

MIDDLESEA INSURANCE p.l.c.

Annual Report and Financial
Statements
31 December 2013

Company Registration Number: C 5553

MIDDLESEA INSURANCE p.l.c.
Annual Report and Financial Statements - 31 December 2013

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Directors' report

The directors present their report and the audited financial statements for the year ended 31 December 2013.

Principal activities

The principal activities of the Group consist of the business of insurance. The Group is licensed to carry on general and long-term business. The Group is also authorised to provide investment services.

Review of Business

Middlesea Insurance p.l.c. registered a profit before tax of €5.9 million during the year ended 31 December 2013. Premiums written by the stand-alone parent Company decreased to €29.9 million, a drop of 11.4% from the 2012 volumes, following the termination of a major agency agreement which underwrote over 17% of the 2012 premiums.

The Group registered a profit before tax of €17.3 million for the year to 31 December 2013 (FY 2013) compared to a profit in FY 2012 of €18.0 million with sustained good result achieved by the life subsidiary MSV Life p.l.c., despite the challenging investment conditions in both the local and international markets.

Middlesea Insurance p.l.c.'s solvency position as at 31 December 2013 on its general business stood at 515% of the minimum solvency requirement (2012: 603%).

Middlesea's Group capital and reserves attributable to shareholders' at 31 December 2013 amounted to €73.1 million (2012: €67 million) on a consolidated basis with a net asset value per share of €0.79 as at 31 December 2013.

The directors expect that the present level of operational activity will be sustained in the foreseeable future within the Company and its subsidiaries. The Group has defined strategies for growth in the core business of each of the Group companies within the local market that are expected to continue strengthening the level of financial stability of the Group.

Results and dividends

The consolidated profit and loss account is set out on page 29. A gross dividend in respect of year ended 31 December 2013 of €0.045 per share amounting to a total dividend of €4,140,000 (2012: €2,300,000) is to be proposed by the directors at the forthcoming annual general meeting. This is equivalent to a net dividend of €0.03826 per share amounting to a total net dividend of €3,519,778 (2012: €1,745,000).

Directors' report - continued

Directors

The directors of the Company who held office during the period under review were:

Martin Galea

Charles Borg (appointed on the 19 April 2013)

John Cassar White (appointed on the 19 April 2013)

Gaston Debono Grech

Tonio Depasquale (not re-appointed on the 19 April 2013)

Javier Fernández-Cid Plañiol

Pedro López Solanes

Frederick Mifsud Bonnici (not re-appointed on the 19 April 2013)

Lino Spiteri

Paul Testaferrata Moroni Viani

Joseph F.X. Zahra

Felipe Navarro López de Chicheri was appointed by the Board of Directors in line with Article 100 of the Memorandum and Articles of Association.

In accordance with the Articles of Association of the Company, all directors retire from office at the Annual General Meeting and are eligible for re-election or re-appointment. Further information is given in the Statement of Corporate Governance.

Directors' report - continued

Statement of directors' responsibilities for the financial statements

The directors are required by the Insurance Business Act, 1998 and the Maltese Companies Act, 1995 to prepare financial statements which give a true and fair view of the state of affairs of the Group and the parent Company as at the end of each reporting period and of the profit or loss for that period.

In preparing the financial statements, the directors are responsible for:

- ensuring that the financial statements have been drawn up in accordance with International Financial Reporting Standards as adopted by the EU;
- selecting and applying appropriate accounting policies;
- making accounting estimates that are reasonable in the circumstances;
- ensuring that the financial statements are prepared on the going concern basis unless it is inappropriate to presume that the Group and the parent Company will continue in business as a going concern.

The directors are also responsible for designing, implementing and maintaining internal control as the directors determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error, and that comply with the Companies Act, 1995. They are also responsible for safeguarding the assets of the Group and the parent Company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The financial statements of Middlesea Insurance p.l.c. for the year ended 31 December 2013 are included in the Annual Report 2013, which is published in hard-copy printed form and may be made available on the parent company's website. The directors are responsible for the maintenance and integrity of the Annual Report on the website in view of their responsibility for the controls over, and the security of, the website. Access to information published on the company's website is available in other countries and jurisdictions, where legislation governing the preparation and dissemination of financial statements may differ from requirements or practice in Malta.

Directors' report - continued

Statement of directors' responsibilities for the financial statements - continued

The directors confirm that, to the best of their knowledge:

- the consolidated financial statements give a true and fair view of the financial position of the Group and Company as at 31 December 2013, and of its financial performance and its cash flows for the year then ended in accordance with International Financial Reporting Standards as adopted by the European Union on the basis explained in note 1 to the financial statements; and
- the Annual Report includes a fair review of the development and performance of the business and the position of the Group and Company, together with a description of the principal risks and uncertainties that the Group and Company face.

Information pursuant to Listing Rule 5.64

The Company has an authorised share capital of €31,500,000 divided into 150,000,000 ordinary shares with a nominal value of €0.21 each.

The issued share capital of the Company is €19,320,000 divided into 92,000,000 ordinary shares of €0.21 each. The issued shares of the Company consist of one class of ordinary shares with equal voting rights attached.

The directors confirm that as at 31 December 2013, only MAPFRE Internacional (54.56%) and Bank of Valletta p.l.c. (31.08%) held a shareholding in excess of 5% of the total issued share capital.

Pursuant to the Company's Articles of Association, the appointment of Directors to the Board is reserved exclusively to the Company's shareholders (in line also with general and commonly accepted practice in Malta). Shareholders with 11% or more of the shares in issue are entitled to appoint one director for every 11% holding, whilst the other shareholders are entitled to appoint the remaining Board members at the Annual General Meeting in accordance with the provisions of the Articles of Association. The Chairman shall be appointed by the Board of Directors.

The rules governing the appointment and replacement of the Company's directors are contained in Articles 93 to 102 of the Company's Articles of Association.

Directors' report - continued

Information pursuant to Listing Rule 5.64 - continued

The Directors can only issue shares following an extraordinary resolution passed in the General Meeting.

The Memorandum and Articles of the Company may be amended by means of an extraordinary resolution of the Company during general meetings.

There are no agreements between the Company and the Directors on the Company's Board or employees providing for compensation on termination or cessation of their office for any reason whatsoever.

It is hereby declared that as at 31 December 2013, information required under Listing Rules 5.64.2, 5.64.4, 5.64.5, 5.64.6, 5.64.7 and 5.64.10 is not applicable to the Company.

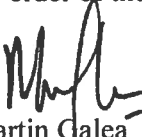
Going concern

The Directors, as required by Listing Rule 5.62 have considered the Group's and Company's operational performance, the statement of financial position as at year end as well as the business plans for the coming year, and that they have a reasonable expectation that the Group and Company have adequate resources to continue in operational existence for the foreseeable future. For this reason, in preparing the financial statements, they continue to adopt the going concern basis in preparing the financial statements.

Auditors

The auditors, Ernst & Young Malta Limited, have indicated their willingness to continue in office and a resolution for their re-appointment will be proposed at the Annual General Meeting.

By order of the Board


Martin Galea
Chairman

Middle Sea House
Floriana, Malta

13 March 2014


Lino Spiteri
Director

Corporate Governance – Statement of Compliance

1. Introduction

Issuers whose securities are listed on the Malta Stock Exchange are required to include in their Annual Financial Report a Corporate Governance Statement of Compliance (the ‘Statement’) providing, amongst others, an explanation of the extent to which they adopted the Code of Principles of Good Corporate Governance (the ‘Code’) contained in Appendix 5.1 of Chapter 5 of the current applicable Listing Rules of the Malta Financial Services Authority (‘MFSA’). In terms of Listing Rule 5.94, Middlesea Insurance p.l.c. (the ‘Company’ or ‘Middlesea’ or ‘MSI’) is obliged to prepare a report explaining its compliance with the provisions of the Code. The Issuer’s Auditors are to include a report on the Corporate Governance Statement of Compliance in the Annual Financial Report.

The Company notes that the Code does not prescribe mandatory rules but recommends principles so as to provide proper incentives for the Board of Directors (the ‘Board’) and the Company’s management to pursue objectives that are in the interests of the Company and its shareholders. The Board strongly believes that it would be in the interest of the Company and its shareholders if it adopts the Code to the fullest extent that it is practical to do so.

As demonstrated by the information set out in this Statement and that contained in the Remuneration Statement, the Company believes that it has, save as indicated herein in the section entitled Non-Compliance with Code applied the principles and complied with the provisions of the Code throughout the accounting period under review. In the Non-Compliance Section, the Board indicates and explains the instances where it has departed from or where it has not applied the provisions of the Code, as allowed by the same Code.

2. Compliance with the Code

Principle 1 – The Board

The Board’s role and responsibility is to provide the necessary leadership, to set strategy and to exercise good oversight and stewardship. As at the 31 December 2013 the Board was composed of a non-executive Chairman and nine non-executive Directors. Martin Galea was appointed as a non-executive Chairman during the Board meeting held on the 19 April 2013 which followed the Annual General Meeting held on the same day.

During the Annual General Meeting held on the 19 April 2013, one of the main institutional shareholders of the Company appointed John Cassar White and Charles Borg in line with the changes effected in the said institutional shareholder during 2013 thus replacing Frederick Mifsud Bonnici and Tonio Depasquale who were not re-appointed as directors. Felipe Navarro López de Chicheri was appointed by the Board of Directors in line with Article 100 of the Memorandum and Articles of Association.

Corporate Governance – Statement of Compliance - continued

2. Compliance with the Code - continued

Principle 1 – The Board - continued

The Board liaises closely with Alfredo Muñoz Perez, President & Chief Executive Officer (the CEO) of the Company, who was appointed on the 5 August 2011, in order to ensure that the Board receives timely and appropriate information in relation to the business of the Company and management performance. This enables the Board to contribute effectively to the decision-making process, whilst at the same time exercising prudent and effective controls.

The Board delegates specific responsibilities to a number of committees, namely the Audit Committee, the Compliance, Prevention of Money Laundering and Risk Management Committee, the Investments Committee and the Remuneration Committee, each of which operates under formal terms of reference approved by the Board.

Further detail in relation to the Committees and the responsibilities of the Board is found in Principles 4 and 5 of this Statement.

Principle 2 – Chairman and CEO

The Chairman is responsible to lead the Board and to set its agenda. The Chairman ensures that the Board's discussions on any issue put before it go into adequate depth, that the opinions of all the Directors are taken into account, and that all the Board's decisions are supported by adequate and timely information. The Chairman ensures that the CEO develops a strategy which is agreed to by the Board.

The Company's current organisational structure incorporates the position of a President & CEO, who leads the Senior Management team, whose main role and responsibilities are the execution of agreed strategy, and managing the Company's business. During 2013 the CEO setup an Executive Management Committee which meets regularly.

The positions of the Chairman of the Board and CEO are well defined with specific roles rendering these positions completely separate from one another.

Corporate Governance – Statement of Compliance - continued

2. Compliance with the Code - continued

Principle 3 – Composition of the Board

The Board considers that the size of the Board, whilst not being so large as to be unwieldy is appropriate, taking into account the size of the Company and its operations.

The combined and varied knowledge, experience and skills of the Board members provide a balance of competences that are required, and add value to the functioning of the Board and its direction to the Company.

As stated above, the Board is composed exclusively of non-executive Directors. Although not a Director, the CEO is invited to attend Board meetings with a view to ensuring a full understanding and appreciation of the Board's policy and strategy and so that he can provide direct input to the Board's deliberations. In addition, certain members of Senior Management report to the Board as and when required.

The composition of the Board is determined by the Company's Articles of Association. The appointment of Directors to the Board is reserved exclusively to the Company's shareholders, except in so far as an appointment may be made to fill a casual vacancy. Article 100 of the Memorandum and Articles of Association empowers the Board of Directors to appoint one Director in addition to the Directors appointed by the shareholders. Felipe Navarro López de Chicheri was appointed by the Board of Directors in line with the said article. All Directors are required to fulfil the fit and proper procedures carried out by the Malta Financial Services Authority in line with standard regulatory due diligence procedures.

During the period under review, the Board consisted of five independent Directors (including the Chairman) and five non-independent Directors (as indicated on pages 2 and 13 of the Annual Report) as defined by the Code.

In determining the independence or otherwise of its Directors, the Board considered, amongst others, the principles relating to independence of directors contained in the Code, the Company's own practice as well as general principles of good practice. The Board has taken the view that the length of service on the Board of two of its Board members, namely Lino Spiteri and Gaston Debono Grech, does not undermine the said Directors' ability to consider appropriately and independently the issues which are brought before the Board. Apart from possessing valuable experience and wide knowledge of the Company and its operations, the Board feels that the two Directors in question are able to exercise independent judgement and are free from any relationship which can hinder their objectivity.

Corporate Governance – Statement of Compliance - continued

2. Compliance with the Code - continued

Principle 4 – The Responsibilities of the Board

The Board acknowledges its statutory mandate in setting policy and direction and monitoring the implementation thereof. The Board is fulfilling this mandate and discharging its duty of responsibility through the execution of the four basic principles of corporate governance namely, accountability, monitoring, strategy formulation and policy development.

The Board regularly reviews all the different aspects of the Company within the parameters of all relevant laws, regulations and codes of best practice, applies high ethical standards whilst taking into account stakeholders' interests, maintains an effective dialogue with all stakeholders, monitors the application of management policies and motivates Company Management.

Board Committees

The activities of the Board and of the Company's senior management team were monitored and supported by the Company's Committees that were structured to assist in specialist activities and governance issues. The said Board Committees are the Audit Committee, the Compliance, Prevention of Money Laundering and Risk Management Committee, the Investments Committee and the Remuneration Committee. The Terms of Reference of all the Board Committees have been approved by the Board of Directors and by the Malta Financial Services Authority.

Audit Committee

The Audit Committee's terms of reference are modelled mainly on the recommendations of the Cadbury Report and its principles, whilst also reflecting the provisions of the relative Listing Rules. The responsibilities of the Audit Committee include, the monitoring of the financial reporting process, the monitoring of the effectiveness of the Company's internal control, internal audit and risk management systems, the monitoring of the audit of the annual and consolidated accounts, the maintenance of communication on such matters between the Board, management, the external Auditors and the internal Auditors, the making of recommendations to the Board in relation to the appointment of the external Auditor and the approval of the remuneration and terms of engagement of the external Auditor following appointment by the Shareholders in general meeting, the monitoring and reviewing of the external Auditor's independence and in particular the provision of additional services, the development and implementation of a policy on the engagement of the external Auditor to supply non-audit services, the reviewing of actuarial reports, the management of financial risks, the arm's length nature of related party transactions and the audit process. The terms and conditions of new contracts negotiated with related parties (regarding banking, reinsurance and agent related matters) are also reviewed by the Audit Committee.

Corporate Governance – Statement of Compliance - continued

2. Compliance with the Code - continued

Principle 4 – The Responsibilities of the Board - continued

The composition of the Company's Audit Committee is also regulated by the Listing Rules. In terms of Listing Rule 5.118, Lino Spiteri is the Director whom the Board considers as independent and competent in accounting/auditing due to his experience, knowledge and high profile appointments during his career which also included the financial services sector. Lino Spiteri has been a Director for more than twelve consecutive years. For the purposes of Listing Rule 5.119, such period is to be taken into consideration when determining the independence or otherwise of a director. The Board has taken the view that the length of service of Lino Spiteri does not undermine the said Director's ability to consider appropriately the issues which are brought before the Audit Committee. Apart from possessing valuable experience and wide knowledge of the Company and its operations, the Board feels that Lino Spiteri is able to exercise independent judgment and is free from any relationship which can hinder his objectivity.

The Audit Committee held four meetings during 2013. The Audit Committee members and relative attendance to meetings is listed below.

| | |
|--------------------------------|---|
| Lino Spiteri (Chairman) | 2 |
| Pedro López Solanes | 4 |
| Frederick Mifsud Bonnici | 2 (not re-appointed on the 19 April 2013) |
| Charles Borg | 2 (appointed on the 19 April 2013) |
| Paul Testaferrata Moroni Viani | 4 |

The President & CEO, Chief Financial Officer, BEE General Manager and Internal Auditor attend the Audit Committee meetings by invitation as and when requested. The external auditors are invited to attend specific meetings of the Audit Committee and are also entitled to convene a meeting of the committee if they consider that it is necessary. The Company Secretary also acts as Secretary to the Audit Committee.

Internal Audit is an independent appraisal function established within the Group to examine and evaluate its activities. The Internal Auditor reports to the Audit Committee and attends its meetings. The task assigned by the Audit Committee to the Internal Auditor is to adopt business process risk-based audits aimed at assessing the adequacy of controls and business process efficiency.

Corporate Governance – Statement of Compliance - continued

2. Compliance with the Code - continued

Principle 4 – The Responsibilities of the Board - continued

Compliance, Prevention of Money Laundering and Risk Management Committee

This Committee assists the Board in overseeing the Group's compliance with the obligations imposed by legislation, codes, rules and regulations that are relevant to the Group and its business. This Committee is responsible for the proper implementation and review of the Group's risk policies and assessing the different types of risk to which the Group is exposed. It reports to the Board on the adequacy, or otherwise, of such policies. The respective Prevention of Money Laundering Reporting Officers of the Company and its Subsidiary also report directly to this Committee.

The Compliance, Prevention of Money Laundering and Risk Management Committee held four meetings during 2013. The Committee members and relative attendance to meetings is listed below.

| | |
|-------------------------|---|
| Lino Spiteri (Chairman) | 1 |
| Gaston Debono Grech | 4 |
| Pedro López Solanes | 4 |

The President & CEO, Chief Financial Officer, BEE General Manager, Internal Auditor, Compliance Officers, Money Laundering Officers and Risk Officer attend the Committee meetings by invitation as and when requested. The Company Secretary also acts as Secretary to the Committee.

Investments Committee

The Investments Committee oversees the investment activities of the Company and its Subsidiaries, executes its policies and guidelines, scrutinises and approves material transactions and monitors results.

The Investments Committee held four meetings during 2013. The Committee members and relative attendance to meetings is listed below.

Corporate Governance – Statement of Compliance - continued

2. Compliance with the Code - continued

Principle 4 – The Responsibilities of the Board - continued

Investments Committee - continued

| | |
|------------------------------|---|
| John Cassar White (Chairman) | 3 (appointed on the 19 April 2013) |
| Martin Galea | 4 |
| Pedro López Solanes | 4 |
| Frederick Mifsud Bonnici | 1 (not re-appointed on the 19 April 2013) |
| Lino Spiteri | 0 |

The President & CEO, Chief Financial Officer and the Manager in charge of investments attend the Committee meetings by invitation as and when requested. The Company Secretary also acts as Secretary to the Committee.

Remuneration Committee

A separate report by the Remuneration Committee is included in the 2013 Annual Report. The Board of Directors approves the remuneration of Directors and Chief Officers on the recommendation of the Remuneration Committee. The maximum aggregate directors' emoluments are established and approved by the shareholders during General Meetings as and when required.

The President & CEO and Chief Officer HR attends the Committee meetings by invitation as and when requested. The Company Secretary also acts as Secretary to the Committee.

Principle 5 – Board Meetings

The activities of the Board of Directors are exercised in a manner designed to ensure that the Board effectively sets policies and supervises the operations of the Company. Management updates and provides the directors with a report at each Board Meeting, which sets out the Company's management accounts including key performance indicators since the date of the previous Board meeting. The report also provides a management commentary on the results and on relevant events and decisions and sets out background information on various subjects including any matter requiring the approval of the Board. Apart from setting the strategy and direction of the Company, the Board was actively involved in monitoring progress against budgets and plans and in approving material or significant transactions.

Corporate Governance – Statement of Compliance - continued

2. Compliance with the Code - continued

Principle 5 – Board Meetings - continued

During the 2013 financial year, the Board of Directors of the Company held five meetings. The attendance of Directors to the Board meetings is listed below.

| | |
|----------------------------------|---|
| Martin Galea (Chairman) | 5 |
| Charles Borg | 3 (appointed on the 19 April 2013) |
| John Cassar White | 4 (appointed on the 19 April 2013) |
| Gaston Debono Grech | 5 |
| Tonio Depasquale | 0 (not re-appointed on the 19 April 2013) |
| Javier Fernández-Cid Plañiol | 4 |
| Pedro López Solanes | 4 |
| Frederick Mifsud Bonnici | 1 (not re-appointed on the 19 April 2013) |
| Felipe Navarro López de Chicheri | 4 |
| Lino Spiteri | 3 |
| Paul Testaferrata Moroni Viani | 5 |
| Joseph F.X. Zahra | 5 |

The President & CEO attends the Board meetings by invitation as and when requested.

During 2013 the Directors continued to hold Directors' Briefings to enable the Directors to be updated on current corporate governance requirements together with other statutory requirements emanating from law together with the coming into force of Solvency II. In fact three Directors' Briefings were held during the year, which were well attended by Board Directors. In addition, the Company Secretary directs members of the Board to seminars or conferences that are organized by different entities in Malta, which serve as professional development for Directors in the discharge of their functions on the Board and Committees.

Principle 6 – Information and Professional Development

The new Directors appointed during 2013 were provided with an information pack that is tailored to obtain a good knowledge of the Company together with its structure and operations for new directors. In addition the new directors were invited to attend a purposely held meeting which specifically dealt with the Company's organisation and activities and the responsibilities of individuals who are appointed as Directors.

Directors may, where they judge it necessary to discharge their duties as Directors, take independent professional advice on any matter at the Company's expense.

Directors have access to the advice and services of the Company Secretary, who is responsible for ensuring adherence to Board procedures as well as good information flows within the Board and its Committees.

Corporate Governance – Statement of Compliance - continued

2. Compliance with the Code - continued

Principle 6 – Information and Professional Development - continued

The President & CEO enjoys the full confidence of the Board. The CEO, although responsible for the recruitment and selection of senior management, consults with the Remuneration Committee and with the Board on the appointment of, and on the succession plan for senior management. Training (both internal and external) of management and employees is a priority and is implemented through the Human Resources Department.

Principle 7 – Evaluation of the Board's Performance

During the year under review, the Board undertook an evaluation of its own performance, the Chairman's performance and that of its Committees. The Board did not *per se* appoint a committee to carry out this performance evaluation, but the evaluation exercise was conducted through a Board Effectiveness Questionnaire prepared by the Company Secretary in liaison with the Chairman. The Chairman prepared a report following the replies submitted by the Directors and the said report was submitted to the Board. During 2014 the Board will be taking up the recommendations made in the report and evaluate any required action that might be required to be implemented.

Principle 8 – Committees

The Remuneration Committee is dealt with under the separate Remuneration Report, which also includes the Remuneration Statement in terms of Code Provisions 8.A.3 and 8.A.4.

The Company has opted not to set up a Nomination Committee. Further explanation is provided under the section entitled Non-Compliance with the Code of this Statement.

Principle 9 – Relations with Shareholders and with the Market

The Company recognises the importance of maintaining a dialogue with its shareholders and of keeping the market informed to ensure that its strategies and performance are well understood. The Board is of the view that during the period under review the Company has communicated effectively with the market through a number of company announcements and press releases.

The Company also communicates with its shareholders through the Company's Annual General Meeting (AGM) (further detail is provided under the section entitled General Meetings). The Chairman ensures that the necessary arrangements are in place so that the Chairmen of the respective Committees are present at the AGM to answer questions as and when required.

Apart from the AGM, the Company communicates with its shareholders through the Annual Report and Financial Statements, which are circulated to the shareholders on a yearly basis. The Company's website (www.middlesea.com) also contains information about the Company and its business, including the six-monthly financial statements and all issued company announcements together with a section which is entirely dedicated to investor relations for the benefit of all Shareholders and the general public.

Corporate Governance – Statement of Compliance - continued

2. Compliance with the Code - continued

Principle 9 – Relations with Shareholders and with the Market - continued

The Company holds a meeting for stockbrokers and financial intermediaries before the publication of its annual financial statements.

The Chairman ensures that sufficient contact is maintained with major shareholders to understand issues and concerns.

Individual shareholders can raise matters relating to their shareholding and the business of the Company at any time throughout the year to the Office of the Company Secretary. Shareholders are also given the opportunity to ask questions at the AGM or submit written questions in advance. In terms of Article 52 of the Articles of Association of the Company and Article 129 of the Companies Act (Cap.386 of the Laws of Malta), the Board may call an extraordinary general meeting on the requisition of shareholders.

Principle 10 – Institutional Shareholders

Institutional shareholders keep the market updated on issues related to their company through company announcements and press releases. During the year under review, the Company has issued various press releases related to the controlling shareholder, namely MAPFRE Internacional in connection with the latter's operations abroad. The other institutional shareholder, namely Bank of Valletta plc., is a listed company on the Malta Stock Exchange and consequently a steady flow of information is provided through company announcements and press releases. In addition the six monthly and yearly results normally include a section on the insurance interests of institutional shareholders.

Principle 11 – Conflicts of Interest

The Directors are strongly aware of their responsibility to act at all times in the interest of the Company and its shareholders as a whole and of their obligation to avoid conflicts of interest. During the period under review, the Board maintained its practice that when a potential conflict of interest may or is perceived to arise in respect of a Director in connection with any transaction or other matter, this interest is declared and the individual concerned refrains from taking part in proceedings or decisions relating to the matter. The Board minutes include a record of such declarations and of the action taken by the individual director concerned. As an exception to this rule, in order that the directors may discharge their responsibilities efficiently and effectively, it was agreed that directors appointed by shareholders need not disclose a conflict of interest or potential conflict of interest where this arises due to a conflict or potential conflict between the Company and the shareholder who appointed such director. In such a case, directors are allowed to participate in the discussions provided that they are required to act honestly and in good faith and always in the best interest of the Company.

Corporate Governance – Statement of Compliance - continued

2. Compliance with the Code - continued

Principle 11 – Conflicts of Interest - continued

During 2013 the Code of Ethics and Conduct was brought in line with the Mapfre Code and approved by the Board of Directors. This was launched in 2013 for all Directors and Employees of Middlesea and its subsidiaries.

The Company has in place a document entitled ‘Code of Dealing for Directors & Selected Officers and Employees’ addressed to all directors and selected officers of the Company and its subsidiary undertakings. The aim behind this Code is to ensure compliance with the Principles and the dealing rules including those contained in the Listing Rules. The Company has in place a system for recording all advance notices received in connection with permitted dealings by directors and selected officers and acknowledgements of such advance notices. Furthermore, on a yearly basis, the Company reminds all directors and senior officers of their obligation to conform to the Code of Dealing.

Directors’ interests in the share capital of the Company as at 31 December 2013 were as follows:

| | Beneficial Interest | Non-Beneficial Interest |
|---------------------|----------------------------|--------------------------------|
| Gaston Debono Grech | 54,678 shares | - |
| Joseph F.X. Zahra | 1,214 shares | - |

Paul Testaferrata Moroni Viani has indirect shareholding in the Company’s shares through his shareholding in other companies.

Principle 12 – Corporate Social Responsibility

The Company seeks to be an active player within the Community in which it operates and has a long history of addressing society’s needs through business success, particularly in the fields of education and philanthropy. The Company was the pioneer in establishing professional insurance studies in Malta, ensuring a platform and a continuous supply of trained professionals for the whole insurance market. The Company’s commitment to education continued with its supporting the establishment of the first Insurance and Finance degree course at the University of Malta.

In addition, during the year under review, the Company provided specific support in the fields of arts, culture and sports in the form of sponsorships and other activities. In addition Middlesea, with the support of Fundación Mapfre, along with Transport Malta are the official sponsors of a road safety campaign which boldly brings to light a number of causes of deaths and injuries that occur every year on the road. Over a 12 month period, which started in 2012, Middlesea and Fundación Mapfre will support education print, TV, online and on street campaign which will highlight the consequences of dangerous driving. During 2013 Fundación Mapfre has also started with a new healthy living campaign in Maltese schools which will continue during 2014. Further cooperation is being planned in Malta, for next year, by Fundación Mapfre.

Corporate Governance – Statement of Compliance - continued

2. Compliance with the Code - continued

Principle 12 – Corporate Social Responsibility – continued

The Company seeks to put into practice good CSR principles on a daily basis with its own employees. The Company considers itself to be a good employer, encouraging open communication and personal development whilst creating opportunities based on performance, creativity and teamwork.

Internal Control and Risk Management System

This information is being provided in terms of Listing Rule 5.97.4

Authority to operate the Company is delegated to the President & CEO within the limits set by the Board. The Board is ultimately responsible for the Group's systems of internal control and for reviewing their effectiveness. Such systems are designed to manage rather than eliminate the risk of failure to achieve business objectives, and can only provide reasonable as opposed to absolute assurance against material misstatement or loss. Through the Audit Committee and the Compliance, Prevention of Money Laundering and Risk Management Committee, the Board reviews the process and procedures to ensure the effectiveness of the Group's systems of internal control, which are monitored by the Internal Audit Department. The key features of the Group's systems of internal control are as follows:

Organisation - The Company has clear reporting lines from the Boards of Directors of subsidiary and associated companies. The Middlesea Chairman is also kept informed on the operations of the subsidiary companies either by sitting directly on the respective Boards or through the other company directors who sit on the company and subsidiary boards.

Risk Identification - The management of each of the Group members is responsible for the identification and evaluation of key risks applicable to their areas of business. The Board reviews its risk management policies and strategies and oversees their implementation to ensure that identified key risks are properly assessed and managed.

Reporting - Functional, operating and financial reporting standards are applicable to all entities of the Group. Systems and procedures are in place to identify, control and to report on the major risks. The Board receives periodic management information giving comprehensive analysis of financial and business performance including variances against budgets.

Corporate Governance – Statement of Compliance - continued

2. Compliance with the Code - continued

Principle 12 – Corporate Social Responsibility - continued

General Meetings

This information is being provided in terms of Listing Rule 5.97.6.

Pursuant to the Company's statutory obligations in terms of the Companies Act and the MFSA Listing Rules, the Annual Report and Financial Statements, the declaration of a dividend, the election of directors, the appointment of the auditors, the authorisation of the directors to set their remuneration, and other special business, are proposed and approved at the Company's Annual General Meeting (AGM). The Board of Directors is responsible for developing the agenda for the AGM and sending it to the shareholders. The AGM is conducted in accordance with the Memorandum and Articles of the Company and has the powers therein defined. The Shareholders' rights can be exercised in accordance with the articles of association of the Company.

The Memorandum and Articles of the Company may be amended by means of an extraordinary resolution of the Company during general meetings.

All shareholders registered in the Shareholders' Register on the Record Date as defined in the Listing Rules, have the right to attend, participate and vote in the general meeting. A shareholder or shareholders holding not less than 5% in nominal value of all the shares entitled to vote at the general meeting may request the Company to include items on the agenda of a general meeting and/or table draft resolutions for items included in the agenda of a general meeting. Such requests are to be received by the Company at least forty six (46) days before the date set for the relative general meeting.

A shareholder who cannot participate in the general meeting can appoint a proxy by written or electronic notification to the Company. Every shareholder represented in person or by proxy is entitled to ask questions which are pertinent and related to items on the agenda of the general meeting and to have such questions answered by the Directors or such persons as the Directors may delegate for that purpose.

3. Non-compliance with the code

Principle 3 – Composition of the Board: Code Provision 3.2

The Board is composed of ten non-executive Directors.

In terms of Code provision 3.2.5, a Director is not deemed to be independent if he/she 'has served on the Board for more than twelve consecutive years'. The Board has taken the view that the length of service on the Board of two of its Board members, namely Lino Spiteri and Gaston Debono Grech, does not undermine the said Directors' ability to consider appropriately the issues which are brought before the Board. Apart from possessing valuable experience and wide knowledge of the Company and its operations, the Board feels that the two Directors in question are able to exercise independent judgment and are free from any relationship which can hinder their objectivity.

Corporate Governance – Statement of Compliance - continued

3. Non-compliance with the code - continued

Principle 4 – The Responsibilities of the Board: Code Provision 4.2.7

This Code Provision recommends “the development of a succession policy for the future composition of the Board of Directors and particularly the executive component thereof, for which the Chairman should hold key responsibility”.

In view of the fact that the appointment of Directors is (a) a matter reserved exclusively to the Company’s shareholders (except where the need arises to fill a casual vacancy), (b) that every director retires from office at the Annual General Meeting, and (c) taking into account the Directors’ non-executive role, the Company does not consider at this point in time the necessity to have in place a succession policy. However, the recommendation to have a policy will be kept under review.

Principle 7 – Evaluation of the Board’s Performance: Code Provision 7.1

This Code Provision recommends that “the Board should appoint a committee chaired by a non-executive Director in order to carry out a performance evaluation of its role”.

The Board has in place its standard evaluation exercise procedure through the compilation of the Board Effectiveness Questionnaire and the Board did not appoint a specific committee to carry out this performance evaluation which was delegated to the Chairman.

Principle 8A – Remuneration Committee: Code Provision 8.A.1

This Code Provision recommends that “the Board of Directors should establish a Remuneration Committee composed of non-executive Directors with no personal financial interest other than as shareholders in the Company, one of whom shall be independent and shall chair the Committee”.

The Code clearly defines an independent non-executive Director under Principle 3. The Chairman of the Remuneration Committee for 2013, namely Martin Galea, does fall within the definition of independent non-executive Director in accordance with Principle 3. The other two Committee members, namely John Cassar White (from the 20 April till the 31 December 2013 following the non re-appointment of Tonio Depasquale who was a Committee member between 1 January and the 19 April 2013) and Javier Fernández-Cid Plañol are non-executive Directors appointed by the main institutional shareholders of the Company and the Board has taken the view that the position held by the Committee members does not undermine the said Directors’ ability to consider appropriately the issues which are brought before the Remuneration Committee. Apart from possessing valuable experience and wide knowledge of the Company and its operations, the Board feels that the Committee members are able to exercise independent judgment.

Corporate Governance – Statement of Compliance - continued

3. *Non-compliance with the code* - continued

Principle 8B – Nomination Committee

Pursuant to the Company's Articles of Association, the appointment of Directors to the Board is reserved exclusively to the Company's shareholders (in line also with general and commonly accepted practice in Malta). Shareholders with 11% or more of the shares in issue are entitled to appoint one director for every 11% holding, whilst the other shareholders are entitled to appoint the remaining Board members at the Annual General Meeting in accordance with the provisions of the Articles of Association.

Within this context, the Board believes that the setting up of a Nomination Committee is currently not required by the Company. The Company also considers that some of the functions of the Nomination Committee (particularly those relating to succession planning and the appointment of senior management) are already dealt with by the Remuneration Committee. Notwithstanding this, the Board will retain under review the issue relating to the setting up of a Nomination Committee.

Principle 9 – Relations with Shareholders and with the Market: Code Provision 9.3

Code Provision 9.3 requires the Company to have in place a mechanism to resolve conflicts between minority shareholders and controlling shareholders. This Code Provision has become applicable to the Company following the purchase by MAPFRE Internacional of Munich Re's shareholding during the last six months of 2011 whereby MAPFRE Internacional became a controlling shareholder. This position of the Company will be kept under continuous review and will be evaluated in the interest of all shareholders.



Lino Spiteri
Director

13 March 2014



Pedro López Solanes
Director

Remuneration Committee's Statement to the Shareholders

1. Terms of Reference and Membership

The Middlesea Insurance p.l.c. Group Remuneration Committee (the "Committee") hereby submits its Remuneration Statement to shareholders in accordance with Section 8A of the Principles of Good Corporate Governance (Appendix 5.1 of the Listing Rules).

The Committee concentrates on recommending the remuneration policy for the non-executive directors and senior management, outlining the appropriate packages of their remuneration and monitoring the level and structure of the remuneration on the basis of adequate information provided by Management.

Between 1 January and 19 April 2013, the Committee was composed of Martin Galea (Chairman), Tonio Depasquale and Javier Fernández-Cid Plañiol. On the 19 April, following the Annual General Meeting held on the same day, the Board of Directors appointed Martin Galea (Chairman), John Cassar White and Javier Fernández-Cid Plañiol as Remuneration Committee members. All the Committee members are non-executive directors and Martin Galea is the independent non-executive director as required under Section 8.A.1. The President & CEO, Alfredo Muñoz Perez, and other members of senior management are invited to attend Committee meetings as and when required. The Company Secretary, Carlo Farrugia, acts as the Secretary to the Committee.

2. Meetings

The Remuneration Committee held three meetings during the period under review and the attendance to the meetings was the following:-

| Member | Attended |
|------------------------------|---|
| Martin Galea (Chairman) | 3 |
| John Cassar White | 1 (appointed on the 19 April 2013) |
| Tonio Depasquale | 1 (not re-appointed on the 19 April 2013) |
| Javier Fernández-Cid Plañiol | 3 |

The Committee determined and/or discussed the following matters:

- Remuneration Statement for the Annual Report
- Negotiations with the Union re the Collective Agreement
- Remuneration for Senior Executives
- Performance appraisal system for employees
- Human Resources strategy
- Training and development programme for employees
- Recommendation for the maximum emoluments to Board Directors

Remuneration Committee's Statement to the Shareholders - continued

3. Remuneration Statement

3.1. Remuneration Policy – Senior Management

The members of the Board determine the framework of the overall remuneration policy for Senior Management based on recommendations from the Remuneration Committee. The Committee also establishes the individual remuneration arrangements of the Senior Management, namely the President & CEO, Chief Financial Officer, Company Secretary, Chief Officers, and Internal Auditor.

The Committee has access to independent external advice on remuneration matters as and when required.

The Committee considers that the current Senior Management remuneration packages are based upon the appropriate local market equivalents, and are fair and reasonable for the responsibilities involved. The Committee also believes that the remuneration packages are such as to enable the Company to attract, retain and motivate executives having the appropriate skills and qualities to ensure the proper management of the organisation.

There have been no significant changes in the Company's remuneration policy for Senior Management during the financial year under review. A performance appraisal system was implemented during 2013 in relation to competences and this system will continue to be developed and will lead to the performance bonus scheme which will be implemented in 2014. The said performance bonus scheme will be based on achieving the company's departmental and personal objectives. The remuneration policy was not finalized during the year and will be completed and submitted to the Board of Directors for approval during 2014.

The terms and conditions of employment of Senior Management are set out in their indefinite contracts of employment, where applicable. As a general rule, such contracts do not contain provisions for termination payments and other payments linked to early termination. Share options and profit sharing are not part of the Company's remuneration policy for Senior Management.

The President & CEO is eligible for an annual bonus entitlement by reference to the attainment of pre-established objectives and targets as recommended by the Remuneration Committee and approved by the Board of Directors.

Senior Management is eligible for an annual salary increase within a maximum salary range approved by the Remuneration Committee. The said annual salary increase and bonus are currently not directly performance related. No supplementary pension or other pension benefits are payable to Senior Management.

In the case of the President & CEO, the Remuneration Committee is of the view that the linkage between fixed remuneration and performance bonus is reasonable and appropriate.

Remuneration Committee's Statement to the Shareholders - continued

3. Remuneration Statement - continued

3.1. Remuneration Policy – Senior Management - continued

In the case of Senior Management, there is no direct linkage between remuneration and performance since, as explained above, the annual salary increases are not directly performance related. However this system will be addressed with the introduction of the performance appraisal system during 2013 coupled with the performance bonus scheme during 2014.

Non-cash benefits to which Senior Management are entitled include the use of a company car and health insurance. The death-in-service benefit also forms part of the non-cash benefits and the same terms are applicable to all other Company employees.

Total emoluments received by Senior Management during FY 2013 are deemed to be of a commercially sensitive nature in line with Code Provision 8.A.6 and are not being disclosed in this Report.

3.2. Remuneration Policy – Directors

As at the 31 December 2013, the Board of Directors of Middlesea Insurance plc was composed of ten non-executive directors. Three Directors, namely Javier Fernández-Cid Plañiol, Pedro López Solanes and Felipe Navarro López de Chicheri, did not receive a fee in accordance with the established policy of the parent shareholder company, MAPFRE Internacional, with which they are employed and which appointed them. The maximum annual aggregate emoluments that may be paid to the Directors are approved by the shareholders in the General Meeting in terms of Article 81 of the Company's Articles of Association. This amount was fixed at an aggregate sum of €250,000 per annum at the thirty Second Annual General Meeting held on the 19 April 2013. The Company does not intend to make any changes to this maximum amount at the next Annual General Meeting to be held in 2014.

Based on the recommendations of the Committee, the current directors' fees, for each Director, as approved by the Board, which are similar to the previous year, are as follows:

| | In Euro |
|------------------------------|----------------|
| Directors' Fees | |
| Chairman | 40,000 |
| Other Directors | 12,000 |
| | |
| Board Committees Fees | |
| Chairman | 4,000 |
| Members | 3,000 |

Remuneration Committee's Statement to the Shareholders - continued

3. Remuneration Statement – continued

3.2. Remuneration Policy – Directors - continued

None of the Company's directors have any service contracts with either the Company or any of its subsidiaries as at the end of the financial year.

Directors' emoluments are designed to reflect the time committed by Directors to the Company's affairs, including the different Board committees of which Directors are members, and their responsibilities on such committees. None of the Directors, in their capacity as a Director of the Company and/or Committee members, is entitled to profit sharing, share options, pension benefits or any other remuneration.

Total emoluments received by Directors during FY 2013 are reported below in terms of Code Provisions 8.A.5.

3.3. Code Provision 8.A.5

As explained above, the emoluments of Senior Management are not being disclosed since these are deemed to be of a commercially sensitive nature in line with Code Provision 8.A.6.

Emoluments of Directors

| Fixed Remuneration | Variable Remuneration | Share Options | Others |
|--------------------|-----------------------|---------------|--------|
| €146,000 | None | None | None |

Fees payable to directors in respect of 2013 amounted in total to €146,000 (2012: €140,000) and were paid as directors' fees as follows:-

| Directors' Fees | |
|--------------------------------|--|
| Charles Borg | €10,385 (appointed on the 19 April 2013) |
| John Cassar White | €13,154 (appointed on the 19 April 2013) |
| Gaston Debono Grech | €15,000 |
| Tonio Depasquale | €4,615 (not re-appointed on the 19 April 2013) |
| Martin Galea | €47,000 |
| Frederick Mifsud Bonnici | €5,846 (not re-appointed on the 19 April 2013) |
| Lino Spiteri | €23,000 |
| Paul Testaferrata Moroni Viani | €15,000 |
| Joseph F. X. Zahra | €12,000 |

Remuneration Committee's Statement to the Shareholders - continued

3. Remuneration Statement – continued

3.3.Code Provision 8.A.5 – continued

As already explained above and in line with the established policy of the parent shareholder company, MAPFRE Internacional, all the Directors appointed on the Board of Directors of Middlesea who are also MAPFRE employees do not receive any directors' fee from Middlesea.



Martin Galea
Chairman
Remuneration Committee

13 March 2014



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INDEPENDENT AUDITORS' REPORT TO THE SHAREHOLDERS OF MIDDLESEA INSURANCE PLC

We have audited the financial statements of Middlesea Insurance p.l.c. ('the Company') and of the Group of which the Company is the parent, set on pages 29 to 137, which comprise the consolidated and parent company statements of financial position as at 31 December 2013 and the consolidated and parent company statements of comprehensive income, changes in equity and cash flows for the year then ended, and a summary of significant accounting policies and other explanatory notes.

Directors' Responsibility for the Financial Statements

As described in the Directors' Report set out on pages 1 to 5, the directors are responsible for the preparation and fair presentation of these financial statements in accordance with International Financial Reporting Standards as adopted by the European Union and the requirements of the Companies Act, Cap. 386 and the Insurance Business Act, Cap. 403 of the Laws of Malta, and for such internal control as the directors determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

Auditors' Responsibility

Our responsibility is to express an opinion on these financial statements based on our audit. We conducted our audit in accordance with International Standards on Auditing. Those standards require that we comply with ethical requirements and plan and perform the audit to obtain reasonable assurance about whether the financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on the auditors' judgement, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by directors, as well as evaluating the overall presentation of the financial statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.



INDEPENDENT AUDITORS' REPORT TO THE SHAREHOLDERS OF MIDDLESEA INSURANCE PLC - continued

Opinion

In our opinion, the financial statements:

- give a true and fair view of the financial position of the Group and the Company as at 31 December 2013, and of their financial performance and their cash flows for the year then ended in accordance with International Financial Reporting Standards as adopted by the European Union; and
- have been properly prepared in accordance with the requirements of the Companies Act, Cap. 386 and the Insurance Business Act, Cap. 403 of the Laws of Malta.

Report on Corporate Governance

The Listing Rules issued by the Malta Listing Authority require the directors to prepare and include in their Annual Report a Statement of Compliance providing an explanation of the extent to which they have adopted the Code of Principles of Good Corporate Governance and the effective measures that they have taken to ensure compliance throughout the accounting period with those Principles.

The Listing Rules also require the auditor to include a report on the Statement of Compliance prepared by the directors.

We read the Statement of Compliance and consider the implication for our report if we become aware of any apparent misstatements or material inconsistencies with the financial statements included in the Annual Report. Our responsibilities do not extend to considering whether this statement is consistent with any other information included in the Annual Report.

We are not required to, and we do not, consider whether the Board's statements on internal control included in the Statement of Compliance cover all risks and controls, or form an opinion on the effectiveness of the Company's governance procedures or its risk and control procedures.

In our opinion, the Corporate Governance Statement set out on pages 6 to 20 has been properly prepared in accordance with the requirements of the Listing Rules issued by the Malta Listing Authority.




INDEPENDENT AUDITORS' REPORT TO THE SHAREHOLDERS OF MIDDLESEA INSURANCE PLC - continued

Report on other legal and regulatory requirements

We also have responsibilities:

- Under the Companies Act, Cap. 386 of the Laws of Malta to report to you if in our opinion:
 - The information given in the Directors' report is not consistent with the financial statements.
 - Adequate accounting records have not been kept, or that returns adequate for our audit have not been received from branches not visited by us.
 - The financial statements are not in agreement with the accounting records.
 - We have not received all the information and explanations we require for our audit.
 - Certain disclosures of Directors' remuneration specified by law are not made in the financial statements, giving the required particulars in our report.
- Under the Listing Rules to review the statement made by the Directors, set out on page 5, that the business is a going concern together with supporting assumptions or qualifications as necessary.

We have nothing to report to you in respect of these responsibilities.



*This copy of the audit report has been signed by
Anthony Doublet for and on behalf of*

Ernst & Young Malta Limited
Certified Public Accountants

13 March 2014

Statements of profit and loss
Technical account - general business

| | Notes | Year ended 31 December | |
|---|-------|------------------------|----------|
| | | Group and Company | |
| | | 2013 | 2012 |
| | | €'000 | €'000 |
| Earned premiums, net of reinsurance | | | |
| Gross premiums written | 6 | 29,935 | 33,798 |
| Outward reinsurance premiums | | (11,305) | (14,844) |
| Net premiums written | | 18,630 | 18,954 |
| Change in the gross provision for unearned premiums | | 1,027 | (1,838) |
| Change in the provision for unearned premiums, reinsurers' share | | (1,038) | 805 |
| | | (11) | (1,033) |
| Earned premiums, net of reinsurance | | 18,619 | 17,921 |
| Allocated investment return transferred from the non-technical account | 8 | 663 | 1,444 |
| Total technical income | | 19,282 | 19,365 |
| Claims incurred, net of reinsurance | | | |
| Claims paid | | | |
| - gross amount | | 18,291 | 17,731 |
| - reinsurers' share | | (5,263) | (5,087) |
| | | 13,028 | 12,644 |
| Change in the provision for claims | | | |
| - gross amount | | (1,842) | (832) |
| - reinsurers' share | | (403) | (1,613) |
| | | (2,245) | (2,445) |
| Claims incurred, net of reinsurance | | 10,783 | 10,199 |
| Net operating expenses | 7 | 5,808 | 5,702 |
| Total technical charges | | 16,591 | 15,901 |
| Balance on the technical accounts for general business (page 31) | | 2,691 | 3,464 |

Statements of profit and loss
Technical account - long term business

| | | Year ended 31 December | | | |
|---|-------|------------------------|----------------|---------------|---------------|
| | | Group | | Company | |
| | Notes | 2013 €'000 | 2012 €'000 | 2013 €'000 | 2012 €'000 |
| Earned premiums, net of reinsurance | | | | | |
| Gross premiums written | 6 | 108,324 | 86,944 | 1,428 | 1,448 |
| Outward reinsurance premiums | | (3,656) | (3,901) | (580) | (790) |
| | | 104,668 | 83,043 | 848 | 658 |
| Investment income | | | | | |
| Income from investments | 8 | 92,892 | 90,541 | 205 | 236 |
| Other technical income, net of reinsurance | 9 | 580 | 597 | - | - |
| Total technical income | | 198,140 | 174,181 | 1,053 | 894 |
| Claims incurred, net of reinsurance | | | | | |
| Claims paid | | | | | |
| - gross amount | | 79,603 | 75,060 | 695 | 671 |
| - reinsurers' share | | (900) | (1,107) | (377) | (343) |
| | | 78,703 | 73,953 | 318 | 328 |
| Change in the provision for claims | | | | | |
| - gross amount | | 416 | 2,475 | (162) | 270 |
| - reinsurers' share | | 226 | (361) | 100 | (161) |
| | | 642 | 2,114 | (62) | 109 |
| Claims incurred, net of reinsurance | | 79,345 | 76,067 | 256 | 437 |
| Change in other technical provisions, net of reinsurance | | | | | |
| Long term business provision, net of reinsurance | | | | | |
| - gross amount | | 39,800 | 32,772 | (58) | 42 |
| - reinsurers' share | | 51 | (8) | 51 | (8) |
| | | 39,851 | 32,764 | (7) | 34 |
| Investments contracts with DPF – gross | | 59,630 | 46,050 | - | - |
| Net operating expenses | | 99,481 | 78,814 | (7) | 34 |
| | 7 | 8,598 | 7,974 | 227 | 177 |
| Total technical charges | | 187,424 | 162,855 | 476 | 648 |
| Balance on the technical accounts for long term business (page 31) | | | | | |
| | | 10,716 | 11,326 | 577 | 246 |

Statements of profit and loss
Non-technical account

| | | Year ended 31 December | | | |
|--|---|------------------------|-----------------|--------------|-----------------|
| | | Group | | Company | |
| | | 2013 | 2012 | 2013 | 2012 |
| | | | <i>restated</i> | | <i>restated</i> |
| Notes | | €'000 | €'000 | €'000 | €'000 |
| Balances on technical accounts | | | | | |
| | General business (page 29) | 2,691 | 3,464 | 2,691 | 3,464 |
| | Long term business (page 30) | 10,716 | 11,326 | 577 | 246 |
| Total income from insurance activities | | 13,407 | 14,790 | 3,268 | 3,710 |
| | Other investment income | 8 6,715 | 6,856 | 5,148 | 2,898 |
| | Investment expenses and charges | 8 (492) | (456) | (332) | (307) |
| | Allocated investment return transferred to the general business technical account | 8 (663) | (1,444) | (663) | (1,444) |
| | Other income | 9 1,117 | 1,170 | - | - |
| | Administrative expenses | 7 (2,779) | (2,905) | (1,521) | (1,567) |
| Profit for the financial year before tax | | 17,305 | 18,011 | 5,900 | 3,290 |
| | Tax expense | 12 (6,354) | (642) | (692) | (865) |
| Profit for the financial year | | 10,951 | 17,369 | 5,208 | 2,425 |
| Attributable to: | | | | | |
| | - shareholders | 6,028 | 9,393 | 5,208 | 2,425 |
| | - non-controlling interests | 4,923 | 7,976 | - | - |
| | | 10,951 | 17,369 | 5,208 | 2,425 |
| Earnings per share attributable to Shareholders | | | | | |
| | | 14 6.6c | 10.2c | | |

The Notes on pages 40 to 137 are an integral part of these financial statements.

Statements of comprehensive income

| | Notes | Year ended 31 December | | | |
|---|-------|------------------------|-----------------|--------------|-------|
| | | Group | | Company | |
| | | 2013 | 2012 | 2013 | 2012 |
| | | <i>Restated</i> | <i>restated</i> | | |
| | | €'000 | €'000 | €'000 | €'000 |
| Profit for the financial year | | 10,951 | 17,369 | 5,208 | 2,425 |
| Other comprehensive income: | | | | | |
| <i>Other comprehensive income to be reclassified to profit and loss in subsequent periods</i> | | | | | |
| Change in fair value of available-for-sale investments | 28 | 23 | (4) | 24 | 25 |
| <i>Other comprehensive income not to be reclassified to profit and loss in subsequent periods</i> | | | | | |
| Re-measurement actuarial gain/(loss) in provision for other liabilities and charges | | 27 | (108) | 27 | (108) |
| Increase in value of in-force business | 16 | 3,494 | 3,950 | - | - |
| Total other comprehensive income, net of tax | | 3,544 | 3,838 | 51 | (83) |
| Total comprehensive income for the year | | 14,495 | 21,207 | 5,259 | 2,342 |
| Attributable to: | | | | | |
| - shareholders | | 7,825 | 11,256 | | |
| - non-controlling interests | | 6,670 | 9,951 | | |
| Total comprehensive income for the year | | 14,495 | 21,207 | | |

Items disclosed in the statement above are disclosed net of tax. The income tax relating to each component is disclosed in Notes 22 and 28.

The Notes on pages 40 to 137 are an integral part of these financial statements.


**Statements of financial position
Group**

| | Notes | At 31 December | | As at 1 January |
|--|-------|------------------|----------------------------------|----------------------------------|
| | | 2013 €'000 | 2012 <i>restated</i> €'000 | 2012 <i>restated</i> €'000 |
| ASSETS | | | | |
| Intangible assets | 16 | 52,118 | 48,692 | 44,725 |
| Property, plant and equipment | 17 | 8,950 | 8,690 | 4,787 |
| Investment property | 18 | 82,231 | 81,147 | 66,537 |
| Investment in associated undertakings | 20 | 15,318 | 5,062 | 5,208 |
| Other investments | 21 | 1,218,822 | 1,121,111 | 1,056,563 |
| Deferred income tax | 22 | 2,265 | 2,273 | 2,432 |
| Reinsurers' share of technical provisions | 23 | 18,311 | 19,223 | 16,436 |
| Deferred acquisition costs | 24 | 2,836 | 3,092 | 2,898 |
| Insurance and other receivables | 25 | 21,512 | 22,175 | 21,835 |
| Income tax receivable | | 6,751 | 6,137 | 4,725 |
| Cash and cash equivalents | 26 | 10,846 | 18,970 | 7,380 |
| Total assets | | 1,439,960 | 1,336,572 | 1,233,526 |
| EQUITY | | | | |
| Capital and reserves attributable to shareholders | | | | |
| Share capital | 27 | 19,320 | 19,320 | 19,320 |
| Share premium account | | 688 | 688 | 688 |
| Other reserves | 28 | 24,680 | 22,910 | 20,939 |
| Profit and loss account | | 28,414 | 24,104 | 15,417 |
| | | 73,102 | 67,022 | 56,364 |
| Non-controlling interests | | 67,563 | 64,911 | 55,825 |
| Total equity | | 140,665 | 131,933 | 112,189 |
| LIABILITIES | | | | |
| Deferred income tax | 22 | 14,498 | 8,651 | 8,200 |
| Income tax payable | | - | 11 | - |
| Provisions for other liabilities and charges | 29 | 1,511 | 1,582 | 1,431 |
| Technical provisions: | | | | |
| - Insurance contracts and investment contracts with DPF | 23 | 1,208,534 | 1,111,557 | 1,029,254 |
| - Investment contracts without DPF | 23 | 63,792 | 62,027 | 60,338 |
| Derivative financial instruments | | - | 15 | 189 |
| Borrowings | 30 | - | 8,500 | 8,500 |
| Insurance and other payables | 31 | 10,960 | 12,296 | 13,425 |
| Total liabilities | | 1,299,295 | 1,204,639 | 1,121,337 |
| Total equity and liabilities | | 1,439,960 | 1,336,572 | 1,233,526 |

The Notes on pages 40 to 137 are an integral part of these financial statements.

The financial statements on pages 29 to 137 were authorised for issue by the Board on 13 March 2014 and were signed on its behalf by:


Martin Galea
Chairman


Lino Spiteri
Director


Alfredo Muñoz Perez
President & Chief Executive Officer

**Statements of financial position
Company**

| | | At 31 December | | As at 1 January |
|--|-------|----------------|--------------------------|--------------------------|
| | | 2013 | 2012 | 2012 |
| | | €'000 | <i>restated</i> €'000 | <i>restated</i> €'000 |
| | Notes | | | |
| ASSETS | | | | |
| Intangible assets | 16 | 1,303 | 1,006 | 498 |
| Property, plant and equipment | 17 | 1,633 | 1,526 | 1,579 |
| Investment property | 18 | 8,956 | 8,597 | 8,111 |
| Investment in subsidiary undertakings | 19 | 57,214 | 57,214 | 57,214 |
| Investment in associated undertakings | 20 | 294 | 147 | 147 |
| Other investments | 21 | 20,575 | 19,167 | 25,634 |
| Deferred income tax | 22 | 1,108 | 1,108 | 1,194 |
| Reinsurers' share of technical provisions | 23 | 18,009 | 18,795 | 16,208 |
| Deferred acquisition costs | 24 | 2,836 | 3,092 | 2,898 |
| Insurance and other receivables | 25 | 8,817 | 9,375 | 9,306 |
| Income tax receivable | | 423 | - | 416 |
| Cash and cash equivalents | 26 | 2,705 | 7,021 | 952 |
| Total assets | | 123,873 | 127,048 | 124,157 |
| EQUITY | | | | |
| Capital and reserves attributable to shareholders | | | | |
| Share capital | 27 | 19,320 | 19,320 | 19,320 |
| Share premium account | | 688 | 688 | 688 |
| Other reserves | 28 | 34,735 | 34,711 | 34,686 |
| Retained earnings | | 6,101 | 2,611 | 892 |
| Total equity | | 60,844 | 57,330 | 55,586 |
| LIABILITIES | | | | |
| Deferred income tax | 22 | 955 | 801 | 927 |
| Income tax payable | | - | 12 | - |
| Provisions for other liabilities and charges | 29 | 1,511 | 1,582 | 1,431 |
| Technical provisions: | | | | |
| - Insurance contracts | 23 | 53,041 | 56,131 | 54,813 |
| Borrowings | 30 | - | 2,500 | 2,500 |
| Insurance and other payables | 31 | 7,522 | 8,692 | 8,900 |
| Total liabilities | | 63,029 | 67,718 | 68,571 |
| Total equity and liabilities | | 123,873 | 127,048 | 124,157 |

The Notes on pages 40 to 137 are an integral part of these financial statements.

The financial statements on pages 29 to 137 were authorised for issue by the Board on 13 March 2014 and were signed on its behalf by:


Martin Galea
Chairman


Lino Spiteri
Director


Alfredo Muñoz Perez
President & Chief Executive Officer

**Statements of changes in equity
Group**

| | Notes | Attributable to shareholders | | | | | | Total €'000 |
|--|-------|------------------------------|--------------------------------------|----------------------------|-------------------------------|----------------|---|----------------|
| | | Share capital €'000 | Share premium account €'000 | Other reserves €'000 | Retained earnings €'000 | Total €'000 | Non- controlling interests €'000 | |
| Balance at 1 January 2012 | | | | | | | | |
| As previously stated | | 19,320 | 688 | 20,939 | 15,568 | 56,515 | 55,825 | 112,340 |
| Effect of adopting IAS19 revised | | - | - | - | (151) | (151) | - | (151) |
| Balance at 1 January 2012 as restated | | 19,320 | 688 | 20,939 | 15,417 | 56,364 | 55,825 | 112,189 |
| Comprehensive income | | | | | | | | |
| Profit for the financial year | | - | - | - | 9,393 | 9,393 | 7,976 | 17,369 |
| Other comprehensive income: | | | | | | | | |
| Change in available for-sale investments' fair value | 28 | - | - | (4) | - | (4) | - | (4) |
| Re-measurement actuarial loss on provision for other liabilities and charges | 29 | - | - | - | (108) | (108) | - | (108) |
| Increase in value of in-force business | 16 | - | - | 1,975 | - | 1,975 | 1,975 | 3,950 |
| Total other comprehensive income, net of tax | | - | - | 1,971 | (108) | 1,863 | 1,975 | 3,838 |
| Total comprehensive income | | - | - | 1,971 | 9,285 | 11,256 | 9,951 | 21,207 |
| Transactions with owners | | | | | | | | |
| Dividends for 2011 | | - | - | - | (598) | (598) | (865) | (1,463) |
| Total transactions with owners | | - | - | - | (598) | (598) | (865) | (1,463) |
| Balance at 31 December 2012 | | 19,320 | 688 | 22,910 | 24,104 | 67,022 | 64,911 | 131,933 |

Statements of changes in equity - continued

Group - continued

| | Notes | Attributable to shareholders | | | | | | Total €'000 |
|---|-------|------------------------------|--------------------------------------|----------------------------|-------------------------------|----------------|---|----------------|
| | | Share capital €'000 | Share premium account €'000 | Other reserves €'000 | Retained earnings €'000 | Total €'000 | Non- controlling interests €'000 | |
| Balance at 1 January 2013 | | | | | | | | |
| As previously stated | | 19,320 | 688 | 22,910 | 24,322 | 67,240 | 64,911 | 132,151 |
| Effect of adopting IAS19 revised | | - | - | - | (218) | (218) | - | (218) |
| Balance at 1 January 2013 as restated | | 19,320 | 688 | 22,910 | 24,104 | 67,022 | 64,911 | 131,933 |
| Comprehensive income | | | | | | | | |
| Profit for the financial year | | - | - | - | 6,028 | 6,028 | 4,923 | 10,951 |
| Other comprehensive income: | | | | | | | | |
| Change in available-for-sale investment's fair value | 28 | - | - | 23 | - | 23 | - | 23 |
| Re-measurement actuarial gain on provisions for other liabilities and charges | 29 | - | - | - | 27 | 27 | - | 27 |
| Increase in value of in-force business | 16 | - | - | 1,747 | - | 1,747 | 1,747 | 3,494 |
| Total other comprehensive income, net of tax | | - | - | 1,770 | 27 | 1,797 | 1,747 | 3,544 |
| Total comprehensive income | | - | - | 1,770 | 6,055 | 7,825 | 6,670 | 14,495 |
| Transactions with owners | | | | | | | | |
| Dividends for 2012 | 15 | - | - | - | (1,745) | (1,745) | (4,018) | (5,763) |
| Total transactions with owners | | - | - | - | (1,745) | (1,745) | (4,018) | (5,763) |
| Balance at 31 December 2013 | | 19,320 | 688 | 24,680 | 28,414 | 73,102 | 67,563 | 140,665 |

The Notes on pages 40 to 137 are an integral part of these financial statements.

Statements of changes in equity - continued

Company

| | Notes | Share capital €'000 | Share premium account €'000 | Other reserves €'000 | Retained earnings €'000 | Total €'000 |
|---|-------|------------------------|-----------------------------------|----------------------------|-------------------------------|----------------|
| Balance at 1 January 2012 | | | | | | |
| As previously stated | | 19,320 | 688 | 34,686 | 1,043 | 55,737 |
| Effect of adopting IAS19 revised | | - | - | - | (151) | (151) |
| Balance at 1 January 2012 as restated | | 19,320 | 688 | 34,686 | 892 | 55,586 |
| Comprehensive income | | | | | | |
| Profit for the financial year | | - | - | - | 2,425 | 2,425 |
| Other comprehensive income: | | | | | | |
| Change in available-for-sale investments' fair values | 28 | - | - | 25 | - | 25 |
| Re-measurement actuarial loss on provision for other liabilities and charges | 29 | - | - | - | (108) | (108) |
| Total other comprehensive income, net of tax | | - | - | 25 | (108) | (83) |
| Total comprehensive income | | - | - | 25 | 2,317 | 2,342 |
| Transactions with owners | | | | | | |
| Dividend for 2011 | | - | - | - | (598) | (598) |
| Total transactions with owners of the company | | - | - | - | (598) | (598) |
| Balance at 31 December 2012 | | 19,320 | 688 | 34,711 | 2,611 | 57,330 |

Statements of changes in equity - continued

Company - continued

| | Notes | Share capital €'000 | Share premium account €'000 | Other reserves €'000 | Retained earnings €'000 | Total €'000 |
|--|-------|------------------------|--------------------------------|-------------------------|----------------------------|----------------|
| Balance at 1 January 2013 | | | | | | |
| As previously stated | | 19,320 | 688 | 34,711 | 2,829 | 57,548 |
| Effect of adopting IAS19 revised | | - | - | - | (218) | (218) |
| Balance at 1 January 2013 as restated | | 19,320 | 688 | 34,711 | 2,611 | 57,330 |
| Comprehensive income | | | | | | |
| Profit for the financial year | | - | - | - | 5,208 | 5,208 |
| Other comprehensive income: | | | | | | |
| Change in available-for-sale investments' fair values | 28 | - | - | 24 | - | 24 |
| Re-measurement actuarial gain on provision for other liabilities and charges | 29 | - | - | - | 27 | 27 |
| Total other comprehensive income, net of tax | | - | - | 24 | 27 | 51 |
| Total comprehensive income | | - | - | 24 | 5,235 | 5,259 |
| Transactions with owners | | | | | | |
| Dividend for 2012 | 15 | - | - | - | (1,745) | (1,745) |
| Total transactions with owners of the company | | - | - | - | (1,745) | (1,745) |
| Balance at 31 December 2013 | | 19,320 | 688 | 34,735 | 6,101 | 60,844 |

The Notes on pages 40 to 137 are an integral part of these financial statements.

Statements of cash flows

| | | Year ended 31 December | | | |
|---|-------|------------------------|-----------------|----------------|---------------|
| | | Group | | Company | |
| Notes | | 2013 €'000 | 2012 €'000 | 2013 €'000 | 2012 €'000 |
| Cash flows from operating activities | | | | | |
| | 32 | 15,140 | (3,922) | (1,129) | (467) |
| | | 10,027 | 6,490 | 4,237 | 1,418 |
| | | 31,450 | 31,602 | 568 | 663 |
| | | (22) | (145) | (40) | (145) |
| | | (1,105) | (1,332) | (955) | (390) |
| | | 55,490 | 32,693 | 2,681 | 1,079 |
| Cash flows from investing activities | | | | | |
| | 18 | (943) | (17,292) | (394) | (219) |
| | 18 | 2 | - | 2 | - |
| | 20 | (10,147) | - | (147) | - |
| | | (577,389) | (463,132) | (7,250) | (10,284) |
| | | 540,903 | 462,550 | 6,004 | 17,086 |
| | 16,17 | (1,777) | (1,775) | (967) | (995) |
| | 16,17 | - | 9 | - | - |
| | | (49,351) | (19,640) | (2,752) | 5,588 |
| Cash flows from financing activities | | | | | |
| | 30 | (8,500) | - | (2,500) | - |
| | | (1,745) | (598) | (1,745) | (598) |
| | | (4,018) | (865) | - | - |
| | | (14,263) | (1,463) | (4,245) | (598) |
| | | (8,124) | 11,590 | (4,316) | 6,069 |
| | | 18,970 | 7,380 | 7,021 | 952 |
| | 26 | 10,846 | 18,970 | 2,705 | 7,021 |

The Notes on pages 40 to 137 are an integral part of these financial statements.

Notes to the financial statements

1. Basis of preparation

The consolidated and the separate parent Company financial statements (together referred to the “financial statements”) are prepared in accordance with International Financial Reporting Standards as adopted for use in the European Union, the Insurance Business Act, 1998 and the Maltese Companies Act, 1995.

The financial statements are prepared under the historical cost convention as modified by the measurement at fair value of property, plant and equipment, investment property, investment in associated undertaking, financial assets and financial liabilities (including derivatives) at fair value through profit or loss, available-for-sale investments and the value of in-force business.

The preparation of financial statements in conformity with the above reporting framework requires the use of certain critical accounting estimates. It also requires management to exercise its judgement in the process of applying the Group’s accounting policies. The areas involving a higher degree of judgement or complexity, or areas where assumptions and estimates are significant to the consolidated financial statements, are disclosed in Note 3.

The balance sheet is organised in increasing order of liquidity, with additional disclosures on the maturity analysis of the Group’s assets and liabilities provided within the Notes to the financial statements. All amounts in the Notes are shown in thousands of euro, rounded to the nearest thousand, unless otherwise stated.

Standards, interpretations and amendments to published standards effective in 2013

In 2013, the Group applied, for the first time, IAS 19 Employee Benefits (Revised 2011) that required restatement of previous financial statements. In addition, the application of IFRS 13 Fair Value Measurement and amendments to IAS1 Financial Statements Presentation resulted in additional disclosures in the financial statements. Several other new standards, amendments and interpretations to existing standards, apply for the first time in 2013, whose adoption to the requirements of IFRSs as adopted by the EU did not result in substantial changes to the Group’s accounting policies and did not impact the financial statements.

The nature and impact of the new standards and amendments is described below:

Amendment to IAS 1, ‘Financial statements presentation’ regarding other comprehensive income. The main change resulting from these amendments is a requirement for entities to group items presented in ‘other comprehensive income’ on the basis of whether subsequently, they are potentially reclassifiable to profit or loss (reclassification adjustments). The amendments do not address which items are presented in other comprehensive income, affect presentation only and have no impact on the financial position or performance.

1. Basis of preparation - continued

IFRS 13, 'Fair value measurement', aims to improve consistency and reduce complexity by providing a precise definition of fair value and a single source of fair value measurement and disclosure requirements for use across IFRSs. The requirements, which are largely aligned between IFRSs and US GAAP, do not extend the use of fair value accounting, but provide guidance on how it should be applied where its use is already required or permitted by other standards. Application of IFRS 13 required additional disclosures that are provided in the individual notes and Note 4.3 Fair Values.

IAS 19, Employee Benefits (Revised 2011), is applied retrospectively in the current period in accordance with the transitional provisions set out in the revised standard. The opening position of the earliest comparative period presented (1 January 2012) and the comparative figures have been accordingly restated. IAS 19 (Revised 2011) changes the accounting for defined benefit plans. Moreover, the revised standard requires interest on the defined benefit plans to be recognised in profit or loss, and re-measurement as part of the other comprehensive income. IAS 19 (Revised 2011) also requires more extensive disclosures that are provided in Note 29 Provisions for other liabilities and charges.

Impact on profit or loss and other comprehensive income:

| | Group and Company | |
|--|--------------------------|--------------|
| | 2013 | 2012 |
| | €'000 | €'000 |
| Statement of profit or loss (non-technical) | | |
| Other investment income | 59 | 59 |
| Investment expenses and charges | (52) | (64) |
| Administrative expenses | - | 35 |
| Profit for the financial year before tax | 7 | 30 |
| Tax expense | (2) | 11 |
| Profit for the financial year | 5 | 41 |
| Attributable to: | | |
| - shareholders | 5 | 41 |
| - non-controlling interests | - | - |
| Statement of other comprehensive income | | |
| Re-measurements | 42 | (166) |
| Income tax effect on above | (15) | 58 |
| Other comprehensive income for the year, net of tax | 27 | (108) |
| Total comprehensive income for the year | 32 | (67) |
| Attributable to: | | |
| - shareholders | 32 | (67) |
| - non-controlling interests | - | - |

1. **Basis of preparation - continued**

Impact on equity:

| | Group and Company | | As at 1 January 2012 €'000 |
|---|-------------------|---------------|-------------------------------------|
| | As at 31 December | | |
| | 2013 €'000 | 2012 €'000 | |
| Statement of financial position | | | |
| Provision for other liabilities and charges | (318) | (367) | (232) |
| Deferred tax asset | 111 | 149 | 81 |
| Net decrease in equity | (207) | (218) | (151) |
| Attributable to: | | | |
| - shareholders | (207) | (218) | (151) |
| - non-controlling interests | - | - | - |

The transition did not have impact on statement of cash flows. There is no significant impact on the earnings per share.

Standards, interpretations and amendments to published standards that are not yet effective

Certain new standards, amendments and interpretations to existing standards have been published by the date of authorisation for issue of these financial statements but are mandatory for the Group's accounting periods beginning after 1 January 2014. The Group has not early adopted these revisions to the requirements of IFRSs as adopted by the EU and the Group's directors are of the opinion that, with the exception of the below pronouncements, there are no requirements that will have a possible significant impact on the Group's financial statements in the period of initial application.

IFRS 12, 'Disclosure of interest in other entities', includes the disclosures requirements for all forms of interests in other entities, including joint arrangements, associates, special purpose vehicles and other off balance sheet vehicles. The group is yet to assess IFRS 12's full impact and intends to adopt IFRS 12 no later than the accounting period beginning on or after 1 January 2014.

IFRS 9, 'Financial Instruments', addresses the classification and measurement of financial assets, and replaces the multiple classification and measurement models in IAS 39 with a single model that has only two classification categories: amortised cost and fair value. Classification under IFRS 9 is driven by the reporting entity's business model for managing the financial assets and the contractual characteristics of the financial assets. IFRS 9, 'Financial Instruments', also addresses the classification and measurement of financial liabilities, and retains the majority of the requirements in IAS 39 in relation to financial liabilities. Subject to adoption by the EU, IFRS 9 is tentatively effective for financial periods beginning on, or after, 1 January 2018. The Group is considering the implications of the standard and its impact on the Group's financial results and position, together with the timing of its adoption taking cognisance of the endorsement process by the European Commission.

1. Basis of preparation - continued

IFRS 10, 'Consolidated financial statements', builds on existing principles by identifying the concept of control as the determining factor in whether an entity should be included within the consolidated financial statements of the parent company. The standard provides additional guidance to assist in the determination of control where this is difficult to assess. The group has assessed IFRS 10's impact on the investment in MSV Life p.l.c. and does not expect the standard to have an impact on the determination of control over this group company.

2. Other accounting policies

The principal other accounting policies adopted in the preparation of these financial statements are set out below. These policies have been consistently applied to all the years presented, unless otherwise stated.

2.1 Consolidation

(a) Subsidiary undertakings

The consolidated financial statements incorporate the assets, liabilities and results of the Company and its subsidiary (or group) undertakings drawn up to 31 December each year. Subsidiary undertakings are those companies over which the Group has the power to govern the financial and operating policies generally accompanying a shareholding of more than one half of the voting rights. The existence and effect of potential voting rights that are currently exercisable or convertible are considered when assessing whether the Group controls another entity. The Group also assesses existence of control where it does not have more than 50% of the voting power but is able to govern the financial and operating policies by virtue of de-facto control. De-facto control may arise in circumstances where the size of the Group's voting rights relative to the size and dispersion of holdings of other shareholders give the Group the power to govern the financial and operating policies, etc.

Subsidiaries are fully consolidated from the date on which effective control is transferred to the Group.

On 29 July 2011, Middlesea Insurance p.l.c. acquired de-facto control over MSV Life p.l.c. ("MSV") without purchasing a further interest in the acquiree. Control was acquired by virtue of a shareholders' agreement that was signed as a consequence of the changed shareholding in Middlesea Insurance p.l.c. during the year, which resulted in Mapfre Internacional S.A. acquiring a controlling interest in the Company.

MSV, which was previously classified as an associated undertaking and on consolidation was accounted for using the equity method of accounting and therefore measured in the balance sheet at an amount that reflected the share of net assets in the associated undertaking. Middlesea Insurance p.l.c. held 50% of the shares of MSV before and after this business combination.

2. Other accounting policies - continued

2.1 Consolidation - continued

(a) Subsidiary undertakings - continued

The Group applies the acquisition method to account for business combinations. The consideration transferred for the acquisition of a subsidiary is the fair value of the assets transferred, the liabilities incurred to the former owners of the acquiree and the equity interests issued by the Group. The consideration transferred includes the fair value of any asset or liability resulting from a contingent consideration arrangement. Identifiable assets acquired and liabilities and contingent liabilities assumed in a business combination are measured initially at their fair values at the acquisition date. The Group recognises any non-controlling interest in the acquiree on an acquisition-by-acquisition basis, either at fair value or at the non-controlling interest's proportionate share of the recognised amounts of acquiree's identifiable net assets.

Acquisition-related costs are expensed as incurred.

If the business combination is achieved in stages, the acquisition date fair value of the acquirer's previously held equity interest in the acquiree is re-measured to fair value at the acquisition date through profit or loss.

Goodwill is initially measured as the excess of the aggregate of the consideration transferred and the fair value of non-controlling interest over the net identifiable assets acquired and liabilities assumed. If this consideration is lower than the fair value of the net assets of the subsidiary acquired, the difference is recognised in profit or loss.

Inter-company transactions, balances, income and expenses on transactions between group companies are eliminated. Profits and losses resulting from inter-company transactions that are recognised in assets are also eliminated. Accounting policies of subsidiaries have been changed where necessary to ensure consistency with the policies adopted by the group. A list of the Group's subsidiaries is set out in Note 19.

2. Other accounting policies - continued

2.1 Consolidation - continued

(b) Associated undertakings

Associated undertakings are entities over which the Group has significant influence, generally accompanying a shareholding of between 20% and 50% of the voting rights, but which it does not control. Except for investment-linked insurance funds, interests in associated undertakings are accounted for by the equity method of accounting and are initially recognised at cost and the carrying amount is increased or decreased to recognise the investor's share of profit or loss of the investee after the date of acquisition.

The Group's investment in associates includes goodwill (net of any accumulated impairment loss) identified on acquisition. Equity accounting involves recognising in the profit and loss the share of the associated undertaking's post-acquisition profits or losses and recognising in other comprehensive income its share of post-acquisition movements in reserves. The interest in the associated undertaking is carried in the balance sheet at an amount that reflects the share of the net assets of the associated undertaking. When the Group's share of losses in an associate equals or exceeds its interest in the associate, including any other unsecured receivables, the Group does not recognise further losses, unless it has incurred obligations or made payments on behalf of the associate.

Intra-group gains on transactions between the Group and its associates are eliminated to the extent of the Group's interest in the associates. Intra-group losses are also eliminated unless the transaction provides evidence of an impairment of the asset transferred. Accounting policies for associated undertakings are changed where necessary to ensure consistency with the policies adopted by the Group. A list of the Group's associated undertakings is set out in Note 20.

Interests in associated undertakings that are allocated to the insurance fund are designated as financial assets at fair value through profit or loss. They are accounted for in accordance with the recognition and measurement principles described in Note 2.9.

2.2 Segment reporting

Operating segments are reported in a manner consistent with the internal reporting provided to the chief operating decision-maker. The chief operating decision-maker, responsible for allocating resources and assessing performance of the operating segments, has been identified as the executive management which implements the strategic decisions taken by the Board. In identifying the Group's business segments, the chief operating decision-maker is also guided by the Regulations under the Insurance Business Act, 1998 on the disclosure requirements relevant to specified insurance classes of business.

2. Other accounting policies - continued

2.3 Foreign currency translation

Functional and presentation currency

Items included in the financial statements of each of the Group's entities are measured using the currency of the primary economic environment in which the entity operates (the 'functional currency'). The euro is the Group's and Company's functional and presentation currency.

Transactions and balances

Transactions in foreign currencies have been converted into the functional currency at the rates of exchange ruling on the date of the transaction. Foreign exchange gains and losses resulting from the settlement of such transactions and from the translation at year-end exchange rates of monetary assets and liabilities denominated in foreign currencies are recognised in the profit and loss account.

All foreign exchange gains and losses that relate to net claims incurred are presented in the technical profit and loss account within 'claims incurred'. All other foreign exchange gains and losses are presented in the profit and loss account within 'investment income' or 'investment expense'.

Translation differences on financial assets and liabilities held at fair value through profit and loss, are reported as part of the fair value gain or loss. Translation differences on non-monetary financial assets, such as equities classified as other available-for-sale financial assets, are included in the fair value reserve in other comprehensive income.

2.4 Intangible assets

Value of in-force business

The value of in-force business is determined by the directors after considering the advice of the Group's Approved Actuary and has been recognised before the adoption of IFRS 4. The valuation represents the discounted value of projected future transfers to shareholders from contracts in force at the year end, after making a provision for taxation. In determining this valuation, assumptions relating to future mortality, persistence and levels of expenses are based on experience of the type of business concerned.

Gross investment returns and asset allocations assumed vary depending upon the mix of investments held by the Company and expected market conditions. Annual movements in the value of the in-force business are credited or debited to other comprehensive income.

Computer software

Acquired computer software licences are capitalised on the basis of the costs incurred to acquire and bring to use the specific software. These costs are amortised using the straight-line method over their useful lives, not exceeding a period of five years. All costs associated with maintaining computer software programmes are recognised as an expense as incurred.

2. Other accounting policies - continued

2.4 Intangible assets - continued

Deferred policy acquisition costs – long term contracts

Incremental costs that are incurred in acquiring new investment contracts without DPF are capitalised as deferred acquisition costs (DAC). The DAC is subsequently amortised over the life of the contracts as follows:

- For long term investment contracts with a fixed maturity date, DAC is amortised over the life of the contract.
- For long term investment contracts with no fixed date of maturity, DAC is amortised over the estimated useful life of the contract. This basis is reviewed periodically with reference to the historical experience of surrenders for these contracts.

2.5 Property, plant and equipment

All property, plant and equipment is initially recorded at historical cost. Freehold land and buildings, are shown at fair value based on periodic valuations by external independent valuers, less subsequent depreciation for buildings. Valuations are carried out on a regular basis such that the carrying amount of property does not differ materially from that which would be determined using fair values at the end of the reporting period. Any accumulated depreciation at the date of revaluation is eliminated against the gross carrying amount of the asset, and the net amount is restated to the re-valued amount of the asset. All other property, plant and equipment is stated at historical cost less depreciation and impairment losses. Historical cost includes expenditure that is directly attributable to the acquisition of the items.

Subsequent costs are included in the asset's carrying amount or recognised as a separate asset, as appropriate, only when it is probable that future economic benefits associated with the item will flow to the Group and the cost of the item can be measured reliably. All other repairs and maintenance costs are charged to the profit and loss account during the financial period in which they are incurred.

Increases in the carrying amount arising on revaluation of land and buildings are credited to other reserves in shareholders' equity. Decreases that offset previous increases of the same asset are charged against other reserves directly in equity; all other decreases are charged to the profit and loss account. Each year the difference between depreciation based on the revalued carrying amount of the asset charged to the profit and loss account and depreciation based on the asset's original cost is transferred from 'other reserves' to 'retained earnings'.

2. Other accounting policies - continued

2.5 Property, plant and equipment - continued

Land is not depreciated. Depreciation on other assets is calculated using the straight-line method to allocate their cost or revalued amounts to their residual values over their estimated useful lives as follows:

| | |
|-----------------------------------|---------------|
| Buildings | 100 years |
| Leasehold improvements | 10 - 40 years |
| Motor vehicles | 5 years |
| Furniture, fittings and equipment | 3 - 10 years |

The assets' residual values and useful lives are reviewed at the end of each reporting period and adjusted if appropriate.

An asset's carrying amount is written down immediately to its recoverable amount if the asset's carrying amount is greater than its estimated recoverable amount (accounting policy 2.10).

Gains and losses on disposals are determined by comparing proceeds with carrying amounts and are included in the profit and loss account. When revalued amounts are sold, the amounts included in the revaluation reserve relating to the assets are transferred to retained earnings.

2.6 Investment property

Property held for long-term rental yields that is not occupied by the companies in the Group is classified as investment property.

Freehold and leasehold properties treated as investment property principally comprise office and other commercial buildings that are held for long term rental yields and that are not occupied by the Group. Investment property is carried at fair value. Fair value is based on active market prices, adjusted, if necessary for any difference in the nature, location or condition of the specific asset. If this information is not available, the Group uses alternative valuation methods as recommended by the Valuation Standards for Accredited Valuers. These valuations are reviewed annually by an independent valuation expert. Investment property that is being redeveloped for continuing use as investment property, or for which the market has become less active, continues to be measured at fair value. Changes in fair values are reported in the profit and loss account.

If an investment property becomes owner-occupied, it is reclassified as property, plant and equipment, and its fair value at the date of reclassification becomes its cost for subsequent accounting purposes.

2. Other accounting policies - continued

2.7 Investments in group undertakings

In the Company's financial statements, investments in group undertakings are accounted for by the cost method of accounting less impairment.

Provisions are recorded where, in the opinion of the directors, there is an impairment in value. Where there has been an impairment in the value of an investment, it is recognised as an expense in the period in which the impairment is identified. If in a subsequent period, the amount of the impairment loss decreases and the decrease can be related objectively to an event occurring after the impairment was recognised, the previously recognised impairment loss is reversed by adjusting the allowance account. The amount of the reversal is recognised in the profit and loss account.

The dividend income from such investments is included in the profit and loss account in the accounting year in which the Company's rights to receive payment of any dividend is established.

On disposal of an investment, the difference between the net disposal proceeds and the carrying amount is charged or credited to the profit and loss account and included within investment income.

2.8 Investments in associated undertakings

In the Company's financial statements, investments in associated undertakings are accounted at fair value. Changes in the fair value of associated undertakings are recognised in other comprehensive income. Fair value is determined by using valuation techniques that are commonly accepted.

When investments are sold or impaired, the accumulated fair value adjustments recognised in equity are included in the profit and loss account. Dividends are recognised in the profit and loss account when the Company's right to receive payments is established. Both are included within investment income.

2.9 Financial assets

The Group classifies its financial assets into the following categories: financial assets at fair value through profit or loss, other available-for-sale investments and loans and receivables. The classification is dependent on the purpose for which the investments were acquired. The directors determine the appropriate classification of investments at the time of purchase and re-evaluate such designation at every reporting date.

2. Other accounting policies - continued

2.9 Financial assets - continued

Classification

- Financial assets at fair value through profit or loss are part of a group of investments that is managed on a portfolio basis and whose performance is evaluated and reported internally on a fair value basis to the Group's Board and relevant key management personnel in accordance with a documented investment strategy. Assets that are part of these portfolios are designated upon initial recognition at fair value through profit or loss. Financial assets that are held to match insurance and investment contracts liabilities are also designated at inception as fair value through profit or loss to eliminate the accounting mismatch that would otherwise arise from measuring insurance assets or liabilities, or recognising the gains and losses on them on different bases. Derivatives are also classified as fair value through profit or loss.
- Loans and receivables are non-derivative financial assets with fixed or determinable payments that are not quoted in an active market, other than those that the Group has designated as fair value through profit or loss. They include, *inter alia*, insurance and other receivables, income tax receivable, cash and cash equivalents in the balance sheet as well as other financial investments (comprising deposits with credit institutions, and loans) classified as loans and receivables within Note 21.
- Available-for-sale investments are those non-derivative financial assets that are designated as available-for-sale or are not classified as (a) loans and receivables, (b) held-to-maturity or (c) financial assets at fair value through profit or loss. They include *inter alia* unlisted equities.

Recognition and measurement

All purchases and sales of investments are recognised on the trade date, which is the date that the Group commits to purchase or sell the assets. All investments are initially recognised at fair value plus, in the case of all financial assets not carried at fair value through profit or loss, transaction costs that are directly attributable to their acquisition. Financial assets are de-recognised when the rights to receive cash flows from them have expired or where they have been transferred and the Group has also transferred substantially all risks and rewards of ownership.

Financial assets at fair value through profit or loss and other available-for-sale investments are subsequently re-measured at fair value. Loans and receivables are carried at amortised cost using the effective interest method, less any provision for impairment.

Gains or losses arising from changes in the value of the 'financial assets at fair value through profit or loss' category are presented in the profit and loss account in the period in which they arise.

2. Other accounting policies - continued

2.9 Financial assets - continued

Recognition and measurement - continued

Changes in the fair value of monetary and non-monetary securities classified as available-for-sale are recognised in other comprehensive income. When securities classified as available-for-sale are sold or impaired, the accumulated fair value adjustments recognised in other comprehensive income are included in the profit and loss account within investment income.

For financial instruments traded in active markets, the determination of fair values of financial assets and financial liabilities is based on quoted market prices or dealer price quotations. This includes listed equity securities and quoted debt instruments on major exchanges and broker quotes. The quoted market price used for financial assets held by the group is the current bid price. A financial instrument is regarded as quoted in an active market if quoted prices are readily and regularly available from an exchange, dealer, broker, industry group, pricing service or regulatory agency, and those prices represent actual and regularly occurring market transactions on an arm's length basis. If the market for a financial asset is not active, the Group establishes fair value by using valuation techniques. These include the use of recent arm's length transactions, reference to other instruments that are substantially the same and discounted cash flow analysis.

Derivatives are recognised at fair value on the date on which a derivative contract is entered into and are subsequently re-measured at their fair value. Fair values are obtained from quoted market prices and other valuation techniques, as appropriate. Subsequent changes in the fair value of any derivative instruments are recognised immediately in the profit and loss account. All derivatives are carried as assets when fair value is positive, and as liabilities when fair value is negative.

The Group enters into currency forward contracts to hedge the foreign exchange risk arising on its investments denominated in a foreign currency. These transactions provide effective economic hedges under the Group's risk management policies. However hedge accounting under the specific rules in IAS 39 is not required because the change in the value of the hedged financial instrument is recognised in the profit and loss account.

2.10 Impairment of assets

(a) Impairment of financial assets at amortised cost

The Group assesses at each end of the reporting period whether there is objective evidence that a financial asset or group of financial assets is impaired. A financial asset or group of financial assets is impaired and impairment losses are incurred only if there is objective evidence of impairment as a result of one or more events that have occurred after the initial recognition of the asset ("a loss event") and that loss event (or events) has an impact on the estimated future cash flows of the financial asset or group of financial assets that can be reliably estimated.

2. Other accounting policies - continued

2.10 Impairment of assets - continued

(a) *Impairment of financial assets at amortised cost* - continued

Objective evidence that a financial asset or group of assets is impaired includes observable data that comes to the attention of the Group about the following events:

- (i) significant financial difficulty of the issuer or debtor;
- (ii) a breach of contract, such as a default or delinquency in payments;
- (iii) it becoming probable that the issuer or debtor will enter bankruptcy or other financial reorganisation;
- (iv) the disappearance of an active market for that financial asset because of financial difficulties; or
- (v) observable data indicating that there is a measurable decrease in the estimated future cash flow from a group of financial assets since the initial recognition of those assets, although the decrease cannot yet be identified with the individual financial assets in the Group.

The Group first assesses whether objective evidence of impairment exists individually for financial assets that are individually significant. If the Group determines that no objective evidence of impairment exists for an individually assessed financial asset, whether significant or not, it includes the asset in a group of financial assets with similar credit risk characteristics and collectively assesses them for impairment. Assets that are individually assessed for impairment and for which an impairment loss is or continues to be recognised are not included in a collective assessment of impairment.

If there is objective evidence that an impairment loss has been incurred on loans and receivables carried at amortised cost, the amount of the loss is measured as the difference between the asset's carrying amount and the present value of estimated future cash flows discounted at the financial asset's original effective interest rate. The carrying amount of the asset is reduced through the use of an allowance account and the amount of the loss is recognised in the profit and loss account.

If in a subsequent period, the amount of the impairment loss decreases and the decrease can be related objectively to an event occurring after the impairment was recognised (such as improved credit rating), the previously recognised impairment loss is reversed by adjusting the allowance account. The amount of the reversal is recognised in the profit and loss account.

2. Other accounting policies - continued

2.10 Impairment of assets - continued

(b) Assets classified as investments in associated undertakings/other available-for-sale investments

The Group assesses at end of the reporting period whether there is objective evidence that an available-for-sale financial asset is impaired, including in the case of equity investments classified as available-for-sale, a significant or prolonged decline in the fair value of the security below its cost. 'Significant' is evaluated against the original cost of the investment and 'prolonged' against the period in which the fair value has been below its original cost. If any such evidence exists for available-for-sale financial assets, the cumulative loss – measured as the difference between the acquisition cost and current fair value, less any impairment loss on the financial asset previously recognised in the profit or loss – is removed from equity and recognised in the profit and loss account. Impairment losses recognised in the profit and loss account on equity instruments are not subsequently reversed through the profit and loss account.

(c) Impairment of other non-financial assets

Assets that have an indefinite useful life and are not subject to amortisation are tested annually for impairment. Assets that are subject to amortisation or depreciation are reviewed for impairment whenever events or changes in circumstances indicate that the carrying amount may not be recoverable. An impairment loss is recognised for the amount by which the asset's carrying amount exceeds its recoverable amount. The recoverable amount is the higher of an asset's fair value less costs to sell and value in use. For the purposes of assessing impairment, assets are grouped at the lowest levels for which there are separately identifiable cash flows (cash-generating units).

2.11 Offsetting financial instruments

Financial assets and liabilities are offset and the net amount reported in the consolidated balance sheet only when there is a legally enforceable right to offset the recognised amounts and there is an intention to settle on a net basis, or to realise the asset and settle the liability simultaneously.

2.12 Cash and cash equivalents

Cash and cash equivalents are carried in the balance sheet at face value. In the cash flow statement, cash and cash equivalents include cash in hand and deposits held at call with banks, which are held for operational purposes.

2.13 Share capital

Shares are classified as equity when there is no obligation to transfer cash or other assets.

Incremental costs directly attributable to the issue of new shares are shown in equity as a deduction from the proceeds.

2. Other accounting policies - continued

2.14 Insurance and investment contracts

The Group issues contracts that transfer insurance risk or financial risk or both.

(a) *Classification*

Insurance contracts are those contracts that transfer significant insurance risk. Such contracts may also transfer financial risk. As a general guideline, the Group defines as significant insurance risk the possibility of having to pay benefits on the occurrence of an insured event that are at least 10% more than the benefits payable if the insured event did not occur.

Investment contracts are those contracts that transfer financial risk with no significant insurance risk.

A number of insurance and investment contracts contain a discretionary participation feature (DPF). This feature entitles the holder to receive, as a supplement to guaranteed benefits, additional benefits or bonuses:

- that are likely to be a significant portion of the total contractual benefits;
- whose amount or timing is contractually at the discretion of the Group; and
- that are based on realised and/or unrealised investment returns on underlying assets held by the Group.

Local statutory regulations and the terms and conditions of these contracts set out the bases for the determination of the amounts on which the additional discretionary benefits are based (the DPF eligible surplus), and within which the Group may exercise its discretion as to the quantum and timing of their payment to contract holders, also considering the advice of the Approved Actuary.

(b) *Recognition and measurement*

Insurance contracts and investment contracts with DPF are classified into five main categories depending on the duration of risk and whether or not the terms and conditions are fixed.

(i) Short-term insurance contracts - General business

The results for general business are determined on an annual basis whereby the incurred cost of claims, commission and related expenses are charged against the earned proportion of premiums, net of reinsurance as follows:

2. Other accounting policies - continued

2.14 Insurance and investment contracts - continued

(b) *Recognition and measurement* - continued

(i) Short-term insurance contracts - General business - continued

- Premiums written comprise all amounts due during the financial year in respect of contracts of insurance entered into regardless of the fact that such amounts may relate in whole or in part to a later financial year and includes any differences between the booked premiums for prior years and those previously accrued, less cancellations.
- Unearned premiums represent the proportion of premiums written in the year that relate to unexpired terms of policies in force at the balance sheet date, calculated on a time apportionment basis.
- Commissions and other acquisition costs that vary with, and are related to, securing new contracts and renewing existing contracts are deferred over the period in which the related premiums are earned. These are capitalised and shown as deferred acquisition costs (“DAC”) in the balance sheet. DAC is amortised over the term of the policies as the premium is earned. All other costs are recognised as expenses when incurred.
- Claims incurred comprise claims and related expenses paid in the year and changes in the provisions for outstanding claims and related expenses, together with any other adjustments to claims from previous years. Where applicable, deductions are made for salvage and other recoveries.
- Provision is made at the year-end for the estimated cost of claims incurred but not settled at the balance sheet date, including the cost of claims incurred but not yet reported to the Group. The estimated cost of claims includes expenses to be incurred in settling claims. The Group takes all reasonable steps to ensure that it has appropriate information regarding its claims exposures. The Group does not discount its liabilities for unpaid claims. Liabilities for unpaid claims are estimated using the input of assessments for individual cases reported to the Group and statistical analysis for the claims incurred but not reported, and to estimate the expected ultimate cost of more complex claims that may be affected by external factors (such as court decisions).
- Provision in the form of an unexpired risk provision, is made on the basis of claims and administrative expenses likely to arise after the end of the financial year from contracts concluded before the balance sheet date, in so far as their estimated value exceeds the provision for unearned premiums and any premiums receivable under those contracts.

2. Other accounting policies - continued

2.14 Insurance and investment contracts - continued

(b) Recognition and measurement - continued

(ii) Group Life insurance contracts

Group life business (classified as long-term insurance business under the Insurance Business Act, 1998) consists of annual policies that cover the lives of a group of customers' employees for the year under cover. Premiums, including reinsurance premiums, and claims are accounted for when due for payment. Reinsurance recoveries are accounted for in the same period as the related claim. The long-term business provision is based on the net "unearned premiums" method as adjusted to take into account the premium written. The valuation is carried out in conjunction with the Company's appointed independent actuary. Profits, which accrue as a result of actuarial valuations, are released to the non-technical profit and loss account. Any shortfall between actuarial valuations and the balance on the long-term business provision is appropriated from the non-technical profit and loss account.

(iii) Long term insurance contracts – individual life

These contracts insure events associated with human life (for example death or survival) over a long and fixed duration. The guaranteed and fixed element for these contracts relates to the sum assured, i.e. the benefit payable on death or maturity.

Premiums are recognised as revenue when they become payable by the contract holder. Premiums are shown before deduction of commission, and are inclusive of policy fees receivable.

Maturity claims are charged to income as incurred when due for payment, at which date they cease to be included within the calculation of the liability. Surrenders are accounted for as incurred when paid or, if earlier, on the date when the policy ceases to be included within the calculation of the liability. Death claims are accounted for when notified. Claims payable include related claims handling costs.

A liability for contractual benefits that are expected to be incurred in the future is recorded when the premiums are recognised. For traditional life insurance contracts, the liability is calculated on the basis of a prudent prospective actuarial method, using assumptions regarding mortality, maintenance expenses and investment income, and includes a margin for adverse deviations. Additionally, liabilities under unit-linked life insurance contracts reflect the value of assets held within unitised investment pools. The liability is recalculated at each balance sheet date. It is determined by the Group's Approved Actuary following his annual investigation of the financial condition of the Group's long term business as required under the Insurance Business Act, 1998. The above method of calculation satisfies the minimum liability adequacy test required by IFRS 4.

2. Other accounting policies - continued

2.14 Insurance and investment contracts - continued

(b) *Recognition and measurement* - continued

(iv) Long term insurance contracts with DPF

These contracts further combine a DPF that entitles the holder to receive a bonus as declared by the Group from the DPF eligible surplus.

Premiums are recognised as revenue when they become payable by the contract holder. Premiums are shown before deduction of commission, and are inclusive of policy fees receivable.

Maturity claims are charged to income as incurred when due for payment, at which date they cease to be included within the calculation of the liability. Surrenders are accounted for as incurred when paid or, if earlier, on the date when the policy ceases to be included within the calculation of the liability. Death claims are accounted for when notified. Claims payable include related claims handling costs.

Bonuses charged to the long term business technical account in a given year comprise:

- (i) new reversionary bonuses declared in respect of that year, which are provided within the calculation of the respective liability;
- (ii) terminal bonuses paid out to policyholders on maturity and included within claims paid;
- (iii) terminal bonuses declared at the Group's discretion and included within the respective liability.

A liability for contractual benefits that are expected to be incurred in the future is recorded when the premiums are recognised. The liability is determined as the sum of the expected discounted value of the future cash flows based on bonuses consistent with the bonus policy and prudent rates of future investment return, expenses and mortality, and includes margins for adverse deviations. The liability is recalculated at each balance sheet date. The liability is determined by the Group's Approved Actuary following his annual investigation of the financial condition of the Group's long term business as required under the Insurance Business Act, 1998. The above method of calculation satisfies the liability adequacy test required by IFRS 4.

(v) Investment contracts with DPF

These contracts do not expose the Group to significant insurance risk. They contain a DPF that entitles the holder to receive a bonus as declared by the Group from the DPF eligible surplus.

Recognition and measurement principles are the same as for insurance contracts with DPF as described above. Additionally, liabilities under unit-linked investment contracts reflect the value of assets held within unitised investment pools.

2. Other accounting policies - continued

2.14 Insurance and investment contracts - continued

(c) *Reinsurance contracts held*

Contracts entered into by the Group with reinsurers under which the Group is compensated for losses on one or more contracts issued by the Group and that meet the classification requirements for insurance contracts are classified as reinsurance contracts held. Insurance contracts entered into by the Group under which the contract holder is another insurer (inwards reinsurance) are included with insurance contracts.

The benefits to which the Group is entitled under its reinsurance contracts held are recognised as reinsurance assets. These assets consist of short-term balances due from reinsurers (classified within receivables), as well as longer term receivables (classified within reinsurers' share of technical provisions) that are dependent on the expected claims and benefits arising under the related reinsured insurance contracts. Amounts recoverable from or due to reinsurers are measured consistently with the amounts associated with the reinsured insurance contracts and in accordance with the terms of each reinsurance contract. Reinsurance liabilities are primarily premiums payable for reinsurance contracts and are recognised as an expense when due.

The Group assesses its reinsurance assets for impairment on a regular basis. If there is objective evidence that the reinsurance asset is impaired, the Group reduces the carrying amount of the reinsurance asset to its recoverable amount and recognises that impairment loss in the profit and loss account. The Group gathers the objective evidence that a reinsurance asset is impaired using the same process adopted for financial assets held at amortised cost. The impairment loss is also calculated following the same method used for these financial assets. These processes are described in accounting policy 2.10.

(d) *Receivables and payables related to insurance contracts*

Receivables and payables are recognised when due. These include amounts due to and from agents, brokers and insurance contract holders.

If there is objective evidence that an insurance receivable is impaired, the Group reduces the carrying amount of the insurance receivable accordingly and recognises that impairment loss in the profit and loss account. The Group gathers objective evidence that an insurance receivable is impaired using the same process adopted for financial assets held at amortised cost.

The impairment loss is calculated following the same method used for these financial assets. These processes are described in accounting policy 2.10.

2. Other accounting policies - continued

2.14 Insurance and investment contracts - continued

(e) *Liability adequacy test*

At each end of the reporting period, liability adequacy tests are performed to ensure the adequacy of the contract liabilities net of related deferred acquisition costs. In performing these tests, current best estimates of future contractual cash flows, claims handling and administration expenses, as well as investment income from the assets backing such liabilities, are used. Any deficiency is immediately charged to profit or loss initially by writing off DAC and by subsequently establishing a provision for losses arising from liability adequacy tests (the unexpired risk provision as described above). Any DAC written off as a result of this test cannot subsequently be reinstated.

(f) *Investment contracts without DPF*

The Group issues investment contracts without DPF.

Premium arising on these contracts is classified as a financial liability – investment contracts without DPF. The fair value of these contracts is dependent on the fair value of underlying financial assets. These are designated at inception as fair value through profit or loss. The fair value of a unit linked financial liability is determined using the current unit values that reflect the fair values of the financial assets linked to the financial liability. This is multiplied by the number of units attributed to the contract holder at the balance sheet date.

If the investment contract is subject to a surrender option, the fair value of the financial liability is never less than the amount payable on surrender, where applicable. Other benefits payable are also accrued as appropriate.

2.15 Borrowings

Borrowings are recognised initially at fair value, net of transaction costs incurred. Borrowings are subsequently stated at amortised cost; any difference between the proceeds (net of transaction costs) and the redemption value is recognised in the profit and loss account over the period of the borrowings using the effective interest method.

Fees paid on the establishment of loan facilities are recognised as transaction cost of the loan to the extent that it is probable that some or all of the facility will be drawn down. In this case, the fee is deferred until the draw-down occurs. To the extent there is no evidence that it is probable that some or all of the facility will be drawn down, the fee is capitalised as a pre-payment for liquidity services and amortised over the period of the facility to which it relates.

2. Other accounting policies - continued

2.16 Current and deferred income tax

The tax expense for the period comprises current and deferred tax. Tax is recognised in the profit and loss account, except to the extent that it relates to items recognised in other comprehensive income or directly in other comprehensive income.

The current income tax charge is calculated on the basis of the tax laws enacted or substantively enacted at the balance sheet date in the countries where the Company's subsidiaries and associates operate and generate taxable income. Management periodically evaluates positions taken in tax returns with respect to situations in which applicable tax regulation is subject to interpretation and establishes provision where appropriate.

Deferred income tax is recognised using the liability method for all temporary differences arising between the tax bases of assets and liabilities and their carrying values for financial reporting purposes. However, if the deferred income tax arises from initial recognition of an asset or liability in a transaction other than a business combination that at the time of the transaction affects neither accounting nor taxable profit or loss, it is not accounted for. Deferred income tax is determined using tax rates (and laws) that have been enacted or substantively enacted by the reporting period and are expected to apply when the related deferred tax asset is realised or the deferred tax liability is settled.

Deferred tax assets are recognised only to the extent that future taxable profit will be available such that realisation of the related tax benefit is probable.

Deferred income is provided on temporary differences arising on investments in subsidiaries and associates, except where the Group controls the timing of the reversal of the temporary difference and it is probable that the temporary difference will not reverse in the foreseeable future.

Deferred income tax assets and liabilities are offset when there is a legally enforceable right to offset current tax assets against current tax liabilities and when the deferred income tax assets and liabilities relate to income taxes levied by the same taxation authority on the taxable entity.

Deferred tax related to fair value re-measurements charged or credited directly in other comprehensive income or to equity, is also credited or charged directly to equity and subsequently recognised in the profit and loss account together with the deferred gain or loss.

2. Other accounting policies - continued

2.17 Provisions for pension obligations

Provisions are recognised when the Group has a present legal or constructive obligation as a result of past events, it is probable that an outflow of resources will be required to settle the obligation, and a reliable estimate of the amount can be made.

A defined benefit plan defines an amount of pension that an employee will receive on retirement. In the Group's case, this amount is dependent upon an employee's final compensation upon retirement.

The liability recognised in the statement of financial position is the present value of the defined benefit obligation at the end of the reporting period. The present value of a defined benefit obligation is determined by discounting the estimated future cash outflows using interest rate yields of government or high-quality corporate bonds that are denominated in the currency in which the benefits will be paid, and that have terms to maturity approximating to the terms of the related pension liability.

Actuarial gains and losses arising from experience adjustments and changes in assumptions are charged or credited to profit or loss in the period in which they arise.

2.18 Revenue recognition

Revenue comprises the fair value of the consideration received or receivable for the sale of services in the ordinary course of the Group's activities. The Group recognises revenue when the amount of revenue can be reliably measured, it is probable that future economic benefits will flow to the entity and when specific criteria have been met as described below.

(a) *Rendering of services*

Premium recognition is described in Note 2.14 dealing with insurance contracts and investment contracts with DPF.

Revenue arising from the issue of investment contracts without DPF and other related services offered by the Group, is recognised in the accounting period in which the services are rendered.

Fees include investment management fees arising from services rendered in conjunction with the issue and management of investment contracts where the Group actively manages the consideration received from its customers to fund a return that is based on the investment profile that the customer selected on origination of the instrument. The Group recognises these fees on a straight-line basis over the estimated life of the contract.

The Group charges its customers for management and other related services using the following different approaches:

- Front-end fees are charged to the client on inception. The consideration received is deferred as a liability and recognised over the life of the contract on a straight-line basis.

2. Other accounting policies - continued

2.18 Revenue recognition - continued

(a) *Rendering of services* - continued

- Regular fees are charged to the customer periodically (monthly, quarterly, half yearly or annually) either directly or by making a deduction from invested funds. Regular charges billed in advance are recognised on a straight-line basis over the billing period.

Other revenue receivable by the Group mainly comprises commission or trailer fees receivable on account of investment or other services provided in an intermediary capacity which is accounted for on an accruals basis.

(b) *Dividend income*

Dividend income is recognised in the profit and loss account as part of investment income when the right to receive payment is established.

(c) *Other net fair value gains/(losses) from financial assets at fair value through profit or loss*

Other gains or losses arising from changes in the fair value of the 'Financial assets at fair value through profit or loss' category are presented in the profit and loss account within 'other investment income' or 'investment expenses and charges' in the period in which they arise.

(d) *Interest income*

Interest income from financial assets not classified as fair value through profit or loss is recognised using the effective interest method.

(e) *Rental income*

Rental income from investment property is accounted for on an accruals basis in accordance with the substance of the relevant lease agreements.

2.19 Investment return

Investment return includes dividend income, other net fair value movements on financial assets at fair value through profit or loss (including interest income from financial assets classified as fair value through profit or loss), interest income from financial assets not classified as fair value through profit or loss, rental receivable, share of associated undertaking's result, and is net of investment expenses, charges and interest payable.

2. Other accounting policies - continued

2.19 Investment return - continued

Investment return is initially recorded in the non-technical account, except for income attributed to long term business which is recognised immediately in the long term business technical account. A transfer is made from the non-technical account to the general business technical account of the actual investment return on investments supporting the insurance technical provisions. With respect to its group long-term business the investment return is apportioned between the technical and non-technical profit and loss accounts on a basis which takes into account that technical provisions are fully backed by investments and that intangible assets, property, plant and equipment, and working capital are financed in their entirety from shareholders' funds.

2.20 Leases

Property leased out under operating leases are included in investment property. Rental income is recognised in the profit and loss account over the period of the lease to which it relates.

2.21 Dividend distribution

Dividend distribution to the Company's shareholders is recognised as a liability in the period in which an obligation to pay a dividend is established.

3. Critical accounting estimates and judgments in applying accounting policies

The Group makes estimates and assumptions concerning the future. Estimates and judgments are continually evaluated and are based on historical experience and other factors, including expectations of future events that are believed to be reasonable under the circumstances.

In the opinion of the directors, the accounting estimates and judgements made in the course of preparing these financial statements are not difficult, subjective or complex to a degree which would warrant their description as critical in terms of the requirements of IAS 1, other than the following:

Value of in-force business

The Group's value of in-force business is a projection of future shareholders' cash flows expected from contracts in force at the year end, appropriately adjusted for taxation and discounted by a risk adjusted discount rate. In assessing the projected cash flows, the directors assume a long term view of a maintainable level of investment return. This valuation requires the use of a number of assumptions relating to future mortality, persistence, levels of expenses, investment returns and asset allocations over the longer term. This valuation is inherently uncertain and assumptions are reviewed on an annual basis as experience and the reliability of the estimation process develop.

3. Critical accounting estimates and judgments in applying accounting policies - continued

Value of in-force business - continued

Details of key assumptions, and sensitivity of this intangible asset are provided in Note 16. The impact of a change to key assumptions supporting the value of in-force business as at 31 December 2013 is disclosed in Note 16 to the accounts.

Insurance and investment contracts liabilities

(a) Long term insurance contract liabilities (including investment contract liabilities with DPF)

The main assumptions used in measuring long term insurance contracts relate to rate of future investment return, bonus rates, policy maintenance expenses, minimum reserve and mortality.

(b) General business insurance contract liabilities

For general business insurance contracts, estimates have to be made both for the expected ultimate cost of claims reported at the reporting date and for the expected ultimate cost of claims incurred, but not yet reported, at the reporting date. The ultimate cost of outstanding claims is validated by using a standard actuarial claims projection technique, the Chain Ladder method. The main assumption underlying this technique is that past claims development experience can be used to project future claims development and hence ultimate claims costs. Historical claims development is mainly analyzed by accident years, as well as by significant business lines. Large claims are usually separately addressed by being reserved at the face value of loss estimates.

(c) Investment contract liabilities without DPF

Unit-linked investment contract fair values are determined by reference to the values of the assets backing the liabilities.

Further details on insurance and investments contract liabilities are provided in Note 23.

4. Management of risk

The Group is a party to contracts that transfer insurance risk and/or financial risk. This section summarises these risks and the way that the Group manages them.

4.1 Insurance risk

The risk under any one insurance contract is the possibility that the insured event occurs and the uncertainty of the amount of the resulting claim. By the very nature of an insurance contract, this risk is fortuitous.

For a portfolio of insurance contracts where the theory of probability is applied to pricing and provisioning, the principal risk that the Group faces under its insurance contracts is that the actual claims and benefit payments are significantly different to the amounts included within technical provisions. This could occur because the frequency or severity of claims and benefits are greater or lower than estimated. Insurance events are fortuitous and the actual number and amount of claims and benefits may vary from year to year from the estimate established using statistical techniques.

Experience shows that the larger the portfolio of similar insurance contracts, the smaller the relative variability about the expected outcome will be. In addition, a more diversified portfolio is less likely to be affected across the board by a change in any subset of the portfolio. The Group has developed its insurance underwriting strategy to diversify the type of insurance risk accepted and within each of these categories to achieve a sufficiently large population of risks to reduce the potential variability of the expected outcome.

Factors that aggravate insurance risk include lack of risk diversification in terms of type and amount of risk and geographical location. The Group is largely exposed to insurance risk in one geographical area, Malta.

(a) Short term business insurance contracts – general insurance

Frequency and severity of claims

The terms and conditions of the contracts set out the bases for the determination of the Group's liability should the insured event occur. The risks underwritten include accident and health, motor (including third party liability), marine and transport, fire and other damage to property, liability and group life. Details of gross premiums written as well as the insurance liabilities analysed by class are provided in the "Segmental Analysis" (Note 6).

4. Management of risk - continued

4.1 Insurance risk - continued

(a) Short term business insurance contracts – general insurance - continued

Frequency and severity of claims - continued

The frequency and severity of claims can be affected by several factors. The following are considered by the Group to be the most significant:

- The increasing levels of court awards in cases where damages are suffered as a result of injuries, the divergence of awards that is dependent on the territory of the claim and the jurisdiction of the court, the effect of inflation due to the prolonged period typically required to settle such cases; and
- The risk of a single event that can extensively affect a multiple of individual risks to which the Group is exposed.

The Group manages these risks through its underwriting strategy, adequate reinsurance arrangements and proactive claims handling.

The underwriting strategy ensures that the risks underwritten are well diversified in terms of type and amount of risk. The Group follows strict underwriting guidelines and sets limits on the overall retention of risk that it carries. Any risk in excess of this limit is either reinsured under a facultative cover note or is declined. Underwriting limits are in place to enforce appropriate risk selection criteria. In certain circumstances, certain exclusions to risks are included within these guidelines. For example, the Group does not insure US risks unless they are incidental. The Group can impose deductibles to help manage its costs. It also uses its experience and expertise to mitigate the risk of fraudulent claims. Insurance contracts also entitle the Group to pursue third parties for payment of some or all of the costs (i.e. subrogation). A significant portion of the Group's business is underwritten through an agency distribution network. Underwriting authority limits are set for individual agencies or branches, and any contracts through which the Group is committed to cover risks in excess of these authority limits require head office approval.

The Group has reinsurance protection in place for all classes of business. The type of reinsurance cover, and the level of retention, is based on the Group's internal risk management assessment which takes into account the risk being covered, the sums assured and the geographical location of the risk. The Board approves each reinsurance program on an annual basis. The reinsurance arrangements include a mix of proportional, facultative and non-proportional covers, which limit the liability of the Group to any one individual claim or event. Generally the Group's policy is to place reinsurance with listed multinational reinsurance companies whose credit rating is not less than A. No rating limitation shall apply to treaty placements with Mapfre Re or any Mapfre Group company designated to write any or all of the Mapfre Group Reinsurance treaties. At 31 December 2013, Mapfre's rating stood at BBB+. The Board will monitor the security rating of Mapfre on a periodic basis.

4. Management of risk - continued

4.1 Insurance risk - continued

(a) *Short term business insurance contracts – general insurance* - continued

Frequency and severity of claims - continued

The Group has specialised claims units dealing with the mitigation of risks surrounding known claims. These units investigate and adjust all claims. Claims are reviewed individually on a regular basis. Those claims that take more than one year to settle are reviewed regularly, and are adjusted to reflect the latest information on the underlying facts, current law, jurisdiction, contractual terms and conditions and other factors. The Group actively manages and pursues early settlement of claims to reduce its exposure to unpredictable developments. Authority limits are set for the settlement of claims through the individual agents. Any claims incurred above these limits are referred to head office for handling. In addition, all claims involving bodily injury are referred to head office irrespective of their amount.

Concentration of insurance risk

Up until 31 December 2013, 100% of the Group's business was written in Malta (2012: 100%). The portfolio is diversified in terms of type of business written, with motor comprehensive business comprising 25% (2012: 26%) and accident and health comprising 26% (2012: 25%) of the total portfolio (including Group Life business). Other significant insurance business classes include motor liability business at 19% (2012: 20%) and fire and other damage to property at 17% (2012: 19%). The remaining 12% (2012: 11%) of premium written is generated across a spread of classes including marine, other non-motor liability business and long term business. Further information on premiums written, and claims incurred by insurance business class is provided in Note 6 to these financial statements.

Sources of uncertainty in the estimation of future claim payments

Claims on contracts are accounted for on a claims-occurrence basis. The Group is liable for all insured events that occurred during the term of the contract, even if the loss is discovered after the end of the contract term. Certain classes of business, most notably those exposed to liability, can take several years to develop and are therefore subject to a greater degree of uncertainty than other classes of business which are typically settled in a shorter period of time.

The estimated cost of claims includes direct expenses to be incurred in settling claims, net of the expected subrogation value and recoveries. The Group takes all reasonable steps to ensure that it has appropriate information regarding its claims exposures. However, given the uncertainty in establishing claims provisions, it is possible that the final outcome will prove to be different from the original liability established.

4. Management of risk - continued

4.1 Insurance risk - continued

(a) *Short term business insurance contracts – general insurance - continued*

Sources of uncertainty in the estimation of future claim payments - continued

In calculating the estimated cost of unpaid claims, the Group considers the results of estimation techniques that are based partly on known information at year-end and partly on statistical analysis of historical experience. The Company has constructed 'chain ladders' that triangulate the settlement of claims by accident year or underwriting year, depending on the class of business. The 'chain ladders' include the known claims incurred (i.e. the claims paid and claims outstanding in any given year) by underwriting/accident year, and they demonstrate how each year has progressed in the subsequent years of development. The 'chain ladder' is then projected forward giving greater weighting to recent years. Allowance is made, however, for changes or uncertainties which may create distortions in the underlying statistics or which might cause the cost of unsettled claims to increase or reduce when compared with the cost of previously settled claims.

Note 23 presents the development of the estimate of ultimate claim cost for claims notified in a given year.

(b) *Long term business insurance contracts*

Frequency and severity of claims

For contracts where death is the insured risk, the most significant factor that could increase the overall frequency of claims are epidemics or wide spread changes in lifestyle resulting in earlier or more claims than expected.

At present these risks do not vary significantly in relation to the location of the risk insured by the Group. However, undue concentration by amounts could have an impact on the severity of benefit payments on a portfolio basis.

For contracts with fixed and guaranteed benefits and fixed future premiums, there are no mitigating terms and conditions that reduce the insurance risk accepted. For contracts with DPF, the participating nature of the contracts results in a portion of the insurance risk being reduced over the term of policy. Investment contracts with DPF carry negligible insurance risk.

The Group manages these risks through its underwriting strategy and reinsurance arrangements. The underwriting strategy is intended to ensure that the risks underwritten are well diversified in terms of type of risk and level of insured benefits. Medical selection is also included in the Group's underwriting procedures with premiums varied to reflect the health condition and life expectancy of the applicants.

4. Management of risk - continued

4.1 Insurance risk - continued

(b) Long term business insurance contracts - continued

Frequency and severity of claims - continued

The Group has reinsurance protection in place to cover death claims. The type of reinsurance cover and the level of retention for each risk are based on the Group's internal risk management assessment, which takes account of the nature of the risk covered and the sum assured. The reinsurance program is approved by the Board annually. The reinsurance arrangements in place include a mix of treaty, facultative, excess of loss and catastrophe protection, which limits the liability of the Group to any one individual life or event. The Group's reinsurance is placed with listed multinational reinsurance companies whose rating is not less than BBB+.

Sources of uncertainty in the estimation of future benefit payments and premium receipts

Uncertainty in the estimation of future benefit payments and premium receipts for long term insurance contracts arises from the unpredictability of long term changes in overall levels of mortality, and the variability in contract holder behaviour. The Group uses appropriate base tables of standard mortality according to the type of contract being written. The Group does not take credit for future lapses in determining the liability for long term contracts.

Further detail on insurance risk is provided in Note 23 to these financial statements.

4.2 Financial risk

The Group is exposed to financial risks through its financial assets, financial liabilities and insurance and reinsurance assets and liabilities. In particular, the key risk is that in the long term, the proceeds from its financial assets are not sufficient to fund the obligations arising from its insurance and investment contracts. The components of financial risks for the Group are market risk (including cash flow and fair value interest rate risk, equity price risk and currency risk), credit risk and liquidity risk. These risks arise from open positions in interest rate, currency and equity products, all of which are exposed to general and specific market movements. The risks that the Group primarily faces due to the nature of its assets and liabilities are interest rate risk and equity price risk.

The Group is developing its Asset/Liability management framework to further support the manner in which these risk positions are managed. It actively manages its assets to achieve a competitive rate of return within risk objectives delineated by asset liquidity measures, duration targets and credit quality parameters. The respective Investment Committees review and approve investment strategies on a periodic basis ensuring that assets are managed efficiently and within approved risk mandates.

4. Management of risk - continued

4.2 Financial risk - continued

(a) *Market risk*

i) *Cash flow and fair value interest rate risk*

In general, the Group is exposed to risk associated with the effects of fluctuations in the prevailing levels of market interest rates. Several line items on the balance sheet are based on fixed interest rates, and are therefore subject to changes in fair value resulting from changes in market rates. This risk is managed through investment in debt securities and deposits having a wide range of maturity dates. Group investment parameters exist to limit exposure to any one particular issuer and any one particular security (with the exception of investment in government securities). The Group also has assets as well as loan facilities issued at variable rates which expose it to cash flow interest rate risk. Periodic reports are prepared at portfolio, legal entity and asset and liability class level that are circulated to the Group's relevant key management personnel.

Short term insurance and other liabilities are not directly sensitive to the level of market interest rates, as they are not discounted. In those instances where interest is payable (e.g. in the case of damages awarded by the Courts), interest is included in the claims cost whilst the investment income earned until the claim is settled is credited to the profit and loss account as it accrues.

Insurance and investment contracts with DPF at Group level have benefit payments that are fixed and guaranteed at the inception of the contract (for example, sum assured), or as annual discretionary bonuses are declared. The Group's primary financial risk on these contracts is the risk that interest income and capital redemptions from the financial assets backing the liabilities are insufficient to fund the guaranteed benefits payable.

With the exception of the unit linked capital guaranteed products, the Group does not guarantee a positive fixed rate of return to its long-term contract policyholders at the inception of a contract. The declaration of discretionary bonuses is guided by the bonus policy that is approved by the Board of Directors. Once a reversionary bonus is declared, it is guaranteed to be paid in full at maturity or on the prior death of the life assured. The bonus policy considers historic and current rates of return generated by the Group's investment portfolio as well as the Group's expectations for future investment returns. The impact of interest rate risk is mitigated by the presence of the DPF. These guaranteed benefits increase as discretionary benefits are declared and allocated to contract holders.

In the case of the unit linked capital guaranteed products, the Group has guaranteed a fixed return for certain periods of each contract. Subsequent to the expiry of the guarantee, the policyholders will receive a return analogous to that being generated by the underlying units. In addition, the Group has also guaranteed any shortfall in the carrying value of the underlying assets on maturity as compared to the initial capital investment. In order to mitigate this risk, the Group has contracted a back to back guarantee with international financial service providers, which ensures that any shortfall on the guaranteed capital investment return, will be compensated by these providers. On entering this agreement the Group considered the reputation and credit worthiness of these partners taking into account, amongst other factors, the credit rating as graded by international rating agencies. The Group monitors this rating regularly.

4. Management of risk - continued

4.2 Financial risk - continued

(a) *Market risk - continued*

i) *Cash flow and fair value interest rate risk - continued*

All insurance and investment contracts with a DPF feature can be surrendered before maturity for a cash surrender value that is always less than actual contract liability. Cash surrender values are determined at the discretion of the Group, and can be varied from time to time. The primary factor affecting the level of cash surrender value is the investment return earned on the assets of the Group. In addition, the cash surrender value is affected by the expenses, tax and the cost of risk benefits (such as life cover) borne by the Group, deductions to provide a return to shareholders, as well as profits and losses arising on other contracts. The expenses include payment of commission, medical report expenses, office administration costs and other expenses incurred in the setting up and maintenance of the contract. At most, the cash surrender value will be the amount of the actual liability reduced by the surrender charge (where applicable).

Furthermore, in respect of all contracts with DPF (with the exception of some contracts that have been in force more than a certain number of years), the Group reserves the right to increase the level of surrender charge and, if necessary, to apply a Market Value Reduction (MVR). A MVR is a deduction which the Group may make on surrender of a contract with DPF. For example, if the underlying investment return, after allowing for expenses, tax, risk benefits, shareholder returns and adjustment for profits or losses on other contracts is less than the return already provided for in the form of reversionary bonuses, the Group may decide to apply an MVR.

The MVR serves to protect the interests of remaining investors and the Group, who would otherwise have to subsidise the amount paid on surrendering contracts. The Group does not apply a standard percentage deduction on all contracts but determines the deduction to apply to each individual surrender at the time the surrender is made. The amount depends on a number of factors including the length of time the contract has been in force, and the underlying investment return over the same time period. There will be no MVR at maturity or on death. This means that at maturity or on death the payment of the actual contract liability is guaranteed. The cash surrender value may also be less than the total amount of premiums paid up to the date of surrender. The Group is not required to, and does not, measure the effect of the above embedded derivative at fair value.

The Group matches its insurance liabilities with a diversified portfolio of assets which includes equity, debt securities and property. The return from debt and cash based securities is subject to interest rate risk.

4. Management of risk - continued

4.2 Financial risk - continued

(a) *Market risk - continued*

i) *Cash flow and fair value interest rate risk - continued*

Assets and liabilities exposed to interest rate risk and their maturities are analysed below:

| | | 2013 | | | | |
|--|-------|---------------------------|---------------------------------|---------------------------------|--------------------------|------------------|
| Group | Notes | Within 1 year €'000 | Between 1 – 2 years €'000 | Between 2 – 5 years €'000 | Over 5 years €'000 | Total €'000 |
| Assets | | | | | | |
| Debt securities | 21 | 6,302 | 27,637 | 156,223 | 404,557 | 594,719 |
| Collective investment schemes | 21 | 2,280 | - | - | - | 2,280 |
| Loans and receivables: | | | | | | |
| - Deposits with banks and credit institutions | 21 | 153,867 | 58,223 | 4,000 | - | 216,090 |
| - Loans secured on policies | 21 | 9,903 | - | - | - | 9,903 |
| - Other loans | 21 | - | - | - | - | - |
| - Cash and cash equivalents | 26 | 10,846 | - | - | - | 10,846 |
| Total interest bearing assets | | 183,198 | 85,860 | 160,223 | 404,557 | 833,838 |
| Liabilities | | | | | | |
| Long-term insurance contracts | 23 | - | - | - | 1,115,598 | 1,115,598 |
| Borrowings | 30 | - | - | - | - | - |
| Total interest bearing liabilities | | - | - | - | 1,115,598 | 1,115,598 |
| | | 2012 | | | | |
| Group | Notes | Within 1 year €'000 | Between 1 – 2 years €'000 | Between 2 – 5 years €'000 | Over 5 years €'000 | Total €'000 |
| Assets | | | | | | |
| Debt securities | 21 | 12,599 | 56,922 | 156,894 | 410,865 | 637,280 |
| Collective investment schemes | 21 | 2,439 | - | - | - | 2,439 |
| Loans and receivables: | | | | | | |
| - Deposits with banks and credit institutions | 21 | 129,989 | 5,000 | - | - | 134,989 |
| - Loans secured on policies | 21 | 10,671 | - | - | - | 10,671 |
| - Other loans | 21 | 737 | - | - | - | 737 |
| - Cash and cash equivalents | 26 | 18,970 | - | - | - | 18,970 |
| Total interest bearing assets | | 175,405 | 61,922 | 156,894 | 410,865 | 805,086 |
| Liabilities | | | | | | |
| Long-term insurance contracts | 23 | - | - | - | 1,019,103 | 1,019,103 |
| Borrowings | 30 | 2,500 | - | - | 6,000 | 8,500 |
| Total interest bearing liabilities | | 2,500 | - | - | 1,025,103 | 1,027,603 |

4. Management of risk - continued

4.2 Financial risk - continued

(a) Market risk - continued

i) Cash flow and fair value interest rate risk - continued

| | | 2013 | | | | |
|---|-------|---------------------------|---------------------------------|---------------------------------|--------------------------|----------------|
| Company | Notes | Within 1 year €'000 | Between 1 - 2 years €'000 | Between 2 - 5 years €'000 | Over 5 years €'000 | Total €'000 |
| Assets | | | | | | |
| Debt securities – listed fixed interest rate | 21 | 1,040 | 1,430 | 1,851 | 2,500 | 6,821 |
| Loans and receivables: | | | | | | |
| - Deposits with banks and credit institutions | 21 | 11,586 | - | - | - | 11,586 |
| - Cash and cash equivalents | 26 | 2,705 | - | - | - | 2,705 |
| Total interest bearing assets | | 15,331 | 1,430 | 1,851 | 2,500 | 21,112 |
| Liabilities | | | | | | |
| Borrowings | 30 | - | - | - | - | - |
| Total interest bearing liabilities | | - | - | - | - | - |
| | | 2012 | | | | |
| Company | Notes | Within 1 year €'000 | Between 1 - 2 years €'000 | Between 2 - 5 years €'000 | Over 5 years €'000 | Total €'000 |
| Assets | | | | | | |
| Debt securities – listed fixed interest rate | 21 | - | 1,072 | 3,798 | 2,421 | 7,291 |
| Loans and receivables: | | | | | | |
| - Deposits with banks and credit institutions | 21 | 8,915 | - | - | - | 8,915 |
| - Cash and cash equivalents | 26 | 7,021 | - | - | - | 7,021 |
| Total interest bearing assets | | 15,936 | 1,072 | 3,798 | 2,421 | 23,227 |
| Liabilities | | | | | | |
| Borrowings | 30 | 2,500 | - | - | - | 2,500 |
| Total interest bearing liabilities | | 2,500 | - | - | - | 2,500 |

4. Management of risk - continued

4.2 Financial risk - continued

(a) Market risk - continued

i) Cash flow and fair value interest rate risk - continued

Assets and liabilities issued at variable rates expose the Group to cash flow interest rate risk whilst assets and liabilities issued at fixed rates expose the Group to fair value interest rate risk. The overall exposure to these two risks are as follows:

| | Group | | Company | |
|---|------------------|-----------|----------------|-------|
| | 2013 | 2012 | 2013 | 2012 |
| | €'000 | €'000 | €'000 | €'000 |
| Assets held at variable rates | | | | |
| Collective investment schemes | 2,280 | 2,439 | - | - |
| Deposits with banks or credit institutions | 2,013 | 1,746 | - | - |
| Debt securities | 23,424 | 11,899 | - | - |
| Cash and cash equivalents | 10,846 | 18,970 | 2,705 | 7,021 |
| | 38,563 | 35,054 | 2,705 | 7,021 |
| Liabilities issued at variable rates | | | | |
| Long-term insurance contracts | 1,115,598 | 1,019,103 | - | - |
| Borrowings | - | 8,500 | - | 2,500 |
| | 1,115,598 | 1,027,603 | - | 2,500 |

Interest rate risk in relation to linked liabilities for contracts that also combine a discretionary feature amounting to €32.45m (2012: €32.45m) has been excluded as the directors consider the exposure to be insignificant.

| | Group | | Company | |
|--|----------------|---------|----------------|--------|
| | 2013 | 2012 | 2013 | 2012 |
| | €'000 | €'000 | €'000 | €'000 |
| Assets held at fixed rates | | | | |
| Loans secured on policies | 9,903 | 10,671 | - | - |
| Other loans | - | 737 | - | - |
| Deposits with banks or credit institutions | 214,077 | 133,243 | 11,584 | 8,915 |
| Debt securities | 571,295 | 625,381 | 6,822 | 7,291 |
| | 795,275 | 770,032 | 18,406 | 16,206 |

4. Management of risk - continued

4.2 Financial risk - continued

(a) *Market risk - continued*

i) *Cash flow and fair value interest rate risk - continued*

In managing its portfolio, during the year ended 31 December 2013, the Group entered into fixed income security futures contracts. Accordingly, it is exposed to movements in interest rates in the respective markets of the underlying, which comprise short, medium and long-term sovereign debt. The notional amount of futures contracts outstanding at 31 December 2013 is shown below:

| | Group | |
|-------------------------------|---------------|--------------|
| | 2013 | 2012 |
| | €'000 | €'000 |
| Long positions | | |
| - Federal Republic of Germany | 15,674 | 4,545 |
| Short positions | | |
| - Federal Republic of Germany | 871 | 2,390 |
| - United Kingdom Government | 1,537 | 2,053 |
| - United States Government | 8,017 | 3,676 |
| | 10,425 | 8,119 |

Up to the balance sheet date the Group did not have any hedging policy with respect to interest rate risk other than as described above.

Sensitivity Analysis – interest rate risk

The sensitivity analysis for interest rate risk illustrates how changes in the fair value or future cash flows of a financial instrument will fluctuate because of changes in market interest rates at the reporting date.

At 31 December 2013, if interest rates at that date would have been 90 basis points (2012: 90 basis points) lower with all other variables held constant, the Group and Company pre-tax results for the year would have improved by €1.83 million (2012: €3.44 million) and €0.15 million (2012: €0.23 million) respectively. An increase of 90 basis points (2012: 90 basis points), with all other variables held constant, would have resulted in a decrease in the Group's and Company's pre-tax results for the year of €3.13 million (2012: €2.23 million) and €0.13 million (2012: €0.21 million) respectively.

4. Management of risk - continued

4.2 Financial risk - continued

(a) *Market risk - continued*

ii) *Equity price risks*

The Group's financial assets are susceptible to the risk of decreases in value due to changes in the prices of equities because of investments held and classified on the balance sheet as fair value through profit or loss or as available-for-sale.

The directors manage this risk of price volatility by entering into a diverse range of investments including equities and collective investment schemes. In addition, the Group's investments are spread geographically in a diverse number of different "Zone A and EEA countries". The Group has active Investment Committees that have established a set of investment guidelines that are also approved by the Board of Directors. Investments over prescribed limits are directly approved by the respective Boards. These guidelines provide parameters for investment management, including contracts with external portfolio managers. They include, *inter alia*, reference to an optimal spread of the investment portfolio, minimum security ratings assessment of equity issuers and maximum exposures by the Group to any one issuer and its connected parties. These parameters also consider solvency restrictions imposed by the Regulator.

Management structures are in place to monitor all the Group's overall market positions on a frequent basis. Reports are prepared at portfolio, legal entity and asset and liability class level that are circulated to the Group's relevant key management personnel. These are also reviewed on a monthly basis by the Investment Committee and on a quarterly basis by the Board.

The total assets subject to equity price risk are the following:

| | Group | | Company | |
|---|----------------|---------|----------------|-------|
| | 2013 | 2012 | 2013 | 2012 |
| | €'000 | €'000 | €'000 | €'000 |
| Assets subject to equity price risk | 314,092 | 247,865 | 2,463 | 3,108 |
| The above includes: | | | | |
| Component of investments in associated undertakings (Note 20)* | 15,238 | 4,968 | 294 | 147 |
| Component of equity securities and units in unit trusts (Note 21) | 298,854 | 242,897 | 2,169 | 2,961 |
| | 314,092 | 247,865 | 2,463 | 3,108 |

*Investments in associates (Note 20) amounting to €0.08m (2012: €0.09m) have been excluded from equity price risk since they are accounted for under the equity method.

4. Management of risk - continued

4.2 Financial risk - continued

(a) *Market risk - continued*

ii) *Equity price risks - continued*

In managing its portfolio during the year ended 31 December 2013, the Group also entered into equity index futures contracts and accordingly it is exposed to movements in the price of the underlying equity index. The notional amount of futures contracts outstanding at 31 December 2013 is shown below:

| | Group | |
|---------------------------|--------------|--------------|
| | 2013 | 2012 |
| | €'000 | €'000 |
| Long positions | | |
| - European equity indices | 1,585 | 1,464 |

In the case of assets held to cover unit-linked liabilities the exposure is carried by the contract holder. In the case of capital guaranteed products any shortfalls guaranteed upon maturity are mitigated by a back to back guarantee with international financial service providers as further referred in 4.2 (a) (i).

The sensitivity for equity price risk illustrates how changes in the fair value of equity securities (excluding investments in associated undertakings) will fluctuate because of changes in market prices, whether those changes are caused by factors specific to the individual equity issuer, or factors affecting all similar equity traded in the market.

The sensitivity for equity price risk (excluding investments in associated undertakings) is derived based on global equity returns, assuming that currency exposures are hedged. The sensitivities chosen aim to reflect a 1 in 10 year event. Given the investment strategy of the Group and Company, a 10% positive or negative movement in equity prices is considered to be an appropriate benchmark for sensitivity purposes.

An increase and a decrease of 10% in equity prices, with all other variables held constant, would result in a positive impact of €4.72 million (2012: €3.90 million) and a negative impact of €4.42 million (2012: €3.50 million) on the Group's pre-tax profit and a positive or negative impact of €0.22 million on the Company's pre-tax results (2012: €0.30 million).

4. Management of risk - continued

4.2 Financial risk - continued

(a) *Market risk - continued*

iii) *Currency risk*

The Group and Company have assets and liabilities denominated in major international currencies other than Euro. The Group and Company are therefore exposed to currency risk, as the value of assets and liabilities denominated in other currencies will fluctuate due to changes in exchange rates. The Group hedges its foreign currency denominated debt securities using forward exchange contracts in order to mitigate the risk that principal cash flows for these investments fluctuate as a result of changes in foreign exchange rates. The Group is also exposed to foreign currency risk arising from its equity securities denominated in major international currencies. At 31 December 2013, foreign currency exposure amounted to €39.55 million (2012: €39.49 million).

The Group's and Company's exposure to exchange risk is limited through the establishment of guidelines for investing in foreign currency and hedging currency risk through forward exchange contracts were considered necessary. These guidelines are approved by the respective Boards and a manageable exposure to currency risk is thereby permitted.

The table below summarises the Group's exposure to foreign currencies other than euro.

Group

31 December 2013

| | Net exposure before hedging €'000 | Notional amount of currency derivatives €'000 | Net exposure after hedging €'000 |
|------------------------------|--|---|--|
| Currency of exposure: | | | |
| USD | 16,789 | 10,813 | 5,976 |
| CHF | 18,486 | - | 18,486 |
| GBP | 10,722 | 5,969 | 4,753 |
| SEK | 4,956 | - | 4,956 |
| DKK | 4,346 | - | 4,346 |
| Others | 1,648 | 619 | 1,029 |
| | 56,947 | 17,401 | 39,546 |

4. Management of risk - continued

4.2 Financial risk - continued

(a) *Market risk - continued*

iii) *Currency risk - continued*

31 December 2012

| | Net exposure before hedging €'000 | Notional amount of currency derivatives €'000 | Net exposure after hedging €'000 |
|------------------------------|--|---|--|
| Currency of exposure: | | | |
| USD | 17,985 | 5,111 | 12,874 |
| CHF | 14,133 | - | 14,133 |
| GBP | 8,617 | 4,435 | 4,182 |
| SEK | 3,902 | - | 3,902 |
| DKK | 3,432 | - | 3,432 |
| Others | 2,116 | 1,153 | 963 |
| | 50,185 | 10,699 | 39,486 |

Within the table above, €38.0m relates to equity investments (2012: €37.5m). Due to an increasingly globalised economy, the Group's equity investments are diversified across various currencies. The directors consider that the exposure to currency risk is appropriately captured in the equity price risk sensitivity (Note 4.2(a)(ii)). Any residual currency exposure relating to non-equity investments is not considered to be significant.

The table below summarises the Company's exposure to foreign currencies other than euro.

Company

31 December 2013

| | Net exposure before hedging €'000 | Notional amount of currency derivatives €'000 | Net exposure after hedging €'000 |
|------------------------------|--|---|--|
| Currency of exposure: | | | |
| USD | (457) | - | (457) |
| GBP | 1,507 | - | 1,507 |
| Others | (34) | - | (34) |
| | 1,016 | - | 1,016 |

4. Management of risk - continued

4.2 Financial risk - continued

(a) Market risk - continued

iii) Currency risk - continued

31 December 2012

| | Net exposure before hedging €'000 | Notional amount of currency derivatives €'000 | Net exposure after hedging €'000 |
|------------------------------|--|---|--|
| Currency of exposure: | | | |
| USD | (554) | - | (554) |
| GBP | 1,793 | - | 1,793 |
| Others | (58) | - | (58) |
| | 1,181 | - | 1,181 |

The Company's foreign exposure relates to foreign operations now in run-off.

(b) Credit risk

Credit risk is the risk of decreases in value when counterparties are not capable of fulfilling their obligations or when a change in their credit status takes place. Key areas where the Group is exposed to credit risk are:

- Investments and cash and cash equivalents
- Reinsurers' share of insurance liabilities
- Amounts due from reinsurers in respect of claims already paid
- Amounts due from insurance contract holders
- Amounts due from insurance intermediaries
- Counterparty risk with respect to forward foreign exchange contracts

4. Management of risk - continued

4.2 Financial risk - continued

(b) Credit risk - continued

The Group places limits on the level of credit risk undertaken from the main categories of financial instruments. These limits also take due consideration of the solvency restrictions imposed by the relevant Regulations. The investment strategy of the Group considers the credit standing of the counterparty and control structures are in place to assess and monitor these risk thresholds.

The Group structures the levels of credit risk it accepts by limiting as far as possible its exposure to a single counterparty or groups of counterparties. The Group has in place internal control structures to assess and monitor credit exposures and risk thresholds.

The Group's cash is placed with a number of quality financial institutions, thereby reducing the concentration of counterparty credit risk to an acceptable level.

Reinsurance is used to manage insurance risk. This does not, however, discharge the Group's liability as primary insurer. If a reinsurer fails to pay a claim for any reason, the Group remains liable for the payment to the policyholder. The creditworthiness of reinsurers is monitored on a quarterly basis by reviewing credit grades provided by rating agencies and other publicly available financial information, thereby ensuring the continuous financial strength of the reinsurer. At the same time as the Board approves the overall reinsurance protection of the Group, it ensures that the reinsurers' credit rating (either Standard & Poors or equivalent) is within the parameters set by it.

The Group is exposed to contract holders and intermediaries for insurance premium. Credit agreements are in place in all cases where credit is granted, and in the case of certain larger risks, premium payment warranties are in place. This limits the liability of the Group towards the insured or any third party if the premium remains unsettled after the credit period granted and allows the Group to cancel the policy *ab initio*, if considered necessary. Records are kept of the payment history for significant contract holders and intermediaries with whom regular business is conducted. Credit is not granted to contract holders or intermediaries whose payment history is not satisfactory. Credit risk with respect to debtors is further limited due to the large number of customers comprising the Group's debtor base.

The exposure to individual counterparties is also managed by other mechanisms, such as the right to offset where counterparties are both debtors and creditors of the Group. Management information reported to the Group includes details of provisions for impairment on loans and receivables and subsequent write-offs. Internal audit performs regular reviews to assess the degree of compliance with the Group's procedures on credit.

The Group does not trade in derivative contracts, with the exception of forward contracts and exchange traded futures. All derivative contracts are placed with quality financial institutions within the parameters of a hedging policy approved by the Board.

4. Management of risk - continued

4.2 Financial risk - continued

(b) Credit risk - continued

The total assets bearing credit risk are the following:

| | Group | | Company | |
|--|----------------|----------------|---------------|---------------|
| | 2013 €'000 | 2012 €'000 | 2013 €'000 | 2012 €'000 |
| Debt securities | 594,719 | 637,280 | 6,822 | 7,291 |
| Other financial assets (including deposits with banks and credit institutions) | 216,090 | 135,726 | 11,584 | 8,915 |
| Forward foreign exchange contracts | 252 | 193 | - | - |
| Reinsurers share of technical provisions | 13,303 | 13,126 | 13,001 | 12,698 |
| Insurance and other receivables | 19,783 | 20,841 | 8,184 | 8,653 |
| Cash and cash equivalents | 10,846 | 18,970 | 2,705 | 7,021 |
| Total | 854,993 | 826,136 | 42,296 | 44,578 |

The carrying amounts disclosed above represent the maximum exposure to credit risk.

These assets are analysed in the table below using Standard & Poors rating (or equivalent).

| | Group | | Company | |
|-----------|----------------|----------------|---------------|---------------|
| | 2013 €'000 | 2012 €'000 | 2013 €'000 | 2012 €'000 |
| AAA | 60,408 | 79,627 | - | - |
| AA | 57,096 | 61,333 | 6,989 | 7,699 |
| A | 48,264 | 55,125 | 2,405 | 3,639 |
| BBB | 610,356 | 576,228 | 22,490 | 22,256 |
| Not rated | 78,869 | 53,823 | 10,412 | 10,984 |
| | 854,993 | 826,136 | 42,296 | 44,578 |

On 16 January 2013 the Malta Government was downgraded from A to BBB with a stable outlook. Malta Government Stocks held as at 31 December 2012 included in the table above have been re-classified under the BBB rating accordingly.

The company does not hold any collateral as security to its credit risk.

4. Management of risk - continued

4.2 Financial risk - continued

(b) Credit risk - continued

Financial assets that are past due but not impaired

The following insurance and other receivables are classified as past due but not impaired:

| | Group and Company | |
|-------------------------------|-------------------|--------------|
| | 2013 | 2012 |
| | €'000 | €'000 |
| Within credit terms | 2,543 | 3,367 |
| Not more than three months | 1,665 | 1,636 |
| Within three to twelve months | 346 | 268 |
| Over twelve months | 79 | 141 |
| | 4,633 | 5,412 |

IFRS 7 defines a financial asset as being past due when the counterparty has failed to make a payment when contractually due. It goes further to stipulate that full disclosure must be made of all balances due from this particular counterparty, including those, which are still within credit terms and therefore not contractually due.

The overall exposure of the Group in terms of IFRS 7 is €4.63 million (2012: €5.41 million), of which €2.54 million (2012: €3.37 million) is not contractually due. It is the view of the directors that no impairment charge is necessary, due to the following reasons:

1. Settlements after year-end.
2. In cases where the amount has not been settled, agreement for settlement has been reached or is being negotiated.

Trade receivables at 31 December 2013 comprised amounts of €0.22 million (2012: €0.49 million) whose terms had been renegotiated from the original terms and which were classified as fully performing.

4. Management of risk - continued

4.2 Financial risk - continued

(b) Credit risk - continued

Financial assets that are impaired

Within insurance and other receivables are the following receivables that are classified as impaired:

| | Group and Company | |
|---|--------------------------|--------------|
| | 2013 | 2012 |
| | €'000 | €'000 |
| Over three months but less than twelve months | 153 | 268 |
| Over twelve months | 341 | 324 |
| | 494 | 592 |

These balances are covered by the following:

| | Group and Company | |
|---|--------------------------|--------------|
| | 2013 | 2012 |
| | €'000 | €'000 |
| Provision for impairment of receivables (Note 25) | 494 | 592 |
| | 494 | 592 |

A decision to impair an asset is based on the following information that comes to the attention of the Group:

- Significant financial difficulty of the debtor.
- It becoming probable that the debtor will enter bankruptcy or other financial reorganisation.

(c) Liquidity risk

The Group is exposed to daily calls on its available cash resources mainly from claims arising from insurance contracts. Liquidity risk is the risk that cash may not be available to pay obligations when due at a reasonable cost. The Group manages its funds in such a manner as to ensure an adequate portion of available funds to meet such calls, principally through limits set by the Board on the minimum proportion of maturing funds available to meet such calls. Furthermore, the Group invests a majority of its assets in listed investments that can be readily disposed of.

4. Management of risk - continued

4.2 Financial risk - continued

(c) Liquidity risk - continued

The following table indicates the expected timing of cash flows arising from the Group's liabilities:

| Group expected cash flows (undiscounted) | | | | | | | |
|---|--------|---------|---------|---------|---------|---------|---------|
| (€ millions) 2013 | | | | | | | |
| | 0-1 yr | 1-2 yrs | 2-3 yrs | 3-4 yrs | 4-5 yrs | >5yrs | Total |
| Technical provisions – Life insurance contracts and investment contracts with DPF | 35.0 | 60.0 | 95.0 | 78.0 | 84.0 | 1,104.2 | 1,456.2 |
| Technical provisions – claims outstanding | 12.2 | 6.8 | 3.5 | 1.9 | 1.8 | 11.2 | 37.4 |
| Insurance and other payables (contractual) | 11.0 | - | - | - | - | - | 11.0 |

Expected cash flows on unit linked liabilities have not been included as the directors consider that there is limited exposure to liquidity risk given that these are principally backed by unit linked assets.

| Group expected cash flows (undiscounted) | | | | | | | |
|---|--------|---------|---------|---------|---------|---------|---------|
| (€ millions) 2012 | | | | | | | |
| | 0-1 yr | 1-2 yrs | 2-3 yrs | 3-4 yrs | 4-5 yrs | >5yrs | Total |
| Technical provisions – Life insurance contracts and investment contracts with DPF | 27.2 | 31.1 | 58.9 | 93.6 | 77.1 | 1,112.4 | 1,400.3 |
| Technical provisions – claims outstanding | 12.7 | 7.3 | 4.0 | 2.3 | 2.2 | 10.8 | 39.3 |
| Borrowings (contractual) | 2.9 | 0.3 | 0.3 | 0.3 | 1.8 | 5.0 | 10.6 |
| Insurance and other payables (contractual) | 12.3 | - | - | - | - | - | 12.3 |

| Company expected cash flows (undiscounted) | | | | | | | |
|---|--------|---------|---------|---------|---------|-------|-------|
| (€ millions) 2013 | | | | | | | |
| | 0-1 yr | 1-2 yrs | 2-3 yrs | 3-4 yrs | 4-5 yrs | >5yrs | Total |
| Technical provisions – claims outstanding | 12.2 | 6.8 | 3.5 | 1.9 | 1.8 | 11.2 | 37.4 |
| Insurance and other payables (contractual) | 8.6 | - | - | - | - | - | 8.6 |

| Company expected cash flows (undiscounted) | | | | | | | |
|---|--------|---------|---------|---------|---------|-------|-------|
| (€ millions) 2012 | | | | | | | |
| | 0-1 yr | 1-2 yrs | 2-3 yrs | 3-4 yrs | 4-5 yrs | >5yrs | Total |
| Technical provisions – claims outstanding | 12.7 | 7.3 | 4.0 | 2.3 | 2.2 | 10.8 | 39.3 |
| Borrowings (contractual) | 2.5 | - | - | - | - | - | 2.5 |
| Insurance and other payables (contractual) | 8.6 | - | - | - | - | - | 8.6 |

4. Management of risk - continued

4.2 Financial risk - continued

(c) *Liquidity risk - continued*

The table below analyses the Group's derivative financial instruments that will be settled on a gross basis. The amounts disclosed in the table are the contractual undiscounted cash flows. Balances due within 12 months equal their carrying balances, as the impact of discounting is not significant.

| | 2013 €'000 | 2012 €'000 |
|------------------------------------|---------------|---------------|
| At 31 December | | |
| Forward foreign exchange contracts | | |
| - outflow | (20,394) | (10,895) |
| - inflow | 20,509 | 11,088 |
| | 20,509 | 11,088 |

At 31 December 2013 and 2012, the above derivatives were due to be settled within three months after year end.

4.3 Fair values

The following table presents the assets measured in the balance sheet at fair value by level of the following fair value measurement hierarchy at 31 December 2013:

- Quoted prices (unadjusted) in active markets for identical assets or liabilities (Level 1);
- Inputs other than quoted prices included within Level 1 that are observable for the asset or liability, either directly (that is, as prices) or indirectly (that is, derived from prices) (Level 2);
- Inputs for the asset or liability that are not based on observable market data (that is, unobservable inputs) (Level 3).

4. Management of risk - continued

4.3 Fair values – continued

The following tables present the assets measured at fair value at 31 December 2013.

| Group | Level 1 €'000 | Level 2 €'000 | Level 3 €'000 | Total €'000 |
|---|------------------|------------------|------------------|------------------|
| Assets | | | | |
| Financial assets at fair value through profit or loss | | | | |
| - Equity securities, units in unit trusts and collective investment schemes | 397,472 | 270 | 33 | 397,775 |
| - Debt securities | 593,840 | - | - | 593,840 |
| Other available-for-sale investments | 879 | - | 83 | 962 |
| Derivative financial instruments | 137 | 115 | - | 252 |
| Investment property | - | - | 82,231 | 82,231 |
| Investment in associated undertakings | 14,901 | - | 417 | 15,318 |
| Total assets | 1,007,229 | 385 | 82,764 | 1,090,378 |
| Liabilities | | | | |
| Unit linked financial liabilities | - | 98,921 | - | 98,921 |
| Derivative financial instruments | - | - | - | - |
| Total liabilities | - | 98,921 | - | 98,921 |
| Company | | | | |
| | Level 1 €'000 | Level 3 €'000 | Total €'000 | |
| Assets | | | | |
| Financial assets at fair value through profit or loss | | | | |
| - Equity securities, units in unit trusts and collective investment schemes | 2,169 | - | 2,169 | |
| - Debt securities | 5,941 | - | 5,941 | |
| Other available-for-sale investments | 881 | - | 881 | |
| Investment property | - | 8,956 | 8,956 | |
| Investment in associated undertakings | - | 294 | 294 | |
| Total assets | 8,991 | 9,250 | 18,241 | |

4. Management of risk - continued

4.4 Fair values- continued

The following tables present the assets measured at fair value at 31 December 2012.

| Group | Level 1 €'000 | Level 2 €'000 | Level 3 €'000 | Total €'000 |
|---|------------------|------------------|------------------|------------------|
| Assets | | | | |
| Financial assets at fair value through profit or loss | | | | |
| - Equity securities, units in unit trusts and collective investment schemes | 336,357 | 769 | 32 | 337,158 |
| - Debt securities | 636,423 | - | - | 636,423 |
| Other available-for-sale investments | 857 | - | 83 | 940 |
| Derivative financial instruments | - | 193 | - | 193 |
| Investment property | - | - | 81,147 | 81,147 |
| Investment in associated undertakings | 4,806 | - | 256 | 5,062 |
| Total assets | 978,443 | 962 | 81,518 | 1,060,923 |
| Liabilities | | | | |
| Unit linked financial liabilities | - | 94,261 | - | 94,261 |
| Derivative financial instruments | - | 15 | - | 15 |
| Total liabilities | - | 94,276 | - | 94,276 |
| Company | | | | |
| | Level 1 €'000 | Level 3 €'000 | Total €'000 | |
| Assets | | | | |
| Financial assets at fair value through profit or loss | | | | |
| - Equity securities | 2,961 | - | 2,961 | |
| - Debt securities | 6,434 | - | 6,434 | |
| Other available-for-sale investments | 857 | - | 857 | |
| Investment property | - | 8,597 | 8,597 | |
| Investment in associated undertakings | - | 147 | 147 | |
| Total assets | 10,252 | 8,744 | 18,996 | |

Fair value measurements classified as Level 1 include listed equities, debt securities, units in unit trusts and collective investments schemes.

The financial liabilities for unit linked contracts were classified as Level 2. The fair value of these contracts is determined using the current unit values that reflect the fair values of the financial assets (classified as Level 1) linked to the financial liability. Derivative foreign exchange forward contracts have been classified as Level 2. The fair value of these instruments is determined by reference to market observable forward currency rates and interest rates.

4. Management of risk - continued

4.3 Fair values- continued

Investment property has been classified as Level 3. Note 18 details the valuation process and techniques in respect of investment property. Level 3 securities constitute investment in unlisted equities. Fair values were determined by using valuation techniques. Determination to classify fair value instruments within Level 3 of the valuation hierarchy is generally based on the significance of the unobservable factors to the overall fair value measurement.

The following table presents the changes in Level 3 securities for the year ended 31 December 2013.

| Group | Investments in associates €'000 | Other available-for-sale investments €'000 | Total €'000 |
|--|--|---|------------------------|
| Opening balance | 256 | 115 | 371 |
| Additions | 147 | - | 147 |
| Share of associated undertakings results | 15 | - | 15 |
| Net fair value losses | (1) | 1 | - |
| Closing balance | 417 | 116 | 533 |

| Company | Investments in associates €'000 | Other available-for-sale investments €'000 | Total €'000 |
|-----------------|--|---|------------------------|
| Opening balance | 147 | - | 147 |
| Additions | 147 | - | 147 |
| Closing balance | 294 | - | 294 |

The following table presents the changes in Level 3 instruments for the year ended 31 December 2012.

| Group | Investments in associates €'000 | Other available-for-sale investments €'000 | Total €'000 |
|--|--|---|------------------------|
| Opening balance | 402 | 161 | 563 |
| Share of associated undertakings results | (53) | - | (53) |
| Net fair value losses | (93) | (46) | (139) |
| Closing balance | 256 | 115 | 371 |

4. Management of risk - continued

4.3 Fair values - continued

| Company | Investments in associates €'000 | Other available-for-sale investments €'000 | Total €'000 |
|-----------------------------|---------------------------------------|---|----------------|
| Opening and closing balance | 147 | - | 147 |

At 31 December 2013 and 2012, the carrying amount of the Group's and Company's other financial assets and liabilities approximated their fair values with the exception of the subsidiary's financial liabilities emanating from investment contracts with DPF. It is impractical to determine the fair value of these contracts due to the lack of a reliable basis to measure the future discretionary return that is a material feature of these contracts.

5. Capital management

The Group's objectives when managing capital are:

- To comply with the insurance capital requirements established by the regulators of the insurance markets in which the Group operates;
- To provide for the capital requirements of the companies within the Group;
- To safeguard the Group's ability to continue as a going concern, so that it can continue to provide returns for shareholders and benefits for other stakeholders; and
- To provide an adequate return to shareholders by pricing insurance contracts commensurately with the level of risk.

The defined regulatory capital for Middlesea Insurance p.l.c. ("MSI" or "the Company") comprises shareholders' equity and subordinated loans. The minimum own funds required by Insurance Rule 1 at 31 December 2013 amounted to €7.4 million (2012: €7.4 million). In addition, the Insurance Business Regulations stipulate 'the required margin of solvency' that the Company is required to hold. Regulatory capital requirements may be set at a multiple of this requirement. The minimum required capital must be maintained at all times throughout the year. Given the composite nature of the Company, Middlesea Insurance p.l.c. is obliged to abide with capital requirements for both its long term and its general insurance business.

5. Capital management - continued

With respect to its general business, the Company held net admissible assets of €19.06 million (2012: €22.61 million) which exceeded the 'required margin of solvency' of €3.70 million (2012: €3.75 million) by €15.36 million (2012: €18.86 million) and also exceeded the multiple set by the regulator. With respect to its long term business, the Company held net admissible assets of €4.64 million (2012: €4.09 million) which exceeded the 'required margin of solvency' of €3.70 million (2012: €3.70 million) by €0.94 million (2012: €0.39 million), and also exceeded the multiple set by the regulator. The Company was compliant at all times with its capital requirements to both its general and long-term business.

All other companies within the Group were also compliant with the respective minimum regulatory requirements throughout the financial period.

6. Segment information

Management has determined the operating segments based on the reports reviewed by the Executive Management team that are used to make strategic decisions. In identifying the Group's business segments, the chief operating decision-maker is also guided by the Regulations under the Insurance Business Act, 1998 on the disclosure requirements relevant to specified insurance classes of business.

The Company mainly writes its business from Malta. In previous years, the Company had also operated a branch in Gibraltar carrying on general business of insurance, which as from 1 January 2011 was put in run-off.

The Group operates in two main business segments, general business, that is further subdivided into various insurance business classes, and long-term business. The segment results for the years ended 31 December 2013 and 2012 are indicated below.

General business

Gross premiums written and gross premiums earned by class of business

| | Group and Company | | | |
|-----------------------------------|-------------------------------|---------------|------------------------------|---------------|
| | Gross premiums written | | Gross premiums earned | |
| | 2013 | 2012 | 2013 | 2012 |
| | €'000 | €'000 | €'000 | €'000 |
| Direct insurance | | | | |
| Motor (third party liability) | 5,822 | 6,654 | 6,064 | 6,322 |
| Motor (other classes) | 7,590 | 8,673 | 7,905 | 8,239 |
| Fire and other damage to property | 5,223 | 6,410 | 5,624 | 6,169 |
| Accident and health | 7,806 | 8,471 | 7,968 | 8,052 |
| Other classes | 3,494 | 3,590 | 3,401 | 3,178 |
| | 29,935 | 33,798 | 30,962 | 31,960 |

6. Segment information - continued

General business - continued

100% (2012: 100%) of consolidated gross premiums written for direct general insurance business emanate from contracts concluded in or from Malta. All premiums emanate from external customers and there is no business transacted between segments other than as disclosed in Note 35.

Gross claims incurred, gross operating expenses and reinsurance balance by class of business

| | Group and Company | | | | | |
|-------------------------------|-----------------------|---------------|--------------------------|---------------|---------------------|---------------|
| | Gross claims incurred | | Gross operating expenses | | Reinsurance balance | |
| | 2013 €'000 | 2012 €'000 | 2013 €'000 | 2012 €'000 | 2013 €'000 | 2012 €'000 |
| Direct insurance | | | | | | |
| Motor (third party liability) | 5,483 | 6,583 | 1,983 | 2,064 | (619) | (434) |
| Motor (other classes) | 6,273 | 4,148 | 2,585 | 2,690 | (810) | (562) |
| Fire and other | | | | | | |
| damage to property | 723 | 1,572 | 2,109 | 2,183 | 2,290 | 2,741 |
| Accident and health | 3,995 | 3,785 | 2,304 | 2,389 | 526 | 624 |
| Other classes | (25) | 811 | 1,182 | 1,155 | 935 | 191 |
| | 16,449 | 16,899 | 10,163 | 10,481 | 2,322 | 2,560 |

The reinsurance balance represents the charge to the technical account arising from the aggregate of all items relating to reinsurance outwards.

Long term business

(i) *Gross premium written*

| | Group | | Company | |
|-------------------------------|----------------|---------------|---------------|---------------|
| | 2013 €'000 | 2012 €'000 | 2013 €'000 | 2012 €'000 |
| Gross premiums written | | | | |
| Direct insurance | 108,324 | 86,944 | 1,426 | 1,443 |
| Reinsurance inwards | - | - | 2 | 5 |
| | 108,324 | 86,944 | 1,428 | 1,448 |

6. Segment information - continued

Long term business - continued

(i) *Gross premium written - continued*

The long-term business is mainly written through its subsidiary undertaking MSV Life p.l.c. ("MSV").

Group direct insurance is further analysed between:

| | Periodic premiums | | Single premiums | |
|-------------------|-------------------|---------------|-----------------|---------------|
| | 2013 | 2012 | 2013 | 2012 |
| | €'000 | €'000 | €'000 | €'000 |
| Non-participating | 10,147 | 9,560 | - | - |
| Participating | 30,248 | 29,723 | 63,467 | 44,237 |
| Linked | 2,852 | 3,051 | 1,610 | 373 |
| | 43,247 | 42,334 | 65,077 | 44,610 |

In addition to the above, premium credited to liabilities in Note 23 in relation to linked products classified as investment contracts without DPF was as follows:

| | Periodic premiums | | Single premiums | |
|----------------------|-------------------|-------|-----------------|-------|
| | 2013 | 2012 | 2013 | 2012 |
| | €'000 | €'000 | €'000 | €'000 |
| Investment contracts | 1,422 | 1,457 | 2,995 | 355 |

Gross premiums written by way of direct business of insurance relate to individual business and group contracts. All long term contracts of insurance are concluded in or from Malta.

(ii) *Reinsurance balance*

The reinsurance balance, which represents the aggregate of all items relating to reinsurance outwards mainly attributable to insurance contracts included in the long-term business technical account are as follows:

| | Group | | Company | |
|---------------------------------|-------|-------|---------|-------|
| | 2013 | 2012 | 2013 | 2012 |
| | €'000 | €'000 | €'000 | €'000 |
| Charge for reinsurance outwards | 1,625 | 1,152 | 337 | 203 |

6. Segment information - continued

Long term business - continued

(iii) *Analysis between insurance and investment contracts*

| | Group | | Company | |
|--|----------------|---------------|--------------|--------------|
| | 2013 | 2012 | 2013 | 2012 |
| | €'000 | €'000 | €'000 | €'000 |
| Gross premiums written | | | | |
| Insurance contracts | 34,230 | 34,318 | 1,428 | 1,448 |
| Investment contracts with DPF | 74,094 | 52,626 | - | - |
| | 108,324 | 86,944 | 1,428 | 1,448 |
| Claims incurred, net of reinsurance | | | | |
| Insurance contracts | 21,628 | 20,216 | 256 | 437 |
| Investment contracts with DPF | 57,717 | 55,851 | - | - |
| | 79,345 | 76,067 | 256 | 437 |

Reconciliation of reportable segment profit to profit or loss for the financial year before tax

| | Group | |
|---|---------------|---------------|
| | 2013 | 2012 |
| | €'000 | €'000 |
| Profit on general business | 2,691 | 3,464 |
| Profit on long term business | 10,716 | 11,326 |
| Net investment income not allocated to the technical accounts | 5,560 | 4,956 |
| Other income | 1,117 | 1,170 |
| Administrative expenses | (2,779) | (2,905) |
| Profit for the financial year before tax | 17,305 | 18,011 |

6. Segment information - continued

Reconciliation of reportable segment profit to profit or loss for the financial year before tax - continued

| | Company | |
|---|----------------|--------------|
| | 2013 | 2012 |
| | €'000 | €'000 |
| Profit on general business | 2,691 | 3,464 |
| Profit on long term business | 577 | 246 |
| Net investment income not allocated to the technical accounts | 4,153 | 1,147 |
| Administrative expenses | (1,521) | (1,567) |
| Profit for the financial year before tax | 5,900 | 3,290 |

Geographical information

The segment results for the years ended 31 December 2013 and 2012 by geographical area are indicated below:

| | Group | | Company | |
|----------------------------|-------------------------------|----------------|-------------------------------|---------------|
| | Gross premiums written | | Gross premiums written | |
| | 2013 | 2012 | 2013 | 2012 |
| | €'000 | €'000 | €'000 | €'000 |
| Malta | 138,204 | 120,739 | 31,308 | 35,243 |
| Other locations in run-off | 55 | 3 | 55 | 3 |
| | 138,259 | 120,742 | 31,363 | 35,246 |

6. Segment information - continued

Group segment assets and liabilities

The Group operates a business model which does not allocate either assets or liabilities of the operating segments in its internal reporting. Segment assets below consist principally of investments backing up the net technical reserves, reinsurers' share of technical provisions and insurance receivables.

| | Motor third party €'000 | Motor other €'000 | Fire and other damage to property €'000 | Accident and health €'000 | Other classes €'000 | Long-term business €'000 | Unallocated €'000 | Total €'000 |
|--|-------------------------------|-------------------------|--|---------------------------------|---------------------------|--------------------------------|----------------------|------------------|
| At 31 December 2013 | | | | | | | | |
| Assets allocated to business segments | 17,050 | 13,161 | 8,222 | 5,184 | 11,457 | 1,220,091 | 7,812 | 1,282,977 |
| Assets allocated to Shareholders | - | - | - | - | - | - | 156,983 | 156,983 |
| Total assets | 17,050 | 13,161 | 8,222 | 5,184 | 11,457 | 1,220,091 | 164,795 | 1,439,960 |
| At 31 December 2012 | | | | | | | | |
| Assets allocated to business segments | 16,898 | 13,053 | 10,356 | 5,559 | 12,332 | 1,118,480 | 8,307 | 1,184,985 |
| Assets allocated to shareholders | - | - | - | - | - | - | 151,587 | 151,587 |
| Total assets | 16,898 | 13,053 | 10,356 | 5,559 | 12,332 | 1,118,480 | 159,894 | 1,336,572 |

The total of non-current assets, other than financial instruments, deferred tax assets, post employment benefits and risks arising under insurance contracts of €143.29 million (2012: €138.65 million) are all located in Malta.

7. Net operating expenses

| | Group | | Company | |
|--|---------------|-----------------|--------------|-----------------|
| | 2013 | 2012 | 2013 | 2012 |
| | €'000 | €'000 | €'000 | €'000 |
| | | <i>restated</i> | | <i>restated</i> |
| Acquisition costs | 12,343 | 12,058 | 6,763 | 7,320 |
| Change in deferred acquisition costs, net of reinsurance | (59) | 105 | (59) | 105 |
| Administrative expenses | 10,350 | 10,768 | 4,909 | 5,173 |
| Reinsurance commissions and profit participation | (5,449) | (6,350) | (4,057) | (5,152) |
| | 17,185 | 16,581 | 7,556 | 7,446 |
| Allocated to: | | | | |
| General business technical account | 5,808 | 5,702 | 5,808 | 5,702 |
| Long term business technical account | 8,598 | 7,974 | 227 | 177 |
| Non-technical account (administrative expenses) | 2,779 | 2,905 | 1,521 | 1,567 |
| | 17,185 | 16,581 | 7,556 | 7,446 |

Total commissions for direct business accounted for in the financial year amounted to €9.55 million (2012: €9.69 million) in the Group's technical result and €6.31 million (2012: €6.45 million) in the Company's technical result. €2.92 million (2012: €2.01 million) of the Group charge arose on investment contracts. Administrative expenses mainly comprise employee benefit expenses which are analysed in Note 11. Further detail relating to administrative expenses is included in Note 10.

Finance costs payable on the subordinated loan at Group level amounting to €0.20 million (2012: €0.36 million) are included within administrative expenses.

Non-technical account

Administrative expenses in the non-technical profit and loss account represent expenditure after appropriate apportionments are made to the general and long term business technical accounts. They include staff costs, premises costs, depreciation charge, directors' fees, auditors' remuneration, professional fees, marketing and promotional costs, and other general office expenditure.

8. Investment return

| | Group | | Company | |
|--|----------------|--------------------------|--------------|--------------------------|
| | 2013 | 2012 | 2013 | 2012 |
| | €'000 | <i>restated</i> €'000 | €'000 | <i>restated</i> €'000 |
| Investment income | | | | |
| Dividend income from group undertakings | - | - | 4,090 | 1,223 |
| Share of profit of other associated undertaking, net of tax | 15 | - | - | - |
| Rent receivable from investment property | 4,598 | 3,659 | 330 | 297 |
| Interest receivable from loans and receivables - other financial assets not at fair value through profit or loss | 3,446 | 4,306 | 222 | 345 |
| Income from financial assets at fair value through profit or loss | | | | |
| - dividend income | 6,195 | 5,439 | 231 | 279 |
| - other net fair value gains | 86,527 | 83,909 | 444 | 575 |
| Income from available-for-sale assets | 36 | 64 | 36 | 36 |
| Net fair value gains on investment | | | | |
| Property (Note 18) | 237 | 1,151 | - | 267 |
| Other investment income | 928 | 845 | - | - |
| Exchange differences | - | 112 | - | 112 |
| | 101,982 | 99,485 | 5,353 | 3,134 |
| Investment expenses and charges | | | | |
| Share of loss of other associated undertaking, net of tax | - | 53 | - | - |
| Direct operating expenses arising from investment property that generated rental income | 480 | 473 | 97 | 97 |
| Interest expense for financial liabilities that are not at fair value through profit or loss | 55 | 210 | 55 | 210 |
| Net fair value losses on investment | | | | |
| Property (Note 18) | 94 | - | 33 | - |
| Other investment expenses | 2,091 | 1,808 | - | - |
| Exchange differences | 147 | - | 147 | - |
| | 2,867 | 2,544 | 332 | 307 |
| Total investment income | 99,115 | 96,941 | 5,021 | 2,827 |
| Analysed between: | | | | |
| Allocated investment return transferred to the general business technical account | 663 | 1,444 | 663 | 1,444 |
| Investment return included in the long term business technical account | 92,892 | 90,541 | 205 | 236 |
| Other investment income included in the non-technical account | 5,560 | 4,956 | 4,153 | 1,147 |
| | 99,115 | 96,941 | 5,021 | 2,827 |

9. Other income

| | Group | | Company | |
|---|---------------|---------------|---------------|---------------|
| | 2013 €'000 | 2012 €'000 | 2013 €'000 | 2012 €'000 |
| Other technical income, net of reinsurance | | | | |
| Investment management fees | 418 | 405 | - | - |
| Other | 162 | 192 | - | - |
| | 580 | 597 | - | - |
| Other income – non technical | | | | |
| Management fees | 493 | 574 | - | - |
| Other income | 624 | 596 | - | - |
| | 1,117 | 1,170 | - | - |

10. Profit before tax

The profit before tax is stated after charging/(crediting):

| | Group | | Company | |
|---|---------------|---------------|---------------|---------------|
| | 2013 €'000 | 2012 €'000 | 2013 €'000 | 2012 €'000 |
| Employee compensation (Note 11) | 6,506 | 6,399 | 3,560 | 3,454 |
| Depreciation/amortisation: | | | | |
| - intangible assets (Note 16) | 996 | 869 | 372 | 195 |
| - property, plant and equipment (Note 17) | 464 | 424 | 191 | 186 |
| Release of provision for impairment on receivables (Note 25) | (157) | (10) | (157) | (10) |
| Impairment of receivables | 11 | 57 | 11 | 57 |
| Impairment of intangible assets (Note 16) | - | 225 | - | - |
| Write-backs of payables | (1) | (189) | (1) | (189) |
| Increase in provision for impairment on receivables (Note 25) | 59 | 479 | 59 | 479 |
| Insurance cover purchased for directors and officers | 67 | 69 | 21 | 23 |

10. Profit before tax - continued

The financial statements include fees charged by the parent company auditor for services rendered during the financial periods ended 31 December 2013 (Ernst & Young) and 2012 (PricewaterhouseCoopers) relating to entities that are included in the consolidation amounting to:

| | Group | | Company | |
|--------------------------------------|---------------|---------------|---------------|---------------|
| | 2013 €'000 | 2012 €'000 | 2013 €'000 | 2012 €'000 |
| <i>Parent company auditor</i> | | | | |
| Annual statutory audit | 83 | 154 | 71 | 78 |
| Other assurance services | 13 | 19 | 13 | 13 |
| Tax advisory and compliance services | - | 19 | - | 10 |
| Other | 8 | 9 | 8 | 9 |
| <i>Other component auditors</i> | | | | |
| Annual statutory audit | 66 | - | - | - |
| Other assurance services | 5 | - | - | - |
| Tax advisory and compliance services | 21 | - | 12 | - |
| Other | 6 | - | - | - |
| | 202 | 201 | 104 | 110 |

In addition, fees charged by other auditors (who are also part of the network of member firms of other component auditors) amounted to:

| | Group | |
|------------------------|---------------|---------------|
| | 2013 €'000 | 2012 €'000 |
| Annual statutory audit | 53 | 53 |

11. Employee compensation

| | Group | | Company | |
|-----------------------|---------------|----------------------------------|---------------|----------------------------------|
| | 2013 €'000 | 2012 <i>restated</i> €'000 | 2013 €'000 | 2012 <i>restated</i> €'000 |
| Salaries | 6,182 | 6,085 | 3,386 | 3,283 |
| Social security costs | 324 | 314 | 174 | 171 |
| | 6,506 | 6,399 | 3,560 | 3,454 |

The average number of persons employed during the year was:

| | Group | | Company | |
|--------------------------|------------|------------|-----------|-----------|
| | 2013 | 2012 | 2013 | 2012 |
| Key management personnel | 23 | 23 | 12 | 13 |
| Managerial | 30 | 33 | 21 | 22 |
| Technical | 105 | 100 | 51 | 47 |
| Administrative | 14 | 12 | 10 | 9 |
| | 172 | 168 | 94 | 91 |

12. Tax expense

| | Group | | Company | |
|--------------------------------|---------------|----------------------------------|---------------|----------------------------------|
| | 2013 €'000 | 2012 <i>restated</i> €'000 | 2013 €'000 | 2012 <i>restated</i> €'000 |
| Current tax (credit)/expense | 511 | (41) | 553 | 847 |
| Deferred tax expense (Note 22) | 5,843 | 683 | 139 | 18 |
| Income tax expense | 6,354 | 642 | 692 | 865 |

The tax on the Group's and Company's profit before tax differs from the theoretical amount that would arise using the basic tax rate as follows:

| | Group | | Company | |
|---|---------------|---------------|---------------|---------------|
| | 2013 €'000 | 2012 €'000 | 2013 €'000 | 2012 €'000 |
| Profit before tax | 17,305 | 18,011 | 5,900 | 3,290 |
| Tax at 35% | 6,057 | 6,304 | 2,065 | 1,151 |
| Adjusted for tax effect of: | | | | |
| Net exempt income and disallowed expenses (2012: after impact of tax credits not recognised in prior years) | (204) | (1,193) | (1,455) | (180) |
| Effect of certain expenses treated as non-deductible in previous years | - | (1,782) | - | - |
| Effect of revision of tax legislation impacting tax base on investments | - | (2,452) | - | - |
| Under provision for tax in prior year | 427 | - | 8 | - |
| Withholding tax regime on investment property | 56 | (148) | 56 | (35) |
| Other | 18 | (87) | 18 | (71) |
| Income tax expense | 6,354 | 642 | 692 | 865 |

13. Directors' emoluments

| | Group | | Company | |
|-----------------|---------------|---------------|---------------|---------------|
| | 2013 €'000 | 2012 €'000 | 2013 €'000 | 2012 €'000 |
| Directors' fees | 166 | 161 | 146 | 140 |

Group Directors' fees include fees payable to the Company's directors from all Group Companies from the date when the companies were recognised as subsidiaries.

14. Earnings per share

Earnings per share are based on the net profit for the year divided by the weighted average number of ordinary shares in issue during the year.

| | Group | |
|---|-------------------|--------------|
| | 2013 | 2012 |
| | €'000 | €'000 |
| Profit attributable to shareholders | 6,028 | 9,393 |
| Number of ordinary shares in issue (Note 27) | 92,000,000 | 92,000,000 |
| Earnings per share attributable to shareholders (€) | 6.6c | 10.2c |

15. Dividends

A gross dividend in respect of year ended 31 December 2013 of €0.045 (2012: €0.025) per share amounting to a total dividend of €4,140,222 (2012: €2,300,000) is to be proposed by the directors at the forthcoming annual general meeting. This is equivalent to a net dividend of €0.03826 (2012: €0.01897) per share amounting to a total net dividend of €3,520,000 (2012: €1,745,000). These financial statements do not reflect this dividend.

16. Intangible assets

| Group | Value of in-force business (ii) €'000 | Computer software €'000 | Deferred policy acquisition costs (i) €'000 | Total €'000 |
|--|--|-------------------------------|---|----------------|
| At 1 January 2012 | | | | |
| Cost or valuation | 41,766 | 9,886 | 3,011 | 54,663 |
| Accumulated amortisation | - | (8,060) | (1,878) | (9,938) |
| Net book amount | 41,766 | 1,826 | 1,133 | 44,725 |
| Year ended 31 December 2012 | | | | |
| Opening net book amount | 41,766 | 1,826 | 1,133 | 44,725 |
| Increase in value of in-force business credited to reserves (Note 28) | 3,950 | - | - | 3,950 |
| Additions | - | 1,132 | 21 | 1,153 |
| Disposal | - | (422) | - | (422) |
| Amortisation charge | - | (645) | (224) | (869) |
| Amortisation released on disposal | - | 380 | - | 380 |
| Impairment charge | - | (225) | - | (225) |
| Closing net book amount | 45,716 | 2,046 | 930 | 48,692 |
| At 31 December 2012 | | | | |
| Cost or valuation | 45,716 | 10,596 | 3,032 | 59,344 |
| Accumulated amortisation | - | (8,550) | (2,102) | (10,652) |
| Net book amount | 45,716 | 2,046 | 930 | 48,692 |
| Year ended 31 December 2013 | | | | |
| Opening net book amount | 45,716 | 2,046 | 930 | 48,692 |
| Increase in value of in-force business credited to reserves (Note 28) | 3,494 | - | - | 3,494 |
| Additions | - | 820 | 108 | 928 |
| Amortisation charge | - | (793) | (203) | (996) |
| Closing net book amount | 49,210 | 2,073 | 835 | 52,118 |
| At 31 December 2013 | | | | |
| Cost or valuation | 49,210 | 11,416 | 3,140 | 63,766 |
| Accumulated amortisation and impairment | - | (9,343) | (2,305) | (11,648) |
| Net book amount | 49,210 | 2,073 | 835 | 52,118 |

Amortisation of €0.37 million (2012: €0.40 million) is included in acquisition costs and €0.63 million (2012: €0.47 million) is included in administration expenses.

(i) This intangible asset relates to investment contracts without DPF only.

16. Intangible assets - continued

(ii) Value of in-force business - assumptions, changes in assumptions and sensitivity

Assumptions

The after tax value of in-force business is determined by the directors on an annual basis, after considering the advice of the Approved Actuary. The value of in-force business depends upon assumptions made regarding future economic and demographic experience. The economic assumptions are internally consistent and reflect the directors' view of economic conditions in the longer term, which are inherently uncertain.

The valuation assumes a spread of 2% (2012: 2%) between the weighted average projected investment return and the risk adjusted discount factor applied of 7.5% (2012: 7.5%). The calculation also assumes lapse rates varying by product from 0.5% to 8% pa (2012: 2% to 10% pa), and an expense inflation rate of 3.5% pa (2012: 3.5% pa).

Changes in assumptions

Assumptions are reviewed on an annual basis to reflect the development of experience and to improve on the reliability of the estimation process.

Sensitivity analysis

The value of in-force business is sensitive to a large number of assumptions. The following table describes the impact on the value of in-force business arising from a change in the following variables, with all other variables held constant:

| Assumption | Change in variable | Impact on value of in-force business 2013 € million | Impact on value of in-force business 2012 € million |
|-----------------------------|--------------------|--|--|
| Investment returns | +1.00% | 5.8 | 5.5 |
| Investment returns | -1.00% | (5.8) | (5.5) |
| Risk adjusted discount rate | +1.00% | (2.9) | (2.7) |
| Risk adjusted discount rate | -1.00% | 3.2 | 3.0 |
| Renewal expense | +10.00% | (0.6) | (0.6) |
| Renewal expense | -10.00% | 0.6 | 0.6 |
| Lapse rate | +2.00% | 1.0 | 0.6 |
| Lapse rate | -2.00% | (0.8) | (0.9) |
| Mortality | +15.00% | (1.0) | (0.7) |
| Mortality | -15.00% | 1.0 | 0.7 |

16. Intangible assets - continued

| | Company €'000 |
|------------------------------------|-------------------------|
| Computer software | |
| At 1 January 2012 | |
| Cost | 3,035 |
| Accumulated amortisation | (2,537) |
| | 498 |
| Year ended 31 December 2012 | |
| Opening net book amount | 498 |
| Additions | 745 |
| Disposals | (412) |
| Amortisation charge | (195) |
| Amortisation released on disposals | 370 |
| | 1,006 |
| At 31 December 2012 | |
| Cost | 3,368 |
| Accumulated amortisation | (2,362) |
| | 1,006 |
| Year ended 31 December 2013 | |
| Opening net book amount | 1,006 |
| Additions | 669 |
| Amortisation charge | (372) |
| | 1,303 |
| At 31 December 2013 | |
| Cost | 4,037 |
| Accumulated amortisation | (2,734) |
| | 1,303 |

Amortisation expense has been charged in administrative expenses.

Fully amortised assets that were still in use for the Company as at the financial year amounted to €1.3m (2012: €1.1m).

17. Property, plant and equipment

Group

| | Freehold land and buildings €'000 | Leasehold improvements €'000 | Motor vehicles €'000 | Furniture, fittings and equipment €'000 | Total €'000 |
|--|--|------------------------------------|----------------------------|--|----------------|
| At 1 January 2012 | | | | | |
| Cost | 2,036 | 2,376 | 8 | 4,685 | 9,105 |
| Accumulated depreciation | (27) | (673) | (8) | (3,610) | (4,318) |
| Net book amount | 2,009 | 1,703 | - | 1,075 | 4,787 |
| Year ended 31 December 2012 | | | | | |
| Opening net book amount | 2,009 | 1,703 | - | 1,075 | 4,787 |
| Additions | 84 | 92 | - | 446 | 622 |
| Transfer from investment properties (Note 18) | 3,833 | - | - | - | 3,833 |
| Disposals | - | (462) | (2) | (902) | (1,366) |
| Depreciation charge | (17) | (110) | - | (297) | (424) |
| Depreciation released on disposal | - | 334 | 2 | 902 | 1,238 |
| Closing net book amount | 5,909 | 1,557 | - | 1,224 | 8,690 |
| At 31 December 2012 | | | | | |
| Cost | 5,953 | 2,006 | 6 | 4,229 | 12,194 |
| Accumulated depreciation | (44) | (449) | (6) | (3,005) | (3,504) |
| Net book amount | 5,909 | 1,557 | - | 1,224 | 8,690 |
| Year ended 31 December 2013 | | | | | |
| Opening net book amount | 5,909 | 1,557 | - | 1,224 | 8,690 |
| Additions | 191 | 142 | 13 | 503 | 849 |
| Disposals | - | (117) | - | (82) | (199) |
| Depreciation charge | (21) | (109) | (1) | (333) | (464) |
| Depreciation released on disposal | - | 30 | - | 44 | 74 |
| Closing net book amount | 6,079 | 1,503 | 12 | 1,356 | 8,950 |
| At 31 December 2013 | | | | | |
| Cost | 6,144 | 2,031 | 19 | 4,650 | 12,844 |
| Accumulated depreciation | (65) | (528) | (7) | (3,294) | (3,894) |
| Net book amount | 6,079 | 1,503 | 12 | 1,356 | 8,950 |

Land and buildings are shown at fair value. The Group's land and buildings were revalued at 31 December 2013 by independent valuers. Valuations were made on the basis of market value. As at 31 December 2013 and 2012, the fair value of the freehold land and buildings is not significantly different as compared to its historical cost and carrying amount.

Depreciation expense has been charged in administrative expenses.

17. Property, plant and equipment - continued

Fully depreciated assets that were still in use for the Group as at the financial year amounted to €1.6m (2012: €1.6m).

Company

| | Freehold land and buildings €'000 | Leasehold improvements €'000 | Motor vehicles €'000 | Furniture, fittings and equipment €'000 | Total €'000 |
|------------------------------------|--|---|-------------------------------------|--|------------------------|
| At 1 January 2012 | | | | | |
| Cost | 135 | 1,707 | 2 | 2,773 | 4,617 |
| Accumulated depreciation | (5) | (622) | (2) | (2,409) | (3,038) |
| Net book amount | 130 | 1,085 | - | 364 | 1,579 |
| Year ended 31 December 2012 | | | | | |
| Opening net book amount | 130 | 1,085 | - | 364 | 1,579 |
| Additions | - | 92 | - | 158 | 250 |
| Disposals | - | (451) | (2) | (902) | (1,355) |
| Depreciation charge | (3) | (55) | - | (128) | (186) |
| Depreciation released on disposal | - | 334 | 2 | 902 | 1,238 |
| Closing net book amount | 127 | 1,005 | - | 394 | 1,526 |
| At 31 December 2012 | | | | | |
| Cost | 135 | 1,348 | - | 2,029 | 3,512 |
| Accumulated depreciation | (8) | (343) | - | (1,635) | (1,986) |
| Net book amount | 127 | 1,005 | - | 394 | 1,526 |
| Year ended 31 December 2013 | | | | | |
| Opening net book amount | 127 | 1,005 | - | 394 | 1,526 |
| Additions | - | 106 | 13 | 179 | 298 |
| Depreciation charge | (2) | (51) | (1) | (137) | (191) |
| Closing net book amount | 125 | 1,060 | 12 | 436 | 1,633 |
| At 31 December 2013 | | | | | |
| Cost | 135 | 1,454 | 13 | 2,208 | 3,810 |
| Accumulated depreciation | (10) | (394) | (1) | (1,772) | (2,177) |
| Net book amount | 125 | 1,060 | 12 | 436 | 1,633 |

Freehold land and buildings are shown at fair value. As at 31 December 2013 and 2012, the fair value of the freehold land and buildings is not significantly different as compared to its historical cost and carrying amount.

Depreciation expense has been charged to administrative expenses.

Fully depreciated assets that were still in use for the Company as at the financial year amounted to €1.0m (2012: €1.0m).

18. Investment property

| | Group €'000 | Company €'000 |
|---|----------------|------------------|
| At 1 January 2012 | | |
| Cost | 42,258 | 4,937 |
| Accumulated fair value gains | 24,279 | 3,174 |
| Net book amount | <u>66,537</u> | <u>8,111</u> |
| Year ended 31 December 2012 | | |
| Opening net book amount | 66,537 | 8,111 |
| Additions | 17,292 | 219 |
| Transfer to property, plant and equipment (Note 17) | (3,833) | - |
| Net fair value gains | 1,151 | 267 |
| Net book amount | <u>81,147</u> | <u>8,597</u> |
| At 31 December 2012 | | |
| Cost | 55,717 | 5,156 |
| Accumulated fair value gains | 25,430 | 3,441 |
| Net book amount | <u>81,147</u> | <u>8,597</u> |
| Year ended 31 December 2013 | | |
| Opening net book amount | 81,147 | 8,597 |
| Additions | 943 | 394 |
| Disposal | (2) | (2) |
| Net fair value gains/(losses) | 143 | (33) |
| Net book amount | <u>82,231</u> | <u>8,956</u> |
| At 31 December 2013 | | |
| Cost | 56,658 | 5,548 |
| Accumulated fair value gains | 25,573 | 3,408 |
| Net book amount | <u>82,231</u> | <u>8,956</u> |

Fair value of land and buildings

An independent valuation of the Group's and Company's land and buildings was performed by valuers to determine the fair value of the land and buildings as at 31 December 2013 and 2012. The fair value movements were credited to profit and loss and are presented within 'investment return' (Note 8).

The Group's and the Company's investment property, comprising mainly office buildings, have been determined to fall within level 3 of the fair valuation hierarchy. The different levels in the fair value hierarchy have been defined in Note 4.3.

The Group's and the Company's policy is to recognise transfers into and out of fair value hierarchy levels as of the date of the event or change in circumstances that caused the transfer. There were no transfers between levels during the year.

18. Investment property - continued

For all properties, their current use equates to the highest and best use.

Valuation processes

On an annual basis, the Group and Company engages external, independent and qualified valuers to determine the fair value of the Group's land and buildings. As at 31 December 2013, the fair values of the land and buildings have been determined by DHI Periti.

At each financial year end the investments department:

- verifies all major inputs to the independent valuation report;
- assesses property valuation movements when compared to the prior year valuation report;
- holds discussions with the independent valuer.

Valuation techniques

For level 3 fair value of all office buildings with a total carrying amount of €82.23 million (2012: €81.15 million) for the Group and €8.96 million (2012: €8.60 million) for the Company, the valuation was determined by capitalising future net income streams based on significant unobservable inputs. These inputs include:

Future rental cash inflows based on the actual location, type and quality of the properties and supported by the terms of any existing lease, other contracts or external evidence such as current market rents for similar properties;

Capitalisation rates based on actual location, size and quality of the properties and taking into account market data at the valuation date.

Information about fair value measurements using significant unobservable inputs (level 3)

| Description | Fair value at 31 December € | Valuation technique | Range of significant unobservable inputs | |
|------------------|--------------------------------------|---|---|-----------------------------|
| | | | Rental value € | Capitalisation rate % |
| Office buildings | 82.23m | Capitalisation of future net income streams | 4.6m | 4.5 - 8 |

For each valuation for which rental value and capitalisation rate have been determined to be the significant unobservable inputs, the higher the rental value and the lower the capitalisation rate, the higher the fair value. Conversely, the lower the rental value and the higher the capitalisation rate, the higher the fair value.

19. Investment in subsidiary undertakings

| | Company €'000 |
|---|--------------------------|
| Year ended 31 December 2012 | |
| Opening and closing net book amount and deemed cost | 57,214 |
| Year ended 31 December 2013 | |
| Opening and closing net book amount and deemed cost | 57,214 |

The subsidiary undertakings at 31 December are shown below:

| Subsidiary undertakings | Registered office | Class of shares held | Percentage of shares held | |
|----------------------------------|---|---------------------------------|----------------------------------|-------------|
| | | | 2013 | 2012 |
| Euro Globe Holdings Limited | Middle Sea House Floriana | Ordinary shares | 100% | 100% |
| Euromed Risk Solutions Limited | Development House Floriana | Ordinary shares | 100% | 100% |
| Bee Insurance Management Limited | Development House Floriana | Ordinary shares | 100% | 100% |
| MSV Life p.l.c. | Pjazza Papa Giovanni XXIII Floriana | Ordinary shares | 50% | 50% |
| Church Wharf Properties Limited | Middle Sea House Floriana | Ordinary shares | 75% | 75% |

The amount of dividends that can be distributed in cash by MSV Life p.l.c. is restricted by the solvency requirements imposed by the MFSA Regulations.

19. Investment in subsidiary undertakings - continued

In addition to the subsidiary undertakings above, MSV Life p.l.c. also held the following investments in subsidiary undertakings:

| Subsidiary undertakings | Registered office | Class of shares held | Percentage of shares held | |
|---|---|----------------------|---------------------------|------|
| | | | 2013 | 2012 |
| Growth Investment Limited (held indirectly by MSV Life p.l.c.) | Piazza Papa Giovanni XXIII Floriana | Ordinary shares | 50% | 50% |

During 2011, the Company acquired *de-facto* control of MSV Life p.l.c. following a shareholders' agreement. MSV Life p.l.c. had previously been accounted for as an associated undertaking (Note 20). The amount of dividends that can be distributed in cash by the insurance subsidiary is restricted by the solvency requirement imposed by the MFSA regulations

As a result of this business combination, Church Wharf Properties Limited, which was previously classified as an associated undertaking, also became a subsidiary in view of the fact that the remaining interest in this company is held by MSV Life p.l.c..

As disclosed in prior years' financial statements, the Company's 100% holding in Progress Assicurazioni S.p.A. was derecognised in 2009. This was due to Progress Assicurazioni S.p.A. being put into compulsory administrative liquidation. Subsequent bankruptcy procedures were also initiated and accordingly, the investment was fully written off in previous years. A subordinated loan receivable from Progress Assicurazioni S.p.A. by a Group company amounting to €8.50 million has also been fully provided for in previous years. The Directors are not aware of any developments that could have an impact on the Company's obligations attached to this investment.

20. Investment in associated undertakings

| | Group €'000 | Company €'000 |
|--|-----------------------|-------------------------|
| At 1 January 2012 | | |
| Cost | 4,481 | 147 |
| Accumulated fair value movements | 727 | - |
| Net book amount | 5,208 | 147 |
| Year ended 31 December 2012 | | |
| Opening net book amount | 5,208 | 147 |
| Share of associated undertaking's profits and movement in reserves | (53) | - |
| Fair value movements (Note 28) | (93) | - |
| Closing net book amount | 5,062 | 147 |
| At 31 December 2012 | | |
| Cost | 4,481 | 147 |
| Accumulated fair value movements | 581 | - |
| Net book amount | 5,062 | 147 |
| Year ended 31 December 2013 | | |
| Opening net book amount | 5,062 | 147 |
| Additions | 10,147 | 147 |
| Share of associated undertaking's results and movement in reserves | 15 | - |
| Fair value movements | 94 | - |
| Closing net book amount | 15,318 | 294 |
| At 31 December 2013 | | |
| Cost | 14,628 | 294 |
| Accumulated fair value movements | 690 | - |
| Net book amount | 15,318 | 294 |

20. Investment in associated undertakings - continued

The Group's aggregated assets and liabilities and the share of the results of its associated undertaking, which is unlisted is as follows:

| 2013 | Registered office | Assets €'000 | Liabilities €'000 | Revenues €'000 | Profit €'000 | Percentage of shares held |
|--------------------------|---------------------------|-----------------|----------------------|-------------------|-----------------|------------------------------|
| Middlesea Assist Limited | Europa Centre Floriana | 796 | 282 | 993 | 19 | 49% |
| 2012 | Registered office | Assets €'000 | Liabilities €'000 | Revenues €'000 | Profit €'000 | Percentage of shares held |
| Middlesea Assist Limited | Europa Centre Floriana | 637 | 446 | 676 | (109) | 49% |

In addition to the associated undertakings above MSV Life p.l.c. ("MSV") also held the following investments in associated undertakings:

| | Registered office | Class of shares held | Percentage of shares held | | | |
|------------------------|---|----------------------|---------------------------|--------|--------|--------|
| | | | Company (MSV) | | Group | |
| | | | 2013 | 2012 | 2013 | 2012 |
| Premium Realty Limited | Middlesea House Floriana | Ordinary shares | 25% | 25% | 37.5% | 37.5% |
| Plaza Centres p.l.c. | The Plaza Commercial Centre Bisazza Street Sliema | Ordinary shares | 28.36% | 28.36% | 28.36% | 28.36% |
| Tigne Mall p.l.c. | The Point Shopping Mall Tigne Point Sliema | Ordinary shares | 34.56% | - | 34.56% | - |

Plaza Centres p.l.c. and Tigne Mall p.l.c. are listed on the Malta Stock Exchange and their share price as at 31 December 2013 was 57.5c and 51.5c respectively.

21. Other investments

The investments are summarised by measurement category in the table below.

| | Group | | Company | |
|-----------------------------------|------------------|---------------|---------------|---------------|
| | 2013 €'000 | 2012 €'000 | 2013 €'000 | 2012 €'000 |
| Fair value through profit or loss | 991,867 | 973,774 | 8,110 | 9,395 |
| Other available-for-sale | 962 | 940 | 881 | 857 |
| Loans and receivables | 225,993 | 146,397 | 11,584 | 8,915 |
| | 1,218,822 | 1,121,111 | 20,575 | 19,167 |

(a) Investments at fair value through profit or loss

Analysed by type of investment as follows:

| | Group | | Company | |
|--|----------------|---------------|---------------|---------------|
| | 2013 €'000 | 2012 €'000 | 2013 €'000 | 2012 €'000 |
| Equity securities and units in unit trusts | 298,854 | 242,897 | 2,169 | 2,961 |
| Debt securities | 593,840 | 636,423 | 5,941 | 6,434 |
| Assets held to cover linked liabilities – collective investment schemes | 98,921 | 94,261 | - | - |
| Forward foreign exchange contracts | 252 | 193 | - | - |
| Total investments at fair value through profit or loss | 991,867 | 973,774 | 8,110 | 9,395 |

Technical provisions for linked liabilities amounted to €98 million as at 31 December 2013 (2012: €94 million). Linked liabilities are included in technical provisions for insurance contracts, investments contracts with DPF and investment contracts without DPF.

At 31 December 2013 and 2012, the Group and Company had no financial commitments in respect to uncalled capital.

Equity securities and units in unit trusts other than those at company level are substantially non-current assets in nature.

21. Other investments - continued

(a) Investments at fair value through profit or loss – continued

The movements for the year are summarised as follows:

| | Group €'000 | Company €'000 |
|------------------------------------|----------------|------------------|
| Year ended 31 December 2012 | | |
| Opening net book amount | 865,090 | 12,202 |
| Additions | 450,079 | 54 |
| Disposals | (393,432) | (3,105) |
| Net fair value losses | 52,037 | 244 |
| Closing net book amount | 973,774 | 9,395 |
| Year ended 31 December 2013 | | |
| Opening net book amount | 973,774 | 9,395 |
| Additions | 489,828 | 54 |
| Disposals | (526,058) | (1,488) |
| Net fair value gains | 54,323 | 149 |
| Closing net book amount | 991,867 | 8,110 |

Derivatives and financial instruments amounting to €0.02 million in 2012 included in the table above, are classified within liabilities in the balance sheet.

(b) Other available-for-sale financial assets

| | Group | | Company | |
|------------------------|---------------|---------------|---------------|---------------|
| | 2013 €'000 | 2012 €'000 | 2013 €'000 | 2012 €'000 |
| Listed debt securities | 879 | 857 | 881 | 857 |
| Unlisted shares | 83 | 83 | - | - |
| | 962 | 940 | 881 | 857 |

Unlisted shares are classified as non-current. The movements for the year are summarised as follows:

| | Group | | Company | |
|---|---------------|---------------|---------------|---------------|
| | 2013 €'000 | 2012 €'000 | 2013 €'000 | 2012 €'000 |
| Year ended 31 December | | | | |
| Opening net book amount | 940 | 960 | 857 | 832 |
| Additions | - | - | - | - |
| Disposals | - | - | - | - |
| Net fair value (losses)/gains (Note 28) | 22 | (20) | 24 | 25 |
| Closing net book amount | 962 | 940 | 881 | 857 |

21. Other investments - continued

(c) Loans and receivables

Analysed by type of investment as follows:

| | Group | | Company | |
|--|----------------|----------------|---------------|---------------|
| | 2013 €'000 | 2012 €'000 | 2013 €'000 | 2012 €'000 |
| Deposits with banks or credit institutions | 216,090 | 134,989 | 11,584 | 8,915 |
| Loans secured on policies | 9,903 | 10,671 | - | - |
| Other loan | - | 737 | - | - |
| | 225,993 | 146,397 | 11,584 | 8,915 |

As at 31 December 2013 an amount of €0.39million (2012: €0.31million) within deposits with banks or credit institutions, was held in a margin account as collateral against exchange traded futures.

The movements for the year (excluding deposits) are summarised as follows:

| | Group Year ended 2012 | | |
|-----------------------------------|--|------------------------|----------------|
| | Loans secured on policies €'000 | Other loan €'000 | Total €'000 |
| Total at beginning of year | 11,619 | - | 11,619 |
| Additions | 2,032 | 737 | 2,769 |
| Disposals (sales and redemptions) | (2,980) | - | (2,980) |
| Closing net book amount | 10,671 | 737 | 11,408 |

| | Group Year ended 2013 | | |
|-----------------------------------|--|------------------------|----------------|
| | Loans secured on policies €'000 | Other loan €'000 | Total €'000 |
| Total at beginning of year | 10,671 | 737 | 11,408 |
| Additions | 1,934 | - | 1,934 |
| Disposals (sales and redemptions) | (2,702) | (737) | (3,439) |
| Closing net book amount | 9,903 | - | 9,903 |

The above loans earn interest at fixed rates.

22. Deferred income tax

| | Group | | Company | |
|-------------------------------------|---------------|---------------|---------------|---------------|
| | 2013 €'000 | 2012 €'000 | 2013 €'000 | 2012 €'000 |
| Balance at 1 January | | | | |
| As previously stated | 6,527 | 5,849 | (158) | (186) |
| Effect of adopting IAS19 revised | (149) | (81) | (149) | (81) |
| Balance at 1 January as restated | 6,378 | 5,768 | (307) | (267) |
| Movements during the year: | | | | |
| Profit and loss account (Note 12) | 5,843 | 683 | 139 | 18 |
| Other comprehensive income | 12 | (73) | 15 | (58) |
| Balance at 31 December – net | 12,233 | 6,378 | (153) | (307) |

Deferred income taxes are calculated on all temporary differences under the liability method using a principal tax rate of 35% (2012: 35%) with the exception of investment property and freehold and other property, for which deferred income taxes may be calculated using a principal tax rate of 12% of the carrying amount (2012: 12%), if appropriate. The analysis of deferred tax (assets)/liabilities is as follows:

| | Group | | Company | |
|---|---------------|----------------------------------|---------------|----------------------------------|
| | 2013 €'000 | 2012 <i>restated</i> €'000 | 2013 €'000 | 2012 <i>restated</i> €'000 |
| Temporary differences on property, plant and equipment | 351 | 322 | 134 | 91 |
| Temporary differences attributable to investment property, unrealised capital losses and fair value adjustments on financial assets | 34,735 | 22,396 | 820 | 758 |
| Temporary differences attributable to unabsorbed tax losses and allowances carried forward | (22,542) | (15,980) | (796) | (796) |
| Temporary differences attributable to other provisions | (311) | (360) | (311) | (360) |
| Balance at 31 December – net | 12,233 | 6,378 | (153) | (307) |

Deferred income tax assets and liabilities are offset when there is a legally enforceable right to set off a current tax asset against a current tax liability. The following amounts determined after appropriate offsetting are shown in the balance sheet:

| | Group | | Company | |
|------------------------|---------------|----------------------------------|---------------|----------------------------------|
| | 2013 €'000 | 2012 <i>restated</i> €'000 | 2013 €'000 | 2012 <i>restated</i> €'000 |
| Deferred tax asset | (2,265) | (2,273) | (1,108) | (1,108) |
| Deferred tax liability | 14,498 | 8,651 | 955 | 801 |
| | 12,233 | 6,378 | (153) | (307) |

22. Deferred income tax - continued

The deferred income tax assets and liabilities are, principally, recoverable after more than 12 months.

Deferred income tax assets are recognised for tax loss carry-forwards to the extent that the realisation of the related tax benefit through future taxable profits is probable.

The Group and Company have unutilised capital losses of €24.30 million (2012: €29.09 million), which give rise to a deferred tax asset of €8.51 million (2012: €10.18 million) that has not been recognised in these financial statements. The Group also has unutilised trading losses of €3.11 million (2012: €3.11 million) giving rise to a further deferred tax asset of €1.09 million (2012: €1.09 million) which has not been recognised in these financial statements. As at 31 December 2012, the deferred tax impact of all unutilised tax credits in the MSV Life p.l.c. Group has been recognised in these financial statements. Unutilised capital losses and trading losses do not expire. The deferred tax assets are re-examined on an annual basis.

23. Insurance liabilities and reinsurance assets

Technical provisions – insurance contracts and investment contracts with DPF

| | Group | | Company | |
|---|------------------|------------------|---------------|---------------|
| | 2013 €'000 | 2012 €'000 | 2013 €'000 | 2012 €'000 |
| Gross | | | | |
| Short-term insurance contracts – general business | | | | |
| - claims outstanding | 37,430 | 39,272 | 37,430 | 39,272 |
| - provision for unearned premiums and unexpired risks | 14,805 | 15,832 | 14,805 | 15,832 |
| Group life insurance contracts | | | | |
| - claims outstanding | 185 | 347 | 185 | 347 |
| - long term business provision | 622 | 680 | 621 | 680 |
| Long term contracts | | | | |
| - individual life insurance contracts | 461,823 | 422,033 | - | - |
| - investment contracts with DPF | 693,669 | 633,393 | - | - |
| Total technical provisions, gross | 1,208,534 | 1,111,557 | 53,041 | 56,131 |
| Recoverable from reinsurers | | | | |
| Short-term insurance contracts | | | | |
| - claims outstanding | 12,908 | 12,505 | 12,908 | 12,505 |
| - provision for unearned premiums and unexpired risks | 4,778 | 5,816 | 4,778 | 5,816 |
| Group life insurance contracts | | | | |
| - claims outstanding | 93 | 193 | 93 | 193 |
| - long term business provision | 230 | 281 | 230 | 281 |
| Long term contracts | | | | |
| - individual life insurance contracts | 302 | 428 | - | - |
| Total reinsurers' share of insurance liabilities | 18,311 | 19,223 | 18,009 | 18,795 |
| Net | | | | |
| Short-term insurance contracts | | | | |
| - claims outstanding | 24,522 | 26,767 | 24,522 | 26,767 |
| - provision for unearned premiums and unexpired risks | 10,027 | 10,016 | 10,027 | 10,016 |
| Group life insurance contracts | | | | |
| - claims outstanding | 92 | 154 | 92 | 154 |
| - long term business provision | 392 | 399 | 391 | 399 |
| Long term contracts | | | | |
| - individual life insurance contracts | 461,521 | 421,605 | - | - |
| - investment contracts with DPF | 693,669 | 633,393 | - | - |
| Total technical provisions, net | 1,190,223 | 1,092,334 | 35,032 | 37,336 |

23. Insurance liabilities and reinsurance assets - continued

Technical provisions in relation to short term insurance contracts are classified as current liabilities. Technical provisions in relation to long term business are substantially non-current.

(a) Short-term insurance contracts – claims outstanding

The gross claims reported are net of expected recoveries from salvage and subrogation. The amounts for salvage and subrogation at the end of 2013 and 2012 are not material.

The technical provisions are largely based on case-by-case estimates supplemented with additional provisions for IBNR and unexpired risks in those instances where the ultimate cost determined by estimation techniques is higher.

The development tables below give an indication of the time it takes to settle certain claims. This is attributable to certain classes of business taking several years to develop and is also due to the length of time it takes certain classes to be resolved in court.

23. Insurance liabilities and reinsurance assets - continued

(a) Short-term insurance contracts – claims outstanding - continued

The top half of the table below illustrates how the Company's estimate of total claims incurred for each accident year has changed at successive year-ends on a net basis. The bottom half of the table reconciles the cumulative claims to the amount appearing in the balance sheet on a net basis. The accident-year basis is considered to be the most appropriate for the general business written by the Company.

| Company | 2003 €'000 | 2004 €'000 | 2005 €'000 | 2006 €'000 | 2007 €'000 | 2008 €'000 | 2009 €'000 | 2010 €'000 | 2011 €'000 | 2012 €'000 | 2013 €'000 | Total €'000 |
|---|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|----------------|
| Accident year | | | | | | | | | | | | |
| Estimate of the ultimate claims costs: | | | | | | | | | | | | |
| - at end of accident year | 15,134 | 14,335 | 13,196 | 13,470 | 14,423 | 15,458 | 15,248 | 17,111 | 15,972 | 15,756 | 16,104 | |
| - one year later | 14,165 | 14,147 | 13,257 | 12,783 | 13,517 | 15,661 | 15,319 | 15,871 | 15,402 | 14,183 | | |
| - two years later | 13,284 | 13,174 | 11,729 | 11,569 | 12,674 | 13,415 | 13,367 | 13,114 | 13,702 | | | |
| - three years later | 12,543 | 12,170 | 11,212 | 10,887 | 11,582 | 12,781 | 12,486 | 12,263 | | | | |
| - four years later | 12,378 | 11,850 | 10,871 | 10,030 | 11,411 | 12,464 | 12,147 | | | | | |
| - five years later | 11,798 | 11,445 | 10,447 | 9,935 | 10,978 | 12,199 | | | | | | |
| - six years later | 11,684 | 10,590 | 10,251 | 9,686 | 10,750 | | | | | | | |
| - seven years later | 11,392 | 10,421 | 10,098 | 9,679 | | | | | | | | |
| - eight years later | 11,284 | 10,347 | 10,078 | | | | | | | | | |
| - nine years later | 11,164 | 10,335 | | | | | | | | | | |
| - ten years later | 11,138 | | | | | | | | | | | |
| Current estimates of cumulative claims | 11,138 | 10,335 | 10,078 | 9,679 | 10,750 | 12,199 | 12,147 | 12,263 | 13,702 | 14,183 | 16,104 | 132,578 |
| Cumulative payments to date | (11,147) | (9,772) | (9,639) | (8,831) | (10,383) | (11,268) | (11,391) | (10,985) | (11,041) | (10,462) | (8,140) | (113,059) |
| Liability recognised in the balance sheet | (9) | 563 | 439 | 848 | 367 | 931 | 756 | 1,278 | 2,661 | 3,721 | 7,964 | 19,519 |
| Liability in respect of prior years | | | | | | | | | | | | 5,003 |
| Total reserve included in the balance sheet | | | | | | | | | | | | 24,522 |

23. Insurance liabilities and reinsurance assets - continued

(a) Short-term insurance contracts – claims outstanding - continued

The Company continues to benefit from reinsurance programmes that were purchased in prior years and includes proportional cover supplemented by excess of loss reinsurance cover. The reinsurers' share of claims liabilities is estimated net of the provision for known and expected incidents of insolvency of reinsurers.

Movements in claims and loss adjustment expenses:

| | Group and Company | | |
|------------------------------------|--------------------------|----------------------|---------------|
| | Year ended 2012 | | |
| | Gross €'000 | Reinsurance €'000 | Net €'000 |
| Total at beginning of year | 40,104 | (10,892) | 29,212 |
| Claims settled during the year | (17,731) | 5,087 | (12,644) |
| Increase/(decrease) in liabilities | | | |
| arising from current year claims | 23,168 | (7,408) | 15,760 |
| - arising from prior year claims | (6,269) | 708 | (5,561) |
| At end of year | 39,272 | (12,505) | 26,767 |

| | Group and Company | | |
|------------------------------------|--------------------------|----------------------|---------------|
| | Year ended 2013 | | |
| | Gross €'000 | Reinsurance €'000 | Net €'000 |
| Total at beginning of year | 39,272 | (12,505) | 26,767 |
| Claims settled during the year | (18,291) | 5,263 | (13,028) |
| Increase/(decrease) in liabilities | | | |
| arising from current year claims | 21,887 | (6,514) | 15,373 |
| - arising from prior year claims | (5,438) | 848 | (4,590) |
| At end of year | 37,430 | (12,908) | 24,522 |

23. Insurance liabilities and reinsurance assets - continued

(a) Short-term insurance contracts – claims outstanding - continued

Movements in claims and loss adjustments expenses - continued

The Group continuously monitors closely the development in insurance liabilities in order to ascertain the adequacy of its claims reserves. Movements in reserves in respect of claims occurring in previous years arise when these claims are actually settled and/or when reserves are revised to reflect new information that emerges.

The Company registered a gross favorable run-off of €5.44 million (2012: €6.27 million). After the effect of reinsurance, this amounts to €4.59 million (2012: €5.56 million). This run-off arose principally from a favorable development on claims in the motor and liability classes of direct general business of insurance. This is attributable, *inter alia*, to savings made during the claims handling process.

(b) Short-term insurance contracts - provision for unearned premiums and unexpired risks

The movements for the year are summarised as follows:

| | Group and Company Year ended 2012 | | |
|--|--|----------------------|---------------|
| | Gross €'000 | Reinsurance €'000 | Net €'000 |
| At beginning of year | 13,994 | (5,011) | 8,983 |
| Net charge/(credit) to profit and loss | 1,838 | (805) | 1,033 |
| At end of year | 15,832 | (5,816) | 10,016 |

| | Group and Company Year ended 2013 | | |
|--|--|----------------------|---------------|
| | Gross €'000 | Reinsurance €'000 | Net €'000 |
| At beginning of year | 15,832 | (5,816) | 10,016 |
| Net charge/(credit) to profit and loss | (1,027) | 1,038 | 11 |
| At end of year | 14,805 | (4,778) | 10,027 |

The balance at 31 December 2013 includes a provision for unexpired risks of €0.67 million (2012: €0.70 million).

23. Insurance liabilities and reinsurance assets - continued

(c) Group Life insurance contracts

Claims outstanding

Movement in claims outstanding is summarised as follows:

| | Group and Company | | |
|------------------------------------|--------------------------|----------------------|--------------|
| | Year ended 2012 | | |
| | Gross €'000 | Reinsurance €'000 | Net €'000 |
| At beginning of year | 77 | (32) | 45 |
| Claims settled during the year | (671) | 343 | (328) |
| Increase/(decrease) in liabilities | 941 | (504) | 437 |
| At year-end | 347 | (193) | 154 |

| | Group and Company | | |
|------------------------------------|--------------------------|----------------------|--------------|
| | Year ended 2013 | | |
| | Gross €'000 | Reinsurance €'000 | Net €'000 |
| At beginning of year | 347 | (193) | 154 |
| Claims settled during the year | (695) | 377 | (318) |
| Increase/(decrease) in liabilities | 533 | (277) | 256 |
| At year-end | 185 | (93) | 92 |

Long term business provision

The balance on the long term business provision has been certified by the Company's appointed actuary as being sufficient to meet liabilities at 31 December 2013. The net assets representing this long term business provision, which are included under the respective headings in the Group's overall balance sheet, are as follows:

| | 2013 | 2012 |
|---|----------------|---------|
| | €'000 | €'000 |
| Investments | 4,027 | 3,955 |
| Insurance and other receivables | 597 | 423 |
| Cash at bank and in hand | 738 | 990 |
| Claims outstanding | (92) | (154) |
| Insurance and other payables | (4,878) | (4,815) |
| Long term business provision, net of reinsurance | 392 | 399 |

23. Insurance liabilities and reinsurance assets - continued

(d) Long term business – Individual Insurance life contracts and investment contracts with DPF

Individual life insurance contracts

| | 2013 | 2012 |
|---|----------------|--------------|
| | €'000 | €'000 |
| Gross technical provisions | | |
| - claims outstanding | 1,307 | 1,375 |
| - long term business provision | 460,516 | 420,658 |
| | 461,823 | 422,033 |
| | | |
| Reinsurers' share of technical provisions | | |
| - claims outstanding | 302 | 428 |
| | 302 | 428 |
| | | |
| Net technical provisions | | |
| - claims outstanding | 1,005 | 947 |
| - long term business provision | 460,516 | 420,658 |
| | 461,521 | 421,605 |

The movements for the year are summarised as follows:

| | Group Year ended 2012 | | |
|---------------------------------------|----------------------------------|----------------------|--------------|
| | Gross €'000 | Reinsurance €'000 | Net €'000 |
| Year ended 31 December | | | |
| At beginning of year | 388,693 | (228) | 388,465 |
| Charge to the profit and loss account | 33,340 | (200) | 33,140 |
| | 422,033 | (428) | 421,605 |
| At end of year | | | |
| | | | |
| | Group Year ended 2013 | | |
| | Gross €'000 | Reinsurance €'000 | Net €'000 |
| Year ended 31 December | | | |
| At beginning of year | 422,033 | (428) | 421,605 |
| Charge to the profit and loss account | 39,790 | 126 | 39,916 |
| | 461,823 | (302) | 461,521 |
| At end of year | | | |

The above liabilities are substantially non-current in nature.

23. Insurance liabilities and reinsurance assets - continued

(d) Long term business – Individual Insurance life contracts and investment contracts with DPF - continued

Individual life insurance contracts - continued

| | Group 2013 €'000 | Group 2012 €'000 |
|---|---------------------------------|---------------------------------|
| Investment contracts with DPF (gross and net) | | |
| - claims outstanding | 3,141 | 2,495 |
| - long term business provision | 690,528 | 630,898 |
| | 693,669 | 633,393 |

The movements for the year are summarised as follows:

| | 2013 €'000 | 2012 €'000 |
|---------------------------------------|-----------------------|-----------------------|
| Year ended 31 December | | |
| At beginning of year | 633,393 | 585,748 |
| Charge to the profit and loss account | 60,276 | 47,645 |
| At end of year | 693,669 | 633,393 |

The above liabilities are substantially non-current in nature.

Long term contracts – assumptions, changes in assumptions and sensitivity

The technical provisions in respect of long term contracts and linked long term contracts are subject to an annual statutory valuation undertaken by the Approved Actuary based on data and information provided by the Group. The technical provisions are calculated in accordance with the Insurance Business (Insurers' Assets and Liabilities) Regulations, 2007 ('the Regulations').

Different principles and valuation methodologies are adopted depending on the type and generation of products. The key assumptions used in determining the technical provisions in respect of insurance contracts and investment contracts with DPF are described below.

(i) Assumptions

Rate of future investment return

The rate of future investment return (valuation interest rate) is calculated in accordance with the Regulations. The calculation of the rate of future investment return is based on a prudent assessment of the yields generated by the long term business assets, which does not include any allowance for capital growth. The weighted average yield is further reduced by certain risk adjustments.

23. Insurance liabilities and reinsurance assets - continued

(d) Long term business – Individual Insurance life contracts and investment contracts with DPF - continued

Long term contracts – assumptions, changes in assumptions and sensitivity - continued

(i) Assumptions - continued

Bonus rates

The expected rates of reversionary and terminal bonuses are determined by the Board in consultation with the Approved Actuary. Different bonus rates are declared on different generations of contracts depending on the type of product, cost structure, past investment performance and premium rates. Different bonuses are declared to reduce the element of cross-subsidy of products with different characteristics, and to maintain equity between different generations of contract holders. The levels of reversionary bonus rates are effected by measures taken to provide resilience to market conditions, and to provide for future payments of terminal bonuses. These measures are not intended, over the long term, to be a source of profit or loss.

Policy maintenance expenses

The per policy maintenance expense has been determined by reference to the Group's cost base.

Minimum reserve

The minimum reserve on each policy is equal to the current surrender value.

Mortality

The Group makes reference to AMC00 (2012: AMC00) tables.

(ii) Changes in assumptions

In accordance with normal practice, investment return assumptions were reviewed to reflect market movements over the year. Similarly, our policy expense expectations were also updated. The combined impact of these changes in assumptions has been charged against the technical result for the year.

23. Insurance liabilities and reinsurance assets - continued

(d) Long term business – Individual Insurance life contracts and investment contracts with DPF - continued

Long term contracts – assumptions, changes in assumptions and sensitivity - continued

(iii) Sensitivity analysis

The directors have considered the sensitivity of the key variables underlying the liability for long term contracts. The most sensitive assumption is the rate of future investment return that will be driven by market forces. Sensitivity analysis for interest rate risk and equity price risk has been disclosed in Note 4. The Insurance Regulations ensure a consistent and prudent derivation of this key estimate as described above. The Group's bonus policy is also influenced by market conditions, which mitigates the impact of movements in the valuation interest rate on the long term liability and the profit and loss account.

The Group's reserving policy considers market conditions over the longer term through prudent assumptions of future investment returns combined with a consistent view of future bonuses.

Technical Provisions - Investment contracts without DPF

| | 2013 €'000 | 2012 €'000 |
|------------------------------|---------------|---------------|
| Long term business provision | 63,621 | 61,932 |
| Claims outstanding | 171 | 95 |
| | 63,792 | 62,027 |

The above liability is considered to be substantially non-current in nature.

24. Deferred acquisition costs – short term insurance contracts

| | Group | | Company | |
|---|---------------|---------------|---------------|---------------|
| | 2013 €'000 | 2012 €'000 | 2013 €'000 | 2012 €'000 |
| Year ended 31 December | | | | |
| Opening net book amount | 3,092 | 2,898 | 3,092 | 2,898 |
| Net amount charged to the profit and loss | (256) | 194 | (256) | 194 |
| Closing net book amount | 2,836 | 3,092 | 2,836 | 3,092 |

Deferred acquisition costs are all classified as current assets.

25. Insurance and other receivables

| | Group | | Company | |
|--|---------------|---------------|---------------|---------------|
| | 2013 €'000 | 2012 €'000 | 2013 €'000 | 2012 €'000 |
| <i>Receivables arising from direct insurance operations:</i> | | | | |
| - due from policyholders | 248 | 206 | 248 | 206 |
| - due from agents, brokers and intermediaries | 7,272 | 7,472 | 7,272 | 7,472 |
| - due from reinsurers | 579 | 1,098 | 579 | 1,098 |
| <i>Receivables arising from reinsurance operations:</i> | | | | |
| - due from reinsurers | 207 | 123 | 207 | 123 |
| <i>Deposits with ceding undertakings</i> | 147 | 147 | 147 | 147 |
| <i>Other loans and receivables:</i> | | | | |
| - prepayments | 1,729 | 1,334 | 633 | 722 |
| - accrued interest and rent | 11,757 | 12,362 | 162 | 199 |
| - receivables from group undertakings | - | - | 63 | - |
| - receivables from associated undertakings | - | - | - | - |
| - other receivables | 67 | 25 | - | - |
| <i>Provision for impairment of receivables</i> | (494) | (592) | (494) | (592) |
| | 21,512 | 22,175 | 8,817 | 9,375 |
| Current portion | 21,512 | 22,175 | 8,817 | 9,375 |

Balances due from group undertakings and other receivables are unsecured, non-interest bearing and have no fixed date of repayment.

Movements in the provision for impairment of receivables are as follows:

| | Group | | Company | |
|---|---------------|---------------|---------------|---------------|
| | 2013 €'000 | 2012 €'000 | 2013 €'000 | 2012 €'000 |
| Balance as at 1 January | 592 | 123 | 592 | 123 |
| Provision for impairment | 59 | 479 | 59 | 479 |
| Release of provision for impairment during the year | (157) | (10) | (157) | (10) |
| Balance as at 31 December | 494 | 592 | 494 | 592 |

26. Cash and cash equivalents

For the purpose of the statements of cash flows, the year-end cash and cash equivalents comprise the following:

| | Group | | Company | |
|--------------------------|---------------|--------------|----------------|--------------|
| | 2013 | 2012 | 2013 | 2012 |
| | €'000 | €'000 | €'000 | €'000 |
| Cash at bank and in hand | 10,846 | 18,970 | 2,705 | 7,021 |

27. Share capital

| | Group and Company | |
|--|--------------------------|--------------|
| | 2013 | 2012 |
| | €'000 | €'000 |
| Authorised 150 million ordinary shares of €0.21 each | 31,500 | 31,500 |
| Issued and fully paid 92 million ordinary shares of €0.21 each | 19,320 | 19,320 |

28. Other reserves

Group

| | Value of in-force business €'000 | Available- for-sale investments €'000 | Total €'000 |
|--|---|--|----------------|
| Balance at 1 January 2012 | 20,884 | 55 | 20,939 |
| Fair value movements – gross (Note 21) | - | (20) | (20) |
| Fair value movements – tax | - | 16 | 16 |
| Share of increase in value of in-force business of subsidiary Undertaking | 1,975 | - | 1,975 |
| Balance at 31 December 2012 | 22,859 | 51 | 22,910 |
| Balance at 1 January 2013 | 22,859 | 51 | 22,910 |
| Fair value movements – gross (Note 21) | - | 22 | 22 |
| Fair value movements – tax | - | 1 | 1 |
| Share of increase in value of in-force business of subsidiary Undertaking | 1,747 | - | 1,747 |
| Balance at 31 December 2013 | 24,606 | 74 | 24,680 |

The above reserves are not distributable reserves.

Company

| | Investment in subsidiary undertaking €'000 | Available- for-sale investments €'000 | Total €'000 |
|---|---|--|----------------|
| Balance at 1 January 2012 | 34,663 | 23 | 34,686 |
| Fair value movements – gross (Note 20 and 21) | - | 25 | 25 |
| Balance at 31 December 2012 | 34,663 | 48 | 34,711 |
| Balance at 1 January 2013 | 34,663 | 48 | 34,711 |
| Fair value movements – gross (Note 20 and 21) | - | 24 | 24 |
| Balance at 31 December 2013 | 34,663 | 72 | 34,735 |

The above reserves are not distributable reserves.

29. Provisions for other liabilities and charges

The Group operates a defined benefit plan in favour of a former Executive Chairman. The pension plan defines an amount of pension benefit that he receives on retirement. The liability recognised in the balance sheet is the present value of the obligation determined by discounting estimated future cash outflows.

The following table shows the changes in the present value of the pension obligation and amounts shown in the profit or loss and other comprehensive income:

| | Group and Company | |
|---|--------------------------|--------------|
| | 2013 | 2012 |
| | €'000 | €'000 |
| 1 January | 1,582 | 1,431 |
| Interest expense – profit and loss (Note 8) | 52 | 64 |
| Settlements | (81) | (79) |
| Re-measurements actuarial loss – other comprehensive income | (42) | 166 |
| At 31 December | 1,511 | 1,582 |

The following payments as expected in the future years:

| | Group and Company | |
|--------------------------|--------------------------|--------------|
| | 2013 | 2012 |
| | €'000 | €'000 |
| Within one year | 81 | 81 |
| After more than one year | 1,430 | 1,501 |
| | 1,511 | 1,582 |

The significant assumptions used in determining the pension obligation are shown below:

| | Group and Company | |
|----------------|--------------------------|--------------|
| | 2013 | 2012 |
| Mortality | AMC00 | AMC00 |
| Discount rate | 3.5% | 3.3% |
| Inflation rate | 2.0% | 2.0% |

A quantitative analysis of the impact on the pension obligation for the significant assumptions is shown below:

| | Group and Company | |
|---------------------------------|--------------------------|---------------|
| | 2013 | 2012 |
| | €000's | €000's |
| Discount rate – 1% pt increase | (152) | (166) |
| Discount rate – 1% pt decrease | 181 | 199 |
| Inflation rate – 1% pt increase | 174 | 191 |
| Inflation rate – 1% pt decrease | (150) | (163) |

30. Borrowings

| | Group | | Company | |
|------------|---------------|---------------|---------------|---------------|
| | 2013 €'000 | 2012 €'000 | 2013 €'000 | 2012 €'000 |
| Bank loans | - | 8,500 | - | 2,500 |

The carrying amounts of borrowings approximate their fair value. As at 31 December 2013, the Group's undrawn borrowing facility amounted to €4m.

31. Insurance and other payables

| | Group | | Company | |
|--|---------------|---------------|---------------|---------------|
| | 2013 €'000 | 2012 €'000 | 2013 €'000 | 2012 €'000 |
| Creditors arising out of direct insurance operations | 4,108 | 5,238 | 1,929 | 2,994 |
| Creditors arising out of reinsurance operations | 222 | 228 | 222 | 228 |
| Amounts owed to associated undertaking | 134 | 168 | 31 | 122 |
| Amounts owed to group undertakings | - | - | 1,002 | 1,022 |
| Social security and other tax payables | 799 | 822 | 489 | 459 |
| Accruals | 3,344 | 3,320 | 2,139 | 1,840 |
| Deferred income | 2,353 | 2,520 | 1,710 | 2,027 |
| | 10,960 | 12,296 | 7,522 | 8,692 |
| Current | 10,797 | 12,108 | 7,522 | 8,692 |
| Non-current | 163 | 188 | - | - |
| | 10,960 | 12,296 | 7,522 | 8,692 |

Balances due to group undertakings are unsecured, non-interest bearing and have no fixed date of repayment. Other payables are unsecured, non-interest bearing and fall due within the next twelve months.

Deferred income for the Group includes front-end fees received from holders of investment contracts without DPF as a prepayment for asset management and related services and rental income received in advance. These amounts are non-refundable and are released to income as the services are rendered.

33. Commitments

Capital commitments

| | Group | | Company | |
|-----------------------------------|---------------|---------------|---------------|---------------|
| | 2013 €'000 | 2012 €'000 | 2013 €'000 | 2012 €'000 |
| Authorised and not contracted for | | | | |
| - property, plant and equipment | 322 | 1,142 | 196 | 146 |
| - intangible assets | 2,559 | 2,363 | 1,045 | 1,011 |

Operating lease commitments – where the company is a lessor

The Group and the Company lease out certain premises under operating leases. The future minimum lease payments receivable under non-cancellable operating leases are as follows:

| | Group | | Company | |
|--|---------------|---------------|---------------|---------------|
| | 2013 €'000 | 2012 €'000 | 2013 €'000 | 2012 €'000 |
| Not later than 1 year | 3,864 | 3,586 | 240 | 252 |
| Later than 1 year and not later than 5 years | 5,852 | 5,869 | 309 | 218 |
| Later than 5 years | 126 | 878 | - | - |
| | 9,842 | 10,333 | 549 | 470 |

Rental income from operating leases recognised in profit or loss during the year is disclosed in Note 8.

Investment property includes properties valued at €4.18 million (2012: €4.18 million) on which the lessees have an option to buy these properties at a pre-determined price and within a pre-determined time. The fair value of these properties does not exceed the pre-determined option price.

34. Contingencies

The Company has given guarantees to third parties amounting to €0.21million (2012: €0.18 million) not arising under contracts of insurance.

35. Related party transactions

In the normal course of business, the Group enters into various transactions with related parties. Related parties are defined as those that have an ability to control or exercise significant influence over the other party in making financial and operational decisions. These include directors and shareholders who hold a substantial amount of the votes able to cast at general meetings.

Relevant particulars of related party transactions are as follows:

| | 2013 €'000 | 2012 €'000 |
|--|---------------|---------------|
| <i>(a) Sales of insurance contracts and other services</i> | | |
| Sale of insurance contracts | | |
| - subsidiaries | 130 | 101 |
| - associates | 7 | 6 |
| - shareholders represented on the Board | 1,449 | 1,473 |
| Claim recoveries from shareholders represented on the board | 4,633 | 2,469 |
| Reimbursement of expenses for back-office services provided | | |
| - subsidiaries (after business combination) | 87 | 106 |
| - associate (before business combination) | - | - |
| - shareholders represented on the Board | - | - |
| Investment income | | |
| - subsidiaries (dividends/interest receivable) | 4,090 | 1,223 |
| - associate (dividends) | - | - |
| - shareholders represented on the Board (dividends/interest receivable) | 4,774 | 4,524 |
| Rent receivable from subsidiary/associate | 85 | 72 |
| | 2013 €'000 | 2012 €'000 |
| <i>(b) Purchases of products and services</i> | | |
| Reinsurance premium ceded to shareholders (represented on the Board) net of commissions | 7,797 | 9,320 |
| Acquisition costs payable to intermediaries where directors of the Company are directors or shareholders in companies that act as insurance agents or intermediaries | 2,774 | 2,184 |
| Reimbursement of expenses payable for back-office services | | |
| - subsidiaries | - | - |
| Interest payable on borrowings | | |
| - shareholder represented on the Board (acting as banker) | 209 | 492 |
| Rent payable to subsidiary/associate | - | - |

35. Related party transactions - continued

During 2012, the Company acquired property, plant and equipment amounting to € 60k from a subsidiary.

Key management personnel during 2013 and 2012 comprised the President & Chief Executive Officer, Chief Executive Officers, Vice Presidents, General Manager, Financial Controller, Chief Officers and Chief Underwriters. Total remuneration paid by the Group to key management personnel amounted to €2.04 million (Company: €1.12 million). Corresponding figures for 2012 were €1.79 million and €0.96 million.

Year-end balances arising from the above transactions:

| | Group | | Company | |
|---|---------------|---------------|---------------|---------------|
| | 2013 €'000 | 2012 €'000 | 2013 €'000 | 2012 €'000 |
| Debtors arising out of direct insurance operations | 103 | 168 | 103 | 168 |
| Creditors arising out of direct insurance operations | 191 | 625 | 191 | 625 |
| Amounts owed by subsidiary undertakings | - | - | 64 | - |
| Amounts owed to subsidiary undertaking | - | - | 1,002 | 1,022 |
| Amount owed by associated undertaking | - | - | - | - |
| Amounts owed to associated undertaking | 115 | 168 | 115 | 122 |
| Reinsurers share of technical provisions | 9,615 | 4,314 | 9,615 | 4,314 |
| Investments with related parties | 182,540 | 123,925 | 8,385 | 8,755 |
| Subordinated loans | - | 8,500 | - | 2,500 |
| Accruals and other liabilities (key management personnel) | - | - | - | - |

All balances above have arisen in the course of the Group's normal operations.

36. Statutory information

Middlesea Insurance p.l.c. is a public limited company and is incorporated in Malta.

The Group is 54.56% owned by Mapfre Internacional (the "immediate parent"), a company registered in Spain, the registered office of which is situated at Paseo de Recoletos 25, E-28004, Madrid.

The Group's ultimate parent is Fundación Mapfre, the registered office of which is situated at Paseo de Recoletos 23, 28004, Madrid, Spain.