

Title

# MAPFRE Middlesea p.l.c.

Middle Sea House, Floriana FRN 1442 Malta

T: (+356) 2124 6262 MAPFRE@middlesea.com

Registration Number: C5553

# Motor Insurance Proposal Form

# **ALL QUESTIONS MUST BE FULLY ANSWERED**

4	ADDITOANT/C	DETAILC	(DI EASE LISE CADITAL	
1	L APPLICANT/S	III I AII S	(DI EASE HSE CADITAL	I FTTFDS)

Name & Surname of

Title	Proposer/Company name		Policy no.			
I.D. card no.		Date of birth				
Company reg. no.		Nationality				
Passport no.	date of is	sue place of i	issue			
Gender		Marital Status				
Contact no.		E-mail address				
Postal address	Postal address					
Business or occupation	ı					
2. VEHICLE DETAILS						
1. Registration number	er					
2. Does the vehicle ha	ve a foreign number plate?		Yes No			
If "YES", please give	e details					
3. Make and model						
4. Year of manufactur	е	5. Year of purchase				
6. Purchase price		7. Estimate of current market value				
8. Engine number						
9. Chassis number						
10. Engine capacity		11. Tonnage				
12. Co <sub>2</sub> emissions		13. BHP				
14. Fuel type		15. Type of body				
16. Gearbox type		17. Number of doors				
18. Seating capacity		19. Colour				
20. Is the vehicle an im		Yes No				
21. Is your vehicle equi	Yes No					
22. Does your vehicle h	ave a soft top?		Yes No			
23. Are you the register	red owner of this vehicle?		Yes No			
If "NO", please provide owner details						
24. Is the vehicle subje	ct to a hire purchase agreement?		Yes No			
If "YES", please give	e details					

Policy no.

25	. Have any changes been made to the v	vahicle to be adented for	enocific poods?		Yes	No		
23.		venicie to be adapted for	specific fleeds!		162	NU		
	If "YES", please give details							
3. CL	ASS							
	Private vehicle C	ommercial vehicle	Classic car	Motor o	ycle			
	Quad bike C	lassic motor cycle	Other - please g	ive details				
4. US	4. USE OF MOTOR VEHICLE							
1.	. The vehicle will be used:							
(a)	solely for social, domestic, and pleas	ure purposes?			Yes	No		
(b)	your own or your employer's busines	s?			Yes	No		
(c)	hire or reward?		Yes	No				
	If "YES", please give details							
(d)	public transport?				Yes	No		
	If "YES", please give details							
(e)	the carriage of your own or other per	· · · · ·			Yes	No		
	If "YES", please describe the nature of	of goods carried						
	Will you be carrying goods of an explosive, inflammable, or dangerous nature?  (f) international freight forwarding?				Yes	No		
(f)					Yes	No		
	If "YES", please specify geographical	. area						
(g) driving tuition?					Yes	No		
	(h) competitions, rallies, trials or off-roading?				Yes	No		
	airside restricted area?				Yes	No		
(j) food deliveries or any delivieries?				Yes	No			
5. DRIVERS								
1. The vehicle will be driven by:								
(a)	you, as the policyholder				Yes	No		
(b)	you and one named driver				Yes	No		
(c)	anyone aged 25 years and over					No		
(d)	named driver aged 21 years and over					No		
(e)	named driver aged 18 years and over					No		
(f)	(f) anyone aged 18 years and over for commercial vehicles not exceeding 5 tonnes				Yes	No		
(g)	named drivers				Yes	No		
2.	2. Details of named drivers							
(i)	Title	Name & Surname						
	Date of birth	I.D. card no.		Occupation				
	Extent of use Main driver	Regular driver	Occasional driver					
(ii)	Title	Name & Surname						
	Date of birth	I.D. card no.		Occupation				
	Extent of use Main driver Regular driver Occasional driver							
(iii)	Title	Name & Surname						
	Date of birth	I.D. card no.		Occupation				

	Extent of use	Main driver	er Regular driver Occasional driver					
(iv)	Title		Name & Surname					
	Date of birth		I.D. card no.			Occupation		
	Extent of use	Main driver	Regular driver	Occasiona	al driver			
3.	Do/Have you or any	authorised driver	rised driver:					
(a)	suffer from defective vision or hearing or from any physical or mental infirmity or disease?				Yes	No		
	If "YES", please give	e details						
	b) ever been convicted during the past 5 years of any offence in connection with							
	a motor vehicle or otherwise?  Yes No						No	
	If "YES", please give details							
( )	c) ever had any accidents, losses or damages whether insured or not, occurred during the past 5 years?  Yes  No						N	
	If "YES", please give		ges wnetner insured or no	ot, occurred	auring tr	ne past 5 years?	Yes	No
	ii 125 , ptease give	cuctaits						
(d)	ever had a licence s	uspended, revoke	d or had any restriction:	s imposed (	or			
	are presently disqua	·	·	5p 000 u			Yes	No
If "\	YES", please give de	tails						
(e)	obtained a valid driv	ving licence?					Yes	No
(f) have less than two years driving experience?				Yes	No			
6. INS	SURANCE HISTORY							
1.	1. Have you been or currently are you now insured in respect of any motor vehicle?				No			
	If "YES", please specify details of your previous insurer and the vehicle's registration number							
2.	2. Has any Insurer ever:							
(a)	declined your insura	ance proposal?					Yes	No
(b)	(b) required you to bear the first part of any loss?				Yes	No		
(c)	required an increas	ed premium or im	posed special condition	s to your po	olicy?		Yes	No
	(d) cancelled or refused to renew your policy?				No			
If "\	If "YES", please give details							
				Yes	No			
	If "YES", please give details							
	4. Are you currently entitled to any No Claims Discount which you would like to transfer to this policy?  Yes  No							
	If "YES", please provide us with the last renewal notice you have received from your current insurers or otherwise state  Name of your previous insurer  Policy number				wise State:			
							claime	
	Expiry or cancellation date of policy  Number of years free of claims							

NB: Upon our application for your stated No Claims Bonus, your previous insurer will provide us with a certificate of confirmation. Should the number of years not tally, we will contact you to collect the difference in premium.

#### 7. COVER REQUIRED

1. Please tick the cover required Third Party Only Third Party Fire & Theft C	omprehensive					
(a) if a Comprehensive policy is required do you wish to:						
i. increase the first amount of each and every claim for loss or damage to your vehicle?	Yes No					
If "YES", please ask for alternative quotations with a higher excess.						
ii. If you do not enjoy full No Claims Discount do you opt for Protected No Claims Discount (applicable to Private Vehicles only)?	Yes No					
iii. opt for Earthquake cover?	Yes No					
(b) If a commercial Third Party Only or Third Party Fire & Theft policy is required, do you wish to upgrade the Road Side Assistance cover to FULL?	Yes No					

## **IMPORTANT**

You should not sign this Proposal Form and its statements or declarations before you have read and understood them. If this document is being completed by someone else on your behalf please ensure that the details on it accurately reflect what you have said.

## **APPLICABLE LAW**

Unless both you and we agree otherwise this contract shall be subject to Maltese Law and to the exclusive jurisdiction of the Maltese courts.

#### INSOLVENCY

In the event that we become insolvent and unable to meet our obligations under this contract, limited compensation may be available to you under the Protection and Compensation Fund Regulations, 2003.

#### COMPLAINTS

We are committed to providing good quality services. We recognise that a client may not be satisfied with the service provided. To deal with this we have a complaints procedure. For the sake of clarification, a complaint is broadly defined as being a written expression of dissatisfaction with services that we provide or actions we have taken that require a response.

#### **HOW TO COMPLAIN**

#### STEP 1 - CONTACTING THE COMPANY

The first step is to talk to a member of our personnel or of the intermediary if the Policy was arranged through one. This can be done informally either directly or by telephone.

Usually the best person to talk to will be the person who dealt with the matter you are concerned about as they will be in the best position to help you promptly and to put things right. If they are not available or you would prefer to approach someone else then address the matter to the manager or senior person responsible. We will seek to resolve the problem immediately. If we cannot do this then we will take a record of the concern and arrange the best way and time for getting back to you. This will normally be within two working days.

## STEP 2 - TAKING THE COMPLAINT FURTHER

If you are still unhappy, the next step is to put the complaint in writing, addressing it to Complaints Officer, MAPFRE Middlesea plc, Middle Sea House, Floriana FRN 1442 or via e-mail on <a href="mailto:compofficer@middlesea.com">compofficer@middlesea.com</a>. Your communication should set out the details, explain what you think went wrong and what you feel would put things right. If you are not happy about writing it, you can always ask one of our staff members to take note of the complaint which you will be then asked to sign. You will be provided with a copy for your own reference. This record will be passed promptly to the Complaints Officer to deal with.

Once the Complaints Officer receives a written complaint, it shall be fully investigated. The complaint will be acknowledged in writing within five working days of receiving it and the letter will state when you can expect a full response. This should normally be within fifteen working days unless the matter is very complicated such as where other organisations need to be contacted. Where this is the case we will still let you know what action is being taken and will inform you when we expect to provide a full response.

#### TAKING YOUR COMPLAINT ELSEWHERE

If you are still not satisfied with the Complaints Officer's response, you can always seek advice elsewhere. You may contact:

Office of the Arbiter for Financial Services First Floor St Calcedonius Square Floriana FRN1530 Malta

Telephone: 8007 2366 or 21249245

E-mail: complaint.info@financialarbiter.org.mt

Website: www.financialarbiter.org.mt

The Office of the Arbiter will expect that you have a final reply to your complaint from us before approaching them.

#### DATA PROTECTION PERSONAL PROCESSING CLAUSE

The Proposer is hereby informed and expressly consents, by signing this document, to the processing of the data voluntarily provided in this document, as well as of any data which might be provided to MAPFRE Middlesea Plc or "The Company" directly or through an Insurance Intermediary, and those obtained by recording telephone conversations or as a result of browsing through Internet webpages or by other means, for the enforcement of the agreement or regarding a quotation, application, or the contracting of any service or product, even after the end of the pre-contractual or contractual relation, including, if applicable, any communication or international data transfer which might be made for the purposes specified in the Additional

Data Protection Information which is available from any MAPFRE Middlesea Plc Office or through https://www.mapfre.com.mt/privacy-policy/

The Proposer consents in turn to the recording of any telephone conversations with the Company regarding the insurance agreement.

MAPFRE Middlesea Plc may view the Proposer's data in files regarding the fulfilment and non-fulfilment of monetary obligations.

Should the data provided pertain to physical persons other than the Proposer, the latter guarantees that he/she has obtained and has their prior consent for the communication of their data and has informed them, prior to their inclusion in this document, of the purposes of the data processing, communications, and other terms established herein and in the Additional Data Protection Information.

The Proposer declares that he/she is older than eighteen (18) years of age. Likewise, should the data provided belong to minors, as the minor's parent(s) or guardian(s), he/she expressly authorises the processing of the said data, including; if applicable, data pertaining to health, for the management of the purposes specified in the Additional Data Protection Information which is available from any MAPFRE Middlesea Plc Office or through https://www.mapfre.com.mt/privacy-policy/

The Proposer guarantees the accuracy and truthfulness of the personal data, including sensitive personal data provided, undertaking to keep them duly updated and to notify MAPFRE Middlesea Plc of any changes in them.

## Basic data protection information

Controller: MAPFRE Middlesea Plc

Purposes: Management of the insurance agreement, creation of profiles for suitable enforcement of the

insurance agreement, integral and centralised management of the relation with the MAPFRE Group, and delivery of information and advertising on MAPFRE Group products and services.

**Standing:** Execution of the project.

Recipients: Data may be communicated to third parties and/or data transfers may be made to third-party

countries in the terms stipulated in the Additional Information.

Rights: You can exercise your rights of access, rectification, removal, limitation, objection, and

transferability, specified in the Additional Data Protection Information.

Additional Information: You can view the Additional Data Protection Information which is available from any MAPFRE

Middlesea Plc Office or through https://www.mapfre.com.mt/privacy-policy/

Check this box if you object to the processing and communication of your personal data by MAPFRE Middlesea Plc for the delivery of information and advertising of the Company products and services, of the various MAPFRE Group companies, and of Third party companies with which any MAPFRE Group company has entered partnership agreements. If you do so, we will be unable to inform you of any discounts, gifts, promotions, and other benefits associated with the MAPFRE Group customer loyalty plans.

In any case, your consent to the treatment of your data for these purposes is revocable, and you may withdraw your consent or exercise any of the rights mentioned at any time as specified in the Additional Data Protection Information which is available from any MAPFRE Middlesea Plc Office or through https://www.mapfre.com.mt/privacy-policy/

#### **PROFESSIONAL SECRECY**

I consent on my behalf and on behalf of any other person specified in this form (others), that the Company or any other member of the Group may exchange some or all of the information with my insurance intermediary, appointed experts, other insurance companies or the Malta Insurance Association for the purpose of administering my insurance proposal and policy, handling and settling of claims, detecting, preventing and suppressing fraud and the keeping of statistics. I also authorise (on my own behalf and on behalf of others) insurance companies and intermediaries to disclose information about or relevant to my insurance history for these purposes. I understand (and have explained to Others) that when I tell the Company about an incident which may or may not give rise to a claim, the Company may pass information relating to it to the Malta Insurance Association and / or other insurance companies and intermediaries. In doing so we will ensure that this communication is carried out confidentially and within the terms of the Professional Secrecy Act, 1994

Material Facts are those facts which are likely to influence us in the acceptance or assessment of this proposal and it is essential that you disclose all of them. If you are in doubt about whether a fact is material then for your own protection you should disclose it since failure to do so could invalidate your policy.

#### **DECLARATION**

I have read or have had read to me the contents of the completed proposal form and agree that all the statements I have made and information I have provided are correct and complete in every respect and will form the basis of the contract between me and MAPFRE Middlesea p.l.c [us]. I undertake to notify MAPFRE Middlesea p.l.c of any change in the information subsequent to the submitting of this proposal form. I am satisfied with the way the proposal form has been completed and if it has been completed by an employee and / or authorised intermediary on my behalf such person, shall, for that purpose, be regarded as my / our agent. I understand that in the event of a finding of incomplete and/or non-disclosure of material information, MAPFRE Middlesea p.l.c reserves the right to repudiate the claim or declare the policy void. I understand and agree that by signing this Declaration I will be bound by the statements and disclosures of material facts herein contained. I acknowledge that a material fact is one which is likely to influence MAPFRE Middlesea p.l.c in the best assessment and acceptance of the proposal form. If in doubt as to whether a fact is material then it should be disclosed. I confirm that I have received, read and understood the 'Insurance Product Information Document', 'Information for Prospective Policyholders' and the quotation relevant to the product for which I am applying. I hereby agree that I have read the policy and am bound by the terms, conditions, limitations and exclusions of the said policy.

Before signing this document, please read the basic data protection information given in the PERSONAL DATA PROCESSING clause. By signing this document, you consent to the processing of your personal data, including sensitive personal data in the terms and conditions stipulated in said clause.

Period of insurance required	
Signature of applicant	Date
Intermediary	

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