

PURPOSE

This document provides you with key information about this investment product. It is not marketing material. The information is required by law to help you understand the nature, risks, costs, potential gains and losses of this product and to help you compare it with other products.

PRODUCT : GUARANTEED¹ CAPITAL & INCOME PLAN 2027

Offered by MAPFRE MSV Life p.l.c. which forms part of the MAPFRE Malta group. Malta Financial Services Authority (MFSA) is responsible for supervising MAPFRE MSV Life p.l.c. in relation to this Key Information Document. MAPFRE MSV Life p.l.c. is authorised by the MFSA to carry on long-term business under the Insurance Business Act. Registered Address: MAPFRE MSV Life p.l.c., The Mall, Triq il-Mall, Floriana FRN 1470 Malta. For more information you can visit www.mapfre.com.mt, send an email to info@msvlife.com, or call on (+356) 2590 9000.

This document was produced on 15th November 2023.

WHAT IS THIS PRODUCT?

Type: Insurance-based Investment Product, Unit Linked.

Objectives: The MAPFRE MSV Life p.l.c. Guaranteed Capital & Income Plan 2027 is a single contribution plan linked to the BOV Capital Guaranteed Fund 2027, ISIN MT7000034286. Three payments equivalent to an annualised return of 3% of the amount invested, by SEPA direct credit, will be made to the Policy Owner(s) bank account. The payments will be made through three distributions equivalent to a fixed annualised return of 3% of the investment contribution as of the 15th December 2023, which will be made on policies in force, on 16th December 2024, 15th December 2025 and 15th June 2027. The Plan also guarantees 100% of the initial contribution to be paid at maturity. The guarantee is provided by Bank of Valletta p.l.c. MAPFRE MSV Life p.l.c. does not itself provide any guarantee but passes the value of the guarantee provided to it by Bank of Valletta p.l.c. to the Policy Owner. The Plan has a commencement date of 15th December 2023 and a maturity date of 15th June 2027.

Investment policy of the Fund to which the Plan is linked: The Investment Manager aims to achieve the Fund's investment objective by investing predominantly in listed Euro denominated debt securities, whether corporate, supranational and/or sovereign, the majority of which shall be rated Investment Grade at the point of investment by the Fund. Without prejudice to this, the Investment Manager intends to invest the majority of the Fund's portfolio in fixed coupon Euro denominated corporate debt securities targeting a maturity of close to but less than three and a half years, whilst the remaining portfolio is intended to comprise of EU sovereign zero coupon or fixed coupon debt securities.

The Investment Manager intends to invest the Fund's entire portfolio in debt securities as above-mentioned, however, the Investment Manager may invest up to 100% of the Fund's Net Asset Value in cash, cash equivalents or Money Market Instruments, particularly in preparation for final redemption on Maturity Date.

Derivatives: The Investment Manager may also utilise Financial Derivative Instruments (FDIs) (including OTC FDI's) for the purpose of efficient portfolio management purpose and hedging, and as such, FDIs will not be used for speculative purposes.

The Fund is actively managed and it is not managed with reference to a benchmark.

Intended Retail Investor: This product may be suitable for you if:

- You have limited or no capacity to withstand losses,
- You are seeking a product offering income with capital protection,
- You have an investment time horizon that coincides with the product's maturity (15th June 2027),
- You have a risk tolerance consistent with the risk indicator shown below,
- You understand that the guarantee only applies at maturity and that you could incur losses if you cash in early.

Insurance Benefits: This is a life insurance product and insurance benefits may become payable during the term. Below is an outline of these benefits.

- **Beneficiaries** may be appointed to receive the benefit directly in case of death.
- **Death Benefit** will be based on the Net Asset Value of the linked fund as at the applicable Dealing Date and it will be subject to the application of an early exit charge of 5%.
- **Surrender Benefit** means that you have an option to cash in the policy. The cash surrender value prior to maturity will be based on the Net Asset Value of the linked fund as at the applicable Dealing Date and it will be subject to the application of an early exit charge of 5%.
- **Maturity Benefit** means the Plan will repay the initial contribution and interim distribution at maturity 15th June 2027.

WHAT ARE THE RISKS AND WHAT COULD I GET IN RETURN?

Summary Risk Indicator:



! The risk indicator assumes you keep the product until the maturity date 15th June 2027. The actual risk can vary significantly if you cash in at an early stage and you may get back less than you invested.

The summary risk indicator is a guide to the level of risk of this product compared to other products. It shows how likely it is that the product will lose money because of movements in the markets or because we are not able to pay you.

We have classified this product as 1 out of 7, which is the lowest risk class. This figure rates the likelihood of losing money in the future as very low, and the possibility of poor market conditions impacting our ability to pay you as very unlikely.

You are entitled to recover 100% of your invested capital on the maturity date plus 3 payments equivalent to a fixed annualised return of 3% of the initial contribution which are payable on 16th December 2024, 15th December 2025 and 15th June 2027.

However, this protection from future adverse market performance will not apply if you cash in prior to 15th June 2027.

Performance Scenarios: The figures shown include all the costs of the product itself, but may not include all the costs that you pay to your advisor or distributor. The figures do not take into account your personal tax situation, which may also affect how much you get back.

What you will get from this product is fixed at maturity but on earlier exit, this will depend on how the market performs in the future, which is uncertain and cannot be predicted exactly. The scenarios presented are estimates based on past results and on certain hypotheses. The markets may perform very differently in the future.

The stress scenario shows what you might get back in extreme market circumstances.

If you expect to exit your investment before the end of the recommended holding period, you have no guarantee, and you may have to pay additional costs. Performance is only guaranteed if you maintain your investment until it matures

Recommended holding period	3 years and 6 months		
Investment	€10,000	If you cash in after	If you cash in at maturity
		1 Year	
Survival Scenarios:			
Minimum	No minimum return is guaranteed if you exit your investment before 15th June 2027.. You could lose all or part of your investment.		
Stress	What you might get back after costs	€ 8,010	€ 11,053
	Average return each year	-19.90%	3.00%
Unfavourable	What you might get back after costs	€ 8,770	€ 11,053
	Average return each year	-12.29%	3.00%
Moderate	What you might get back after costs	€ 9,850	€ 11,053
	Average return each year	-1.49%	3.00%
Favourable	What you might get back after costs	€ 10,330	€ 11,053
	Average return each year	3.30%	3.00%

The average annual return each year recognises the timing of the income element of the policy throughout the recommended holding period.

WHAT HAPPENS IF MAPFRE MSV LIFE P.L.C. IS UNABLE TO PAY OUT?

If the plan is held to maturity, the guaranteed benefit under this plan is provided by Bank of Valletta p.l.c. MAPFRE MSV Life p.l.c. does not itself provide any guarantee but passes the value of the guarantee provided to it by Bank of Valletta p.l.c. to the Policy Owner.

WHAT ARE THE COSTS?

Costs Over Time: The person advising on or selling you this product may charge you other costs. If so, this person will provide you with information about these costs and how they affect your investment.

The tables show the amounts that are taken from your investment to cover different types of costs. These amounts depend on how much you invest, how long you hold the product and how well the product's results are if you exit before the maturity date. The amounts shown here are illustrations based on an example investment amount and different possible investment periods.

We have assumed that:

- In the first year you would get back the amount that you invested (0% annual return). At maturity, we have assumed the product performs as shown in the moderate scenario.
- €10,000 are invested

	If you cash in after 1 year	If you cash in at maturity
Total Costs	€ 560	€ 219
Annual cost impact (*)	5.60%	0.62% per year

(*) Shows the extent to which costs reduce performance each year throughout the holding period. For example, if you cash out at the end of the recommended holding period, the average return that you are predicted to obtain each year is 3.62% before subtracting costs and 3.00% after subtracting costs. Figures assume payments are made on the specified dates.

Composition of costs

One-off costs upon entry or exit

Annual cost impact if you exit the investment after 1 year

Entry costs	No entry fees shall apply to this product.	€0
Exit costs	5% of the Net Asset Value on exit (i.e. on early surrenders or death claim).	€500
Ongoing costs taken each year		
Management fees and other administrative or operating costs	0.6% of your investment per year. This estimate is based on actual costs over the past year.	€60
Operating Transaction costs	0.0% of your investment per year. This is an estimate of the costs that we incur when buying and selling the product's underlying investments. The actual amount will vary according to the amount we buy and sell.	€0
Incidental costs taken under specific conditions		
Performances fees and carried interest	No performance fees shall apply to this product.	€0

HOW LONG SHOULD I HOLD IT AND CAN I TAKE OUT THE MONEY EARLY?

Recommended Holding Period (RHP): 3 years and 6 months

This fund to which the Plan is linked has targeted returns that will only be guaranteed if the investment is held to the maturity date (15th June 2027).

However, the investment may be cancelled on any day, at the applicable net asset value on the day we process your request (if instructions are received before noon) applying the corresponding deduction in favour of the fund, as described above and in the KFD. This fund is not suitable for investors who plan to withdraw their money before the guarantee matures. We may delay transacting any payments (i.e. maturity, surrender, death claim and distribution), by up to twenty-five calendar days.

After you start your Plan, you have 30 days from the policy issue date to request a cancellation and, subject to market movements, we will pay the lesser of the contribution or the Net Asset Value as at the applicable Dealing Date. This is known as the "cooling-off period". Whilst the product is designed to help you save as a short term strategy, you may need to access the money earlier than anticipated. You have the option to cash in the plan in full at any time prior to maturity. The cash surrender value prior to maturity will be based on the Net Asset Value of the linked fund as at the applicable Dealing Date and it will be subject to the application of a surrender charge of 5%.

HOW CAN I COMPLAIN?

We are committed to providing you with a high level of service. It is therefore very important that you inform us when the level of service does not meet your expectations. Should you have any cause for complaints about our services please do not hesitate to contact us. Complaints should be sent in writing, either by email at complaints@msvlife.com or by mail at the address indicated in the section "Product", for the attention of The Chief Executive Officer. If you are not completely satisfied with our response you have the right to take your complaint to: The Office of the Arbiter for Financial Services, First Floor, St Calcedonius Square, Floriana FRN1530, Malta. You are advised to consult our Complaints Policy which can be accessed via our website portal at <https://www.mapfre.com.mt/complaints/>. Making a complaint will not affect your legal rights.

OTHER RELEVANT INFORMATION

For more information, you can refer to the MAPFRE MSV Life p.l.c. Guaranteed Capital & Income Plan 2027 Key Features Document, which is available on our website portal at www.mapfre.com.mt.